



A public interest research study exploring the experiences, opinions, perceptions, and needs of the residents of the unincorporated community of Altadena, California in the wake of the January 2025 Eaton Fire.

THE **future** ★
ORGANIZATION

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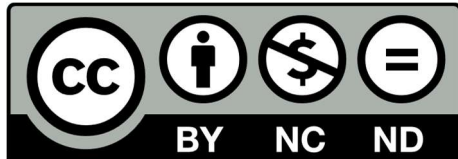
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For Mr.S.

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Foreword

The primary objective of this ARISE provisional report is to document the collective and individual truths of 1,228 Altadena residents who have chosen to share their experiences, opinions, needs, and hopes for the future in the wake of the January 2025 Eaton Fire and its aftermath. This sample provides a margin of error against the greater population of adult residents of the unincorporated community of Altadena, California at the time of the disaster of +/- 2.75%.

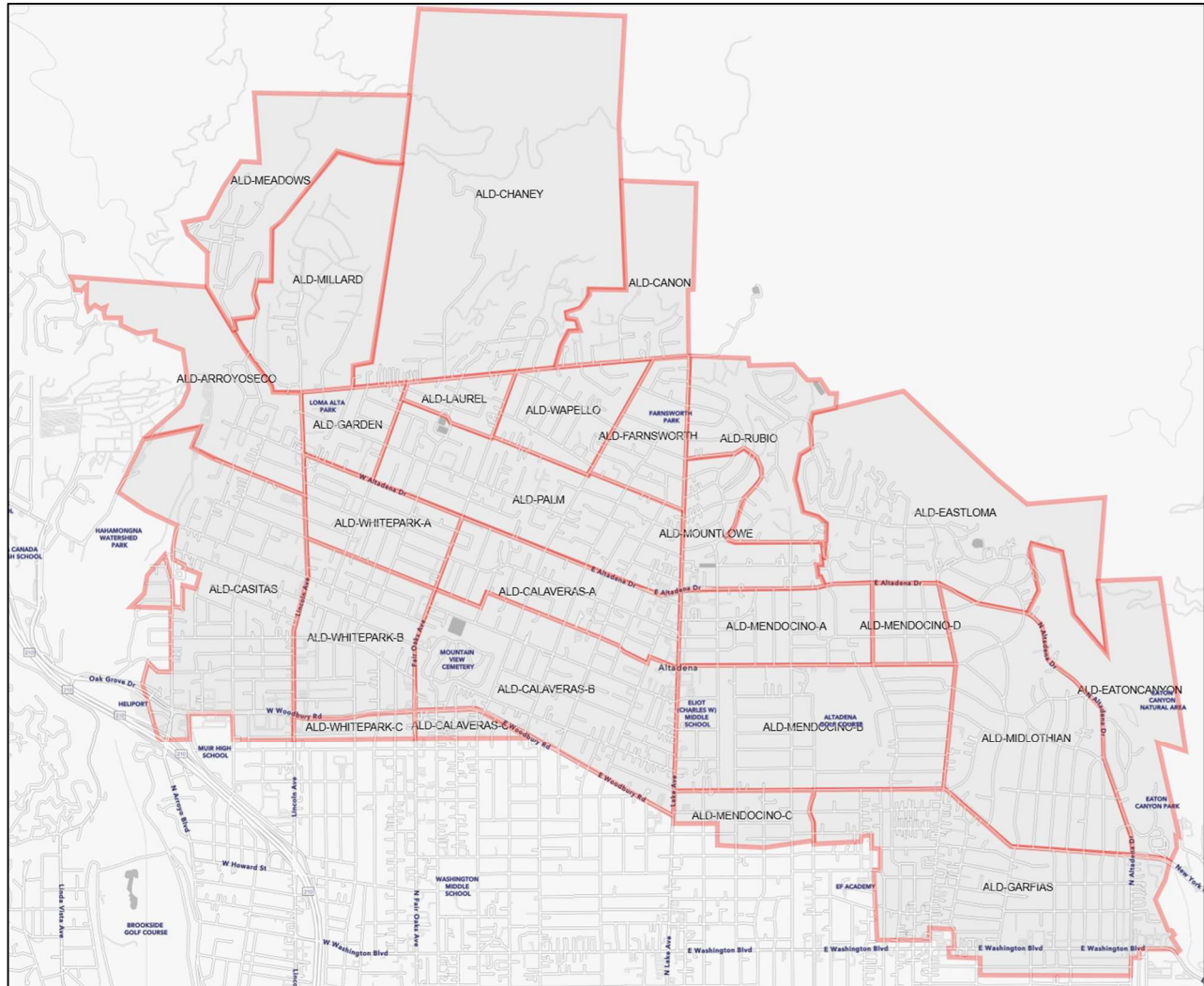
This report does nothing to diminish the reputation or any individual acts of bravery or selflessness of first responders, community members, elected officials, and others who responded to challenges posed by the crisis of the Eaton Fire and its aftermath. At the same time, people, agencies, and systems are sometimes fallible, and can make mistakes. Service failures and errors in policy and decision making can lead to tragic outcomes and loss of life, property, and individual rights, as observed in what the people of Altadena have endured and shared with us.

The goal of this public interest research study is to accurately communicate what we have learned about what worked and what did not from Altadenans on important questions with professional objectivity and candor. There should not be any public policy question that is inappropriate or prohibited from asking, nor should any public entity in California or the United States be enabled to passively investigate itself nor set terms and conditions for what questions may be asked by the people: especially from an unincorporated community that has endured such exceptional levels of harm, loss, and destruction.

Our ARISE research will continue, to supplement a final report with important data that we have obtained from reliable sources outside of our initial survey. We believe that the representations made within this pro bono study report will begin a process of genuine consideration and truth, enable reconciliation, force transparency, enhance accountability, and foster support for a public process of informed decision making. We recognize as self-evident that any process to deliberate and design the future of Altadena is an exclusive process that any residents, property owners, and business owners at the time of the Eaton Fire are more than entitled to.

Aimery Thomas and Leila Towry
The Future Organization LLC

Fire Evacuation Zone Map for the Unincorporated Community of Altadena, California on January 7th, 2025



Explanatory Note: This map was recreated from official, public sources at the time of the Eaton Fire in ESRI ARC GIS for many of the “neighborhood” analyses contained within this report. Also note that ALD-EATONCANYON (**right**) is excluded from the analysis herein due to overlapping jurisdiction with the City of Pasadena and definitions outside of the boundaries for unincorporated Altadena as established by the County of Los Angeles and as found in Tigerline maps issued by the United States Census Bureau. No surveys were collected from ALD-EATONCANYON.

Section 1

Community Preparedness & Perceptions

Exploration of indicators of community preparedness and perceptions of governmental service equity in the year leading up to the Eaton Fire in the unincorporated community of Altadena, California, according to its residents.

Community Preparedness & Perceptions:

Executive Summary

According to residents, the unincorporated community of Altadena, California approached the events of the Eaton Fire in January 2025 with critically-low levels of disaster risk reduction services and outreach from the County of Los Angeles, including irregular delivery of hazard inspections or citations. A majority of residents also identified perceptions of typically experiencing a less-than-equitable amount of County services and political representation. These conditions left Altadenans, especially in areas most impacted by the Eaton Fire and many from the diverse populations of Altadena, to shoulder nearly all the accountability and burden for the absence of fire preparedness amongst themselves.

Other provisional insights:

- **Community outreach was minimal;** only 5 percent of households were invited to a disaster preparedness meeting, and just 3 percent were invited to review online plans in the year prior to the Eaton Fire. Nearly 3 of 4 residents received no outreach at all to prepare them for fire or disaster risks from Los Angeles County.
- **Formal inspections were rare by Los Angeles County agencies;** just 11 percent of property owners reported a having received a Los Angeles County hazard notice or inspection in 2024. Only 41 percent of all Altadena respondents reported that their household took some form of self-protective action in the year prior, while 54 percent reported they did nothing.
- **Engagement and readiness varied sharply by fire evacuation zone;** Meadows, Millard, and Canon combined low “no-invite” rates (28–33 percent) with the highest self-protection levels (73–89 percent).
- **Perceptions of Los Angeles County service equity were overwhelmingly negative;** roughly two-thirds of respondents said that Altadenans receives inadequate services, and more than 70 percent felt under-represented by Los Angeles County politically as an unincorporated community.
- **Age and racial/ethnic identity-based inequalities surfaced in measurement of political perceptions;** nearly 80 percent of Hispanic/Latino/Latinx residents expressed perceptions of being ignored, exceeding White/European/Caucasian residents by more than 10 percent.

In the year before the Eaton Fire, were you or any member of your household ever invited to attend a community meeting or presentation by Los Angeles County or any other entity that provided information on how to prepare for potentially hazardous fires in Altadena?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

NO
74.9%

UNSURE
20.0%

YES
5.1%

In the year leading up to the Eaton Fire, did you or any member of your household receive an invitation from any Los Angeles County agency to review fire and other emergency planning information on the Altadena Town Council website?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

NO
74.0%

UNSURE
23.4%

YES
2.7%

In the year leading up to the Eaton Fire, did your home or property receive a fire hazard notice and/or inspection from any Los Angeles County agency or personnel that advised you to remove debris, trash, trees, and/or vegetation to reduce potential fire risk?

N=1,020 respondents; property owners only; +/- 3.02% margin of error at the 95% confidence level

NO
84.9%

UNSURE
4.4%

YES
10.7%

In the year leading up to the Eaton Fire, did you or anyone in your household take any actions to prepare and protect your home or property against potential fire risk or damage?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Summary tables for Altadena community disaster preparedness factors, by population group

n=variable, row%

| POPULATION GROUP | INVITED TO A COMMUNITY DISASTER PREP MEETING ("NO") | RECEIVED A LA COUNTY HAZARD INSPECTION OR NOTICE ("NO") | INVITED TO REVIEW ONLINE DISASTER PREP INFO OR PLANS ("NO") | ACTION TAKEN TO PREP OR PROTECT OWN PROPERTY ("YES") |
|--|---|---|---|--|
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 45.5% | 66.7% | 63.6% | 45.5% |
| CALAVERAS-A | 78.5% | 100.0% | 72.3% | 29.2% |
| CALAVERAS-B | 76.0% | 97.3% | 78.1% | 27.1% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | |
| CANON | 33.3% | 38.5% | 66.7% | 73.3% |
| CASITAS | 75.9% | 97.1% | 78.2% | 29.9% |
| CHANEY | 48.8% | 60.0% | 72.1% | 65.1% |
| EASTLOMA | 44.1% | 48.4% | 52.9% | 67.7% |
| FARNSWORTH | 74.1% | 83.3% | 77.8% | 40.7% |
| GARDEN | 62.5% | 69.8% | 79.2% | 47.9% |
| GARFIAS | 55.3% | 95.5% | 71.1% | 28.9% |
| LAUREL | 83.3% | 93.8% | 50.0% | 55.6% |
| MEADOWS | 27.8% | 33.3% | 33.3% | 88.9% |
| MENDOCINO-A | 79.2% | 97.4% | 85.4% | 39.6% |
| MENDOCINO-B | 85.4% | 96.2% | 83.2% | 33.7% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | |
| MENDOCINO-D | 83.3% | 90.9% | 58.3% | 66.7% |
| MIDLOTHIAN | 63.1% | 75.9% | 73.9% | 53.9% |
| MILLARD | 31.8% | 33.3% | 68.2% | 72.7% |
| MOUNTLOWE | 78.0% | 90.7% | 70.0% | 46.0% |
| PALM | 75.0% | 94.7% | 74.3% | 34.7% |
| RUBIO | 50.0% | 53.1% | 61.5% | 57.7% |
| WAPELLO | 80.9% | 88.7% | 76.5% | 47.1% |
| WHITEPARK-A | 82.4% | 95.5% | 79.4% | 31.4% |
| WHITEPARK-B | 77.4% | 97.6% | 75.5% | 33.9% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | |
| DAMAGE LEVEL (CA Firescope / DINS / unweighted) | | | | |
| DESTROYED | 77.4% | 86.1% | 76.3% | 53.8% |
| MAJOR | 74.0% | 81.0% | 72.6% | 50.7% |
| MINOR | 71.5% | 85.3% | 69.6% | 53.4% |
| AFFECTED | 75.7% | 76.4% | 68.9% | 63.5% |
| NO DAMAGE | 52.4% | 77.8% | 66.7% | 47.6% |

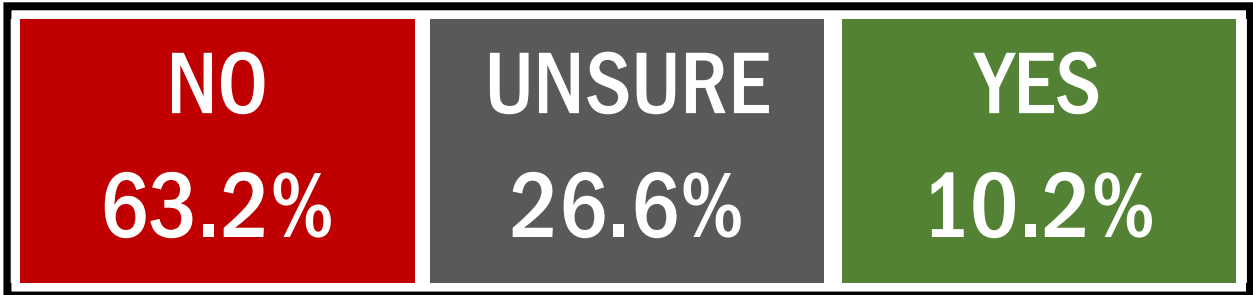
Summary tables for Altadena community disaster preparedness factors, by population group

n=variable, row%

| POPULATION GROUP | INVITED TO A COMMUNITY DISASTER PREP MEETING ("NO") | RECEIVED A LA COUNTY HAZARD INSPECTION OR NOTICE ("NO") | INVITED TO REVIEW ONLINE DISASTER PREP INFO OR PLANS ("NO") | ACTION TAKEN TO PREP OR PROTECT OWN PROPERTY ("YES") |
|---|---|---|---|--|
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 71.4% | 80.0% | 85.7% | 28.6% |
| 26 TO 54 YEARS | 77.8% | 86.0% | 73.9% | 59.8% |
| 55 TO 64 YEARS | 74.0% | 84.9% | 72.4% | 49.4% |
| 65+ YEARS | 69.2% | 82.6% | 73.6% | 46.5% |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 75.4% | 85.4% | 73.4% | 40.9% |
| MALE | 73.4% | 84.0% | 73.4% | 43.8% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 81.9% | 81.9% | 80.7% | 31.3% |
| BLACK/AFRICAN AMERICAN | 83.5% | 83.5% | 74.6% | 36.2% |
| HISPANIC/LATINO/LATINX | 86.6% | 86.6% | 80.4% | 36.9% |
| MIDDLE EASTERN | 100.0% | 100.0% | 88.0% | 20.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 94.4% | 94.4% | 76.0% | 44.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 100.0% | 100.0% | 81.8% | 36.4% |
| WHITE/EUROPEAN/CAUCASIAN | 84.4% | 84.4% | 70.8% | 44.7% |

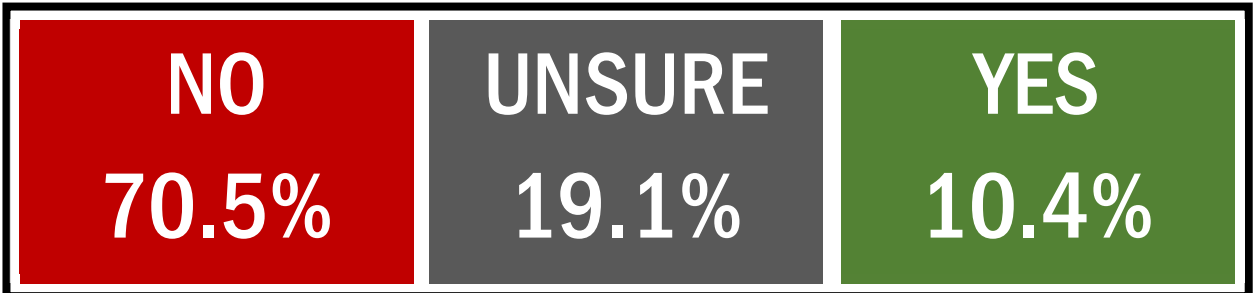
Do you believe that Altadena residents typically receive an appropriate level and quality of services and support from Los Angeles County agencies?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Do you believe that Altadena residents typically receive an appropriate amount of political representation and attention from Los Angeles County elected officials?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Summary tables for Altadena resident perceptions of typical Los Angeles County service equity factors, by population group

n=variable, row%

| POPULATION GROUP | ALTADENA RECEIVES AN APPROPRIATE LEVEL AND QUALITY OF SERVICES AND SUPPORT FROM LA COUNTY AGENCIES ("NO") | ALTADENA RECEIVES AN APPROPRIATE AMOUNT OF ATTENTION & POLITICAL REPRESENTATION FROM LA COUNTY ELECTED OFFICIALS ("NO") |
|---|---|---|
| FIRE EVACUATION ZONE (unweighted) | | |
| ARROYOSECO | 50.0% | 54.5% |
| CALAVERAS-A | 64.6% | 67.7% |
| CALAVERAS-B | 63.5% | 66.7% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | |
| CANON | 80.0% | 80.0% |
| CASITAS | 73.6% | 78.2% |
| CHANEY | 58.1% | 67.4% |
| EASTLOMA | 58.8% | 58.8% |
| FARNSWORTH | 74.1% | 81.5% |
| GARDEN | 64.6% | 70.8% |
| GARFIAS | 57.9% | 71.1% |
| LAUREL | 55.6% | 77.8% |
| MEADOWS | 44.4% | 50.0% |
| MENDOCINO-A | 70.8% | 72.9% |
| MENDOCINO-B | 64.0% | 71.9% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | |
| MENDOCINO-D | 75.0% | 75.0% |
| MIDLOTHIAN | 61.5% | 75.4% |
| MILLARD | 63.6% | 68.2% |
| MOUNTLOWE | 60.0% | 68.0% |
| PALM | 62.5% | 73.6% |
| RUBIO | 65.4% | 67.3% |
| WAPELLO | 64.7% | 73.5% |
| WHITEPARK-A | 57.8% | 64.7% |
| WHITEPARK-B | 69.8% | 73.6% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 66.4% | 71.9% |
| MAJOR | 61.6% | 72.6% |
| MINOR | 59.1% | 68.6% |
| AFFECTED | 63.5% | 68.9% |
| NO DAMAGE | 57.1% | 57.1% |

Summary tables for Altadena resident perceptions of typical Los Angeles County service equity factors, by population group

n=variable, row%

| POPULATION GROUP | ALTADENA RECEIVES AN APPROPRIATE LEVEL AND QUALITY OF SERVICES AND SUPPORT FROM LA COUNTY AGENCIES ("NO") | ALTADENA RECEIVES AN APPROPRIATE AMOUNT OF ATTENTION & POLITICAL REPRESENTATION FROM LA COUNTY ELECTED OFFICIALS ("NO") |
|---|---|---|
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 71.4% | 85.7% |
| 26 TO 54 YEARS | 68.2% | 76.9% |
| 55 TO 64 YEARS | 62.5% | 68.3% |
| 65+ YEARS | 53.9% | 57.9% |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 64.6% | 71.5% |
| MALE | 60.4% | 67.5% |
| TRANSGENDER | INSUFFICIENT SAMPLE | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 59.0% | 62.7% |
| BLACK/AFRICAN AMERICAN | 69.6% | 77.5% |
| HISPANIC/LATINO/LATINX | 70.4% | 79.9% |
| MIDDLE EASTERN | 80.0% | 80.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 60.0% | 76.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 63.6% | 63.6% |
| WHITE/EUROPEAN/CAUCASIAN | 61.2% | 68.4% |

Section 2

Before The Eaton Fire Evacuation

The experiences of the residents of the unincorporated community of Altadena, California prior to evacuating their homes and properties during the approach of the January 2025 Eaton Fire.

Before the Eaton Fire Evacuation: Executive Summary

To devastating effect, the residents of Altadena approached the events of the Eaton Fire with scant warning of the potential severity the blaze, widespread power outages, and limited personal protective resources to leverage, amongst chaotic conditions that produced significant variation in experiences across neighborhoods, fire evacuation zones, and population groups: foreshadowing cataclysmic impacts that would render the unincorporated community nearly unrecognizable.

Other provisional insights:

- **A high proportion of Altadena’s nearly 43,000 residents (ACS 2022) were at home and awake when the danger first emerged;** more than 91 percent evacuated directly from their Altadena residences; 10 percent were woken from sleep to when they first learned of the Eaton Fire, across a vast range of hours and exposing some to imminent danger.
- **Initial awareness of the existence of Eaton Fire came late for many households;** the average time residents became aware of the fire was 7:19 p.m. on January 7, 2025, but many within portions of fire evacuation zones did not initially learn of the threat posed by the Eaton Fire until well after midnight on January 8, 2025.
- **Evacuation seemed unlikely to a majority at first;** 58 percent initially believed they would not need to leave; disbelief was strongest in Garfias and Meadows (about 80 percent), but lowest in Whitepark-A & Whitepark-B (<10 percent “No”).
- **Initial warnings communicating the severity or threat posed by the Eaton Fire provided by Los Angeles County authorities were judged as grossly inadequate;** 86 percent of Altadena’s residents believe Los Angeles County failed to give enough warning to the unincorporated community about the potential severity or threat to life and property posed by the Eaton Fire.
- **Power outage alerts issued in the 24 hours prior to the Eaton Fire were not consistently received;** Altadena’s residents were almost evenly split on their recollection of having received a Southern California Edison (SCE) power shut-off warning in the 24 hours prior.
- **Power failed in nearly two-thirds of homes and frequently slowed escape from the Eaton Fire;** about 65 percent of Altadena’s residents lost electricity before fleeing; 69 percent of those who lost power indicated that the outage would interfere with their evacuation.

- **Water and gas services mostly remained on, but uncertainty was high;** only 9 percent confirmed water service loss and 1 percent remote gas shut-off, yet 42 percent were unsure about water service loss, hinting at limited situational awareness due to anxiety and chaos.
- **Few households mounted defensive actions;** just 27 percent of Altadena’s residents indicated that their household tried to protect their property, and only 1 percent hired private firefighters; Farnsworth (40 percent) and Millard (40 percent) fire evacuation zones led do-it-yourself property protection efforts, while many zones fell below 20 percent.
- **Only 27 percent evacuated with masks, goggles, or other personal protective equipment;** levels of preparedness rose above 35 percent in Canon, Calaveras-B, and Millard fire evacuation zones.
- **Nearly 65 percent of Altadena’s residents lacked enough time to pack essentials before having to flee,** reinforcing evidence of the lack of advance warning of the potential severity of the Eaton Fire to the population, despite unfolding over numerous hours.
- **Service and readiness gaps preliminarily correlate with damage severity;** properties eventually destroyed or severely damaged reported higher rates of power loss (about 63 percent) and County warning failures (about 92 percent) than those spared significant damage, suggesting early several infrastructure and communication breakdowns amplified both risk and negative outcomes.
- **The Black residents of Altadena disproportionately faced the highest cumulative resource burdens of any population group prior to evacuating:** 56 percent did not receive an SCE alert, 2 of 3 reported losing power, and 68 percent lacked sufficient time to gather together even what was most necessary or important before being forced to flee.

Did you evacuate directly from your home in Altadena, or were you located elsewhere for the events of the Eaton Fire evacuation?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

YES
91.3%

NO
8.7%

Were you woken from sleep when you first found out about the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

YES
10.1%

NO
89.9%

When you first heard about the Eaton Fire, did you expect that you would eventually need to evacuate your home?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

NO
58.0%

UNSURE
7.9%

YES
34.2%

Summary tables for Altadena resident presence, woken from sleep, and expectations of evacuation, by population group

n=variable, row %

| POPULATION GROUP | EVACUATED DIRECTLY FROM HOME IN ALTADENA ("YES") | WOKEN FROM SLEEP WHEN FOUND OUT ABOUT EATON FIRE ("YES") | EXPECTED TO EVACUATE WHEN FIRST HEARD ABOUT THE EATON FIRE ("NO") |
|---|--|--|---|
| FIRE EVACUATION ZONE (unweighted) | | | |
| ARROYOSECO | 100.0% | 13.6% | 27.3% |
| CALAVERAS-A | 98.5% | 6.3% | 17.2% |
| CALAVERAS-B | 96.9% | 10.8% | 21.5% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | |
| CANON | 86.7% | 7.7% | 38.5% |
| CASITAS | 94.3% | 14.6% | 22.0% |
| CHANEY | 81.4% | 2.9% | 31.4% |
| EASTLOMA | 88.2% | 0.0% | 76.7% |
| FARNSWORTH | 92.6% | 12.0% | 36.0% |
| GARDEN | 83.3% | 15.0% | 15.0% |
| GARFIAS | 89.5% | 0.0% | 85.3% |
| LAUREL | 94.4% | 0.0% | 17.6% |
| MEADOWS | 83.3% | 0.0% | 80.0% |
| MENDOCINO-A | 83.3% | 2.5% | 40.0% |
| MENDOCINO-B | 92.1% | 3.7% | 54.9% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | |
| MENDOCINO-D | 91.7% | 0.0% | 81.8% |
| MIDLOTHIAN | 80.0% | 5.8% | 75.0% |
| MILLARD | 90.9% | 5.0% | 35.0% |
| MOUNTLOWE | 96.0% | 0.0% | 35.4% |
| PALM | 91.0% | 14.5% | 31.3% |
| RUBIO | 86.5% | 0.0% | 55.6% |
| WAPELLO | 91.2% | 9.7% | 27.4% |
| WHITEPARK-A | 93.1% | 13.7% | 9.5% |
| WHITEPARK-B | 86.8% | 26.1% | 6.5% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | |
| DESTROYED | 89.7% | 10.5% | 64.5% |
| MAJOR | 94.5% | 10.1% | 62.3% |
| MINOR | 91.6% | 5.9% | 46.4% |
| AFFECTED | 91.9% | 10.3% | 45.6% |
| NO DAMAGE | 90.5% | 0.0% | 36.8% |

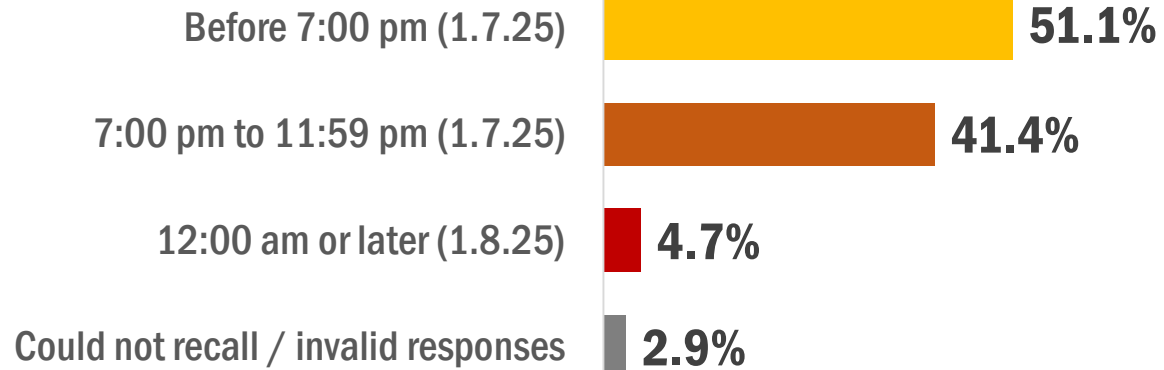
Summary tables for Altadena resident presence, woken from sleep, and expectations of evacuation, by population group

n=variable, row %

| POPULATION GROUP | EVACUATED DIRECTLY FROM HOME IN ALTADENA ("YES") | WOKEN FROM SLEEP WHEN FOUND OUT ABOUT EATON FIRE ("YES") | EXPECTED TO EVACUATE WHEN FIRST HEARD ABOUT THE EATON FIRE ("NO") |
|--|--|--|---|
| AGE RANGE (unweighted) | | | |
| 18 TO 25 YEARS | 85.7% | 14.3% | 42.9% |
| 26 TO 54 YEARS | 90.3% | 7.4% | 50.6% |
| 55 TO 64 YEARS | 92.9% | 6.1% | 51.9% |
| 65+ YEARS | 89.0% | 11.4% | 55.3% |
| GENDER IDENTITY (unweighted) | | | |
| FEMALE | 90.0% | 8.1% | 51.5% |
| MALE | 92.5% | 8.1% | 53.2% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | |
| ASIAN/ASIAN AMERICAN | 94.0% | 85.5% | 60.2% |
| BLACK/AFRICAN AMERICAN | 93.5% | 73.2% | 74.6% |
| HISPANIC/LATINO/LATINX | 89.9% | 75.4% | 55.3% |
| MIDDLE EASTERN | 76.0% | 68.0% | 44.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 100.0% | 92.0% | 52.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 100.0% | 90.9% | 54.5% |
| WHITE/EUROPEAN/CAUCASIAN | 90.3% | 85.7% | 47.6% |

Approximately what time was it when you first learned about the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Mean Eaton Fire Awareness Time in Altadena: 7:19PM (01.07.25)

Summary tables for Altadena Eaton Fire first awareness time, by population group

n=variable, row %

| POPULATION GROUP | BEFORE 7:00 PM (01.07.25) | 7:00 PM TO 11:59 PM (01.07.25) | 12:00 AM OR LATER (01.08.25) |
|---|------------------------------|-----------------------------------|---------------------------------|
| FIRE EVACUATION ZONE (unweighted) | | | |
| ARROYOSECO | 31.8% | 63.6% | 4.5% |
| CALAVERAS-A | 34.4% | 53.1% | 9.4% |
| CALAVERAS-B | 48.4% | 44.1% | 4.3% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | |
| CANON | 46.2% | 53.8% | 0.0% |
| CASITAS | 31.7% | 57.3% | 8.5% |
| CHANEY | 57.1% | 34.3% | 5.7% |
| EASTLOMA | 76.7% | 23.3% | 0.0% |
| FARNSWORTH | 40.0% | 56.0% | 4.0% |
| GARDEN | 37.5% | 47.5% | 10.0% |
| GARFIAS | 82.4% | 14.7% | 0.0% |
| LAUREL | 52.9% | 47.1% | 0.0% |
| MEADOWS | 66.7% | 33.3% | 0.0% |
| MENDOCINO-A | 52.5% | 45.0% | 0.0% |
| MENDOCINO-B | 72.0% | 25.6% | 0.0% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | |
| MENDOCINO-D | 72.7% | 27.3% | 0.0% |
| MIDLOTHIAN | 88.5% | 5.8% | 0.0% |
| MILLARD | 45.0% | 40.0% | 5.0% |
| MOUNTLOWE | 72.9% | 25.0% | 2.1% |
| PALM | 49.6% | 38.2% | 6.9% |
| RUBIO | 51.1% | 46.7% | 0.0% |
| WAPELLO | 41.9% | 51.6% | 6.5% |
| WHITEPARK-A | 38.9% | 49.5% | 9.5% |
| WHITEPARK-B | 34.8% | 56.5% | 4.3% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | |
| DESTROYED | 54.4% | 36.8% | 8.8% |
| MAJOR | 47.3% | 45.0% | 5.5% |
| MINOR | 47.8% | 36.2% | 2.9% |
| AFFECTED | 58.3% | 36.4% | 3.0% |
| NO DAMAGE | 47.4% | 47.4% | 0.0% |

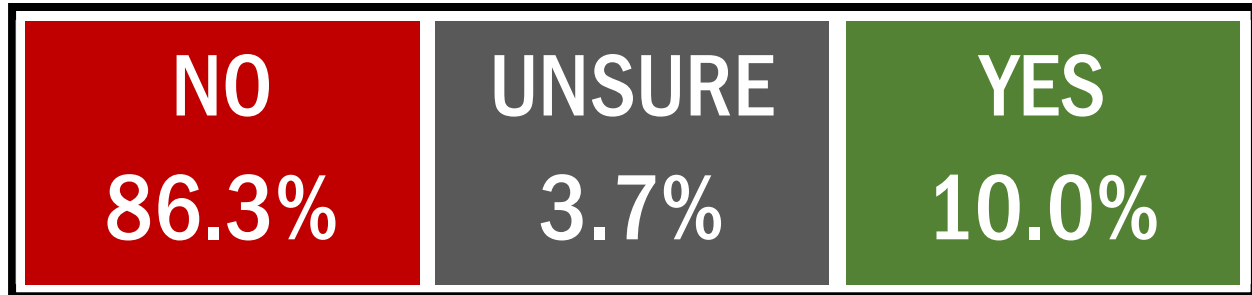
Summary tables for Altadena Eaton Fire first awareness time, by population group

n=variable. row %

| POPULATION GROUP | BEFORE 7:00 PM (01.07.25) | 7:00 PM TO 11:59 PM (01.07.25) | 12:00 AM OR LATER (01.08.25) |
|---|------------------------------|-----------------------------------|---------------------------------|
| AGE RANGE (unweighted) | | | |
| 18 TO 25 YEARS | 28.6% | 57.1% | 0.0% |
| 26 TO 54 YEARS | 49.7% | 36.2% | 2.8% |
| 55 TO 64 YEARS | 49.7% | 36.9% | 3.5% |
| 65+ YEARS | 35.5% | 40.7% | 8.1% |
| GENDER IDENTITY (unweighted) | | | |
| FEMALE | 46.1% | 36.9% | 4.4% |
| MALE | 46.8% | 39.0% | 3.9% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | |
| ASIAN/ASIAN AMERICAN | 39.8% | 44.6% | 4.8% |
| BLACK/AFRICAN AMERICAN | 31.9% | 42.8% | 12.3% |
| HISPANIC/LATINO/LATINX | 39.7% | 44.1% | 4.5% |
| MIDDLE EASTERN | 44.0% | 24.0% | 0.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 36.0% | 52.0% | 8.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 36.4% | 45.5% | 9.1% |
| WHITE/EUROPEAN/CAUCASIAN | 50.9% | 34.8% | 3.0% |

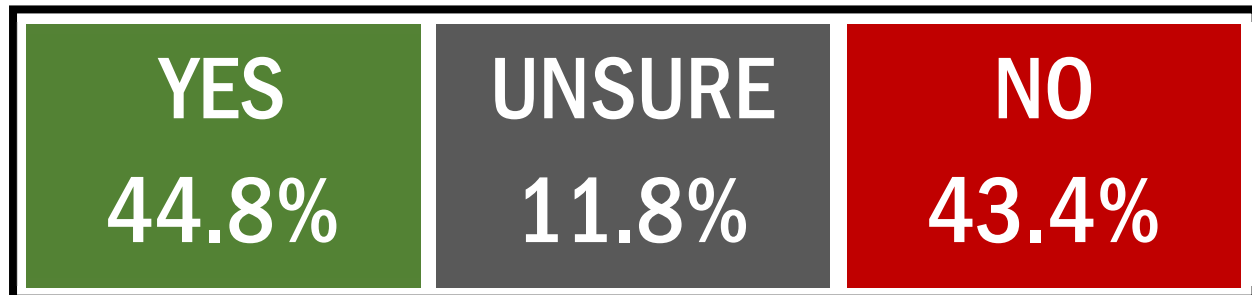
Do you feel like you were provided with sufficient warning from Los Angeles County authorities about the potential severity of the Eaton Fire, to encourage you to gather together what was most necessary or most important to you well in advance of your evacuation?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Did you receive a warning or notification from Southern California Edison (SCE) about a potential power shutoff in Altadena due to expected high wind conditions in the 24 hours prior to the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Summary tables for Altadena resident recollections of advance notifications by LA County authorities and Southern California Edison (SCE), by population group

n=variable, row %

| POPULATION GROUP | PROVIDED WITH SUFFICIENT WARNING FROM LOS ANGELES COUNTY AUTHORITIES ABOUT THE POTENTIAL SEVERITY OF THE EATON FIRE ("NO") | RECEIVED WARNING OR NOTIFICATION FROM SOUTHERN CALIFORNIA EDISON (SCE) ABOUT POTENTIAL POWER SHUTOFF IN 24 HOURS PRIOR ("NO") |
|---|--|---|
| FIRE EVACUATION ZONE (unweighted) | | |
| ARROYOSECO | 86.4% | 68.2% |
| CALAVERAS-A | 92.2% | 52.3% |
| CALAVERAS-B | 89.2% | 45.8% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | |
| CANON | 100.0% | 26.7% |
| CASITAS | 85.4% | 48.3% |
| CHANEY | 85.7% | 41.9% |
| EASTLOMA | 70.0% | 17.6% |
| FARNSWORTH | 96.0% | 51.9% |
| GARDEN | 87.5% | 50.0% |
| GARFIAS | 79.4% | 28.9% |
| LAUREL | 82.4% | 11.1% |
| MEADOWS | 86.7% | 27.8% |
| MENDOCINO-A | 80.0% | 37.5% |
| MENDOCINO-B | 68.3% | 16.9% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | |
| MENDOCINO-D | 81.8% | 16.7% |
| MIDLOTHIAN | 71.2% | 30.8% |
| MILLARD | 90.0% | 31.8% |
| MOUNTLOWE | 62.5% | 26.0% |
| PALM | 96.2% | 45.1% |
| RUBIO | 84.4% | 32.7% |
| WAPELLO | 96.8% | 30.9% |
| WHITEPARK-A | 96.8% | 52.9% |
| WHITEPARK-B | 95.7% | 43.4% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 92.1% | 13.5% |
| MAJOR | 81.2% | 5.5% |
| MINOR | 77.5% | 12.2% |
| AFFECTED | 79.4% | 12.2% |
| NO DAMAGE | 68.4% | 9.5% |

Summary tables for Altadena resident recollections of advance notifications by LA County authorities and Southern California Edison (SCE), by population group

n=variable, row %

| POPULATION GROUP | PROVIDED WITH SUFFICIENT WARNING FROM LOS ANGELES COUNTY AUTHORITIES ABOUT THE POTENTIAL SEVERITY OF THE EATON FIRE ("NO") | RECEIVED WARNING OR NOTIFICATION FROM SOUTHERN CALIFORNIA EDISON (SCE) ABOUT POTENTIAL POWER SHUTOFF IN 24 HOURS PRIOR ("NO") |
|--|--|---|
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 85.7% | 71.4% |
| 26 TO 54 YEARS | 79.9% | 38.4% |
| 55 TO 64 YEARS | 78.2% | 35.3% |
| 65+ YEARS | 72.2% | 44.0% |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 78.6% | 39.8% |
| MALE | 75.3% | 38.0% |
| TRANSGENDER | INSUFFICIENT SAMPLE | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 81.9% | 33.7% |
| BLACK/AFRICAN AMERICAN | 82.6% | 56.5% |
| HISPANIC/LATINO/LATINX | 82.7% | 44.1% |
| MIDDLE EASTERN | 60.0% | 32.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 92.0% | 40.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 90.9% | 63.6% |
| WHITE/EUROPEAN/CAUCASIAN | 76.0% | 34.5% |

Did you have power in your home before you evacuated from the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

NO
64.9%

UNSURE
0.6%

YES
34.5%

Did the loss of power to your home interfere with your ability to evacuate more quickly and/or safely from the Eaton Fire?

n=731 respondents; +/- 3.59% margin of error at the 95% confidence level

YES
69.3%

UNSURE
5.3%

NO
25.4%

Prior to evacuating, did your home lose water pressure or access to water?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

YES
9.1%

UNSURE
41.8%

NO
49.1%

Prior to evacuating, did your home have its natural gas supply cut off remotely?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

YES
1.0%

UNSURE
17.6%

NO
81.4%

Summary tables for resident pre-evacuation utilities experiences, by population group

n=variable, row %

| POPULATION GROUP | HAD POWER IN HOME PRIOR TO EVACUATION ("NO") | LOSS OF POWER INTERFERED WITH EVACUATION ("YES") | LOSS OF WATER SUPPLY PRIOR TO EVACUATION ("YES") | NATURAL GAS SUPPLY SHUT OFF REMOTELY ("YES") |
|--|--|--|--|--|
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 63.6% | 71.4% | 13.6% | 4.5% |
| CALAVERAS-A | 68.8% | 75.0% | 12.5% | 0.0% |
| CALAVERAS-B | 73.1% | 73.5% | 8.6% | 0.0% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | |
| CANON | 76.9% | 70.0% | 0.0% | 0.0% |
| CASITAS | 89.0% | 71.2% | 11.0% | 0.0% |
| CHANEY | 60.0% | 61.9% | 8.6% | 0.0% |
| EASTLOMA | 63.3% | 42.1% | 6.7% | 0.0% |
| FARNSWORTH | 40.0% | 90.0% | 4.0% | 0.0% |
| GARDEN | 55.0% | 78.3% | 10.0% | 0.0% |
| GARFIAS | 64.7% | 45.5% | 0.0% | 0.0% |
| LAUREL | 52.9% | 44.4% | 11.8% | 0.0% |
| MEADOWS | 93.3% | 64.3% | 6.7% | 0.0% |
| MENDOCINO-A | 90.0% | 55.6% | 10.0% | 0.0% |
| MENDOCINO-B | 86.6% | 67.6% | 7.3% | 0.0% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | |
| MENDOCINO-D | 100.0% | 72.7% | 9.1% | 0.0% |
| MIDLOTHIAN | 55.8% | 55.2% | 11.5% | 3.8% |
| MILLARD | 90.0% | 66.7% | 0.0% | 0.0% |
| MOUNTLOWE | 20.8% | 50.0% | 0.0% | 0.0% |
| PALM | 52.7% | 76.8% | 6.9% | 2.3% |
| RUBIO | 20.0% | 44.4% | 0.0% | 0.0% |
| WAPELLO | 58.1% | 66.7% | 6.5% | 0.0% |
| WHITEPARK-A | 68.4% | 72.3% | 8.4% | 1.1% |
| WHITEPARK-B | 91.3% | 76.2% | 15.2% | 2.2% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | |
| WATER SERVICE PROVIDER (unweighted) | | | | |
| LAS FLORES WATER COMPANY | -- | -- | 4.9% | -- |
| CITY OF PASADENA WATER & POWER | -- | -- | 6.3% | -- |
| RUBIO CAÑON LAND & WATER ASSOC | -- | -- | 7.9% | -- |
| LINCOLN AVENUE WATER COMPANY | -- | -- | 9.7% | -- |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | |
| DESTROYED | 62.6% | 73.8% | 7.7% | 1.0% |
| MAJOR | 60.9% | 59.5% | 13.0% | 2.9% |
| MINOR | 69.5% | 63.8% | 8.0% | 0.0% |
| AFFECTED | 75.0% | 51.0% | 4.4% | 0.0% |
| NO DAMAGE | 78.9% | 66.7% | 5.3% | 0.0% |

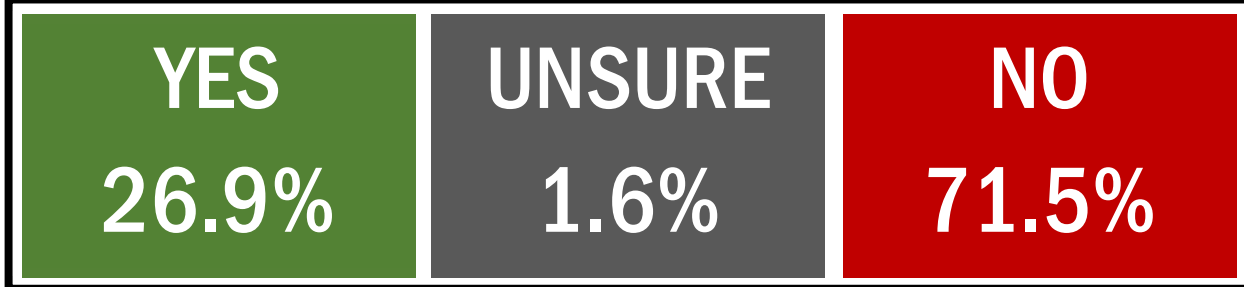
Summary tables for resident pre-evacuation utilities experiences, by population group

n=variable, row %

| POPULATION GROUP | HAD POWER IN HOME PRIOR TO EVACUATION ("NO") | LOSS OF POWER INTERFERED WITH EVACUATION ("YES") | LOSS OF WATER SUPPLY PRIOR TO EVACUATION ("YES") | NATURAL GAS SUPPLY SHUT OFF REMOTELY ("YES") |
|---|--|--|--|--|
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 42.9% | 42.9% | 14.3% | 0.0% |
| 26 TO 54 YEARS | 59.2% | 40.2% | 6.2% | 1.1% |
| 55 TO 64 YEARS | 60.6% | 42.0% | 8.3% | 0.0% |
| 65+ YEARS | 59.7% | 39.9% | 7.7% | 0.4% |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 58.5% | 40.7% | 8.1% | 0.7% |
| MALE | 62.7% | 40.6% | 4.9% | 0.6% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 62.7% | 44.6% | 6.0% | 0.0% |
| BLACK/AFRICAN AMERICAN | 66.7% | 55.1% | 15.9% | 2.2% |
| HISPANIC/LATINO/LATINX | 63.1% | 45.3% | 11.7% | 1.1% |
| MIDDLE EASTERN | 52.0% | 28.0% | 8.0% | 8.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 56.0% | 44.0% | 12.0% | 0.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 72.7% | 63.6% | 0.0% | 9.1% |
| WHITE/EUROPEAN/CAUCASIAN | 58.2% | 37.3% | 4.6% | 0.2% |

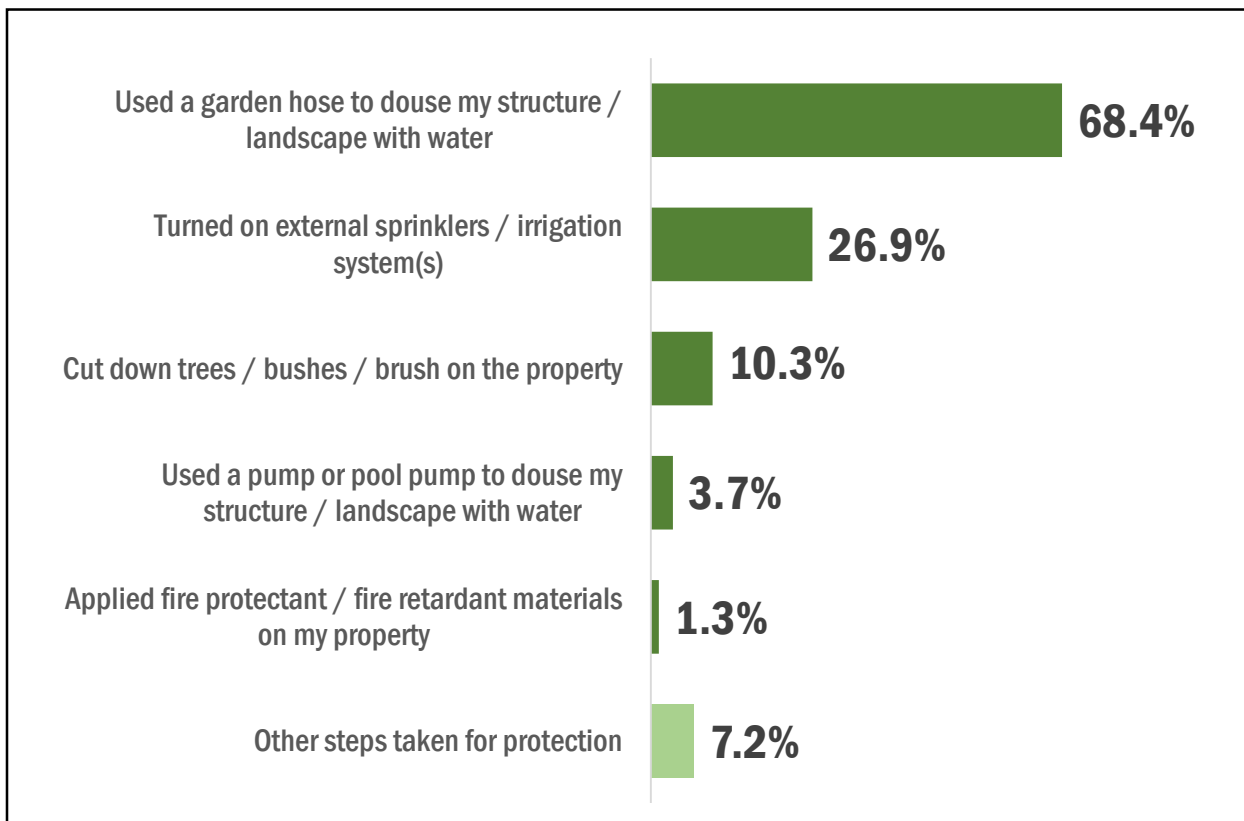
Did you or members of your household directly take any steps or measures to attempt to protect your home against the Eaton Fire prior to evacuation?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



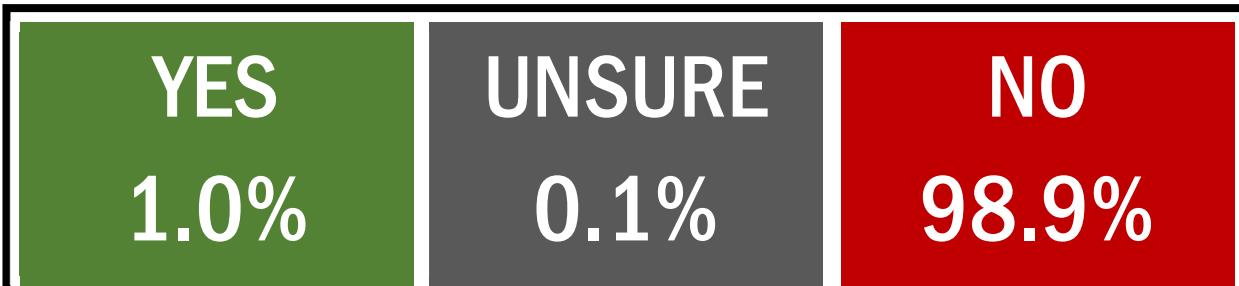
What steps did you or the members of your household take to attempt to protect your home against the oncoming Eaton Fire?

n=301 respondents, MR >100%



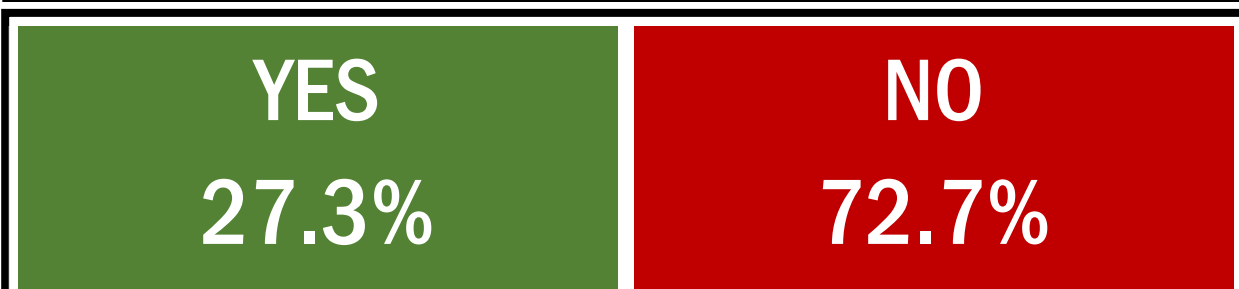
Did you call or hire any private firefighting service providers to attempt to protect your home against the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



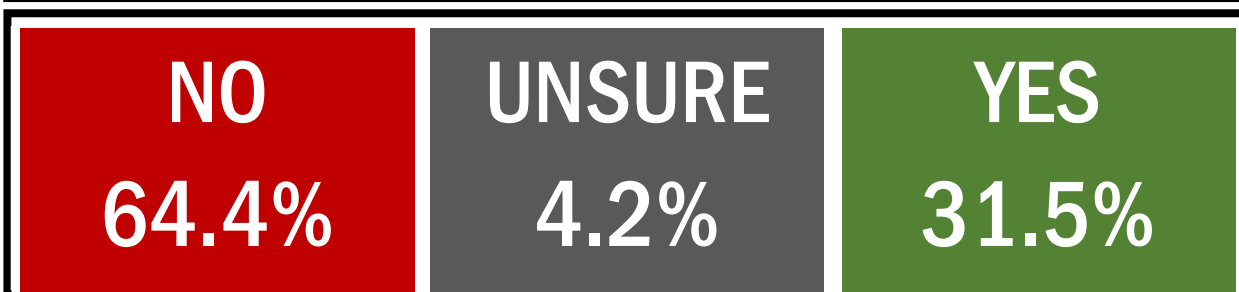
Did you or members of your household have masks, goggles, or other personal protective equipment to lessen the hazardous effects of smoke, heat, and/or debris exposure during evacuation?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Did you have sufficient time to pack most of the things that were most necessary and/or most important to you before you evacuated (that were practical to be removed or transported)?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Summary tables for resident pre-evacuation preparations, by population group

n=variable, row %

| POPULATION GROUP | TOOK STEPS TO PROTECT HOME BEFORE EVACUATION ("YES") | HAD PPE READY TO REDUCE EVACUATION HAZARDS ("YES") | CALLED PRIVATE FIREFIGHTING SERVICES FOR ASSISTANCE ("YES") | HAD SUFFICIENT TIME TO PACK WHAT WAS MOST NECESSARY ("NO") |
|---|--|--|---|--|
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 31.8% | 27.3% | 0.0% | 36.4% |
| CALAVERAS-A | 17.2% | 18.8% | 0.0% | 59.4% |
| CALAVERAS-B | 28.0% | 39.8% | 1.1% | 60.2% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | |
| CANON | 30.8% | 38.5% | 0.0% | 53.8% |
| CASITAS | 36.6% | 28.0% | 1.2% | 50.0% |
| CHANEY | 25.7% | 28.6% | 0.0% | 62.9% |
| EASTLOMA | 33.3% | 26.7% | 0.0% | 60.0% |
| FARNSWORTH | 40.0% | 8.0% | 0.0% | 76.0% |
| GARDEN | 32.5% | 25.0% | 0.0% | 60.0% |
| GARFIAS | 17.6% | 38.2% | 0.0% | 67.6% |
| LAUREL | 29.4% | 35.3% | 0.0% | 70.6% |
| MEADOWS | 33.3% | 26.7% | 0.0% | 40.0% |
| MENDOCINO-A | 17.5% | 20.0% | 0.0% | 77.5% |
| MENDOCINO-B | 36.6% | 20.7% | 0.0% | 61.0% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | |
| MENDOCINO-D | 45.5% | 18.2% | 0.0% | 81.8% |
| MIDLOTHIAN | 26.9% | 44.2% | 0.0% | 63.5% |
| MILLARD | 40.0% | 40.0% | 5.0% | 40.0% |
| MOUNTLOWE | 25.0% | 35.4% | 2.1% | 45.8% |
| PALM | 19.8% | 26.7% | 0.8% | 74.0% |
| RUBIO | 24.4% | 37.8% | 0.0% | 62.2% |
| WAPELLO | 22.6% | 24.2% | 0.0% | 74.2% |
| WHITEPARK-A | 17.9% | 14.7% | 1.1% | 74.7% |
| WHITEPARK-B | 39.1% | 32.6% | 4.3% | 73.9% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | |
| DESTROYED | 22.6% | 22.6% | 0.8% | 73.1% |
| MAJOR | 29.0% | 30.4% | 2.9% | 59.4% |
| MINOR | 33.7% | 33.7% | 0.6% | 53.8% |
| AFFECTED | 27.9% | 36.8% | 0.0% | 44.1% |
| NO DAMAGE | 42.1% | 42.1% | 0.0% | 21.1% |

Summary tables for resident pre-evacuation utilities experiences, by population group

n=variable, row %

| POPULATION GROUP | TOOK STEPS TO PROTECT HOME BEFORE EVACUATION ("YES") | HAD PPE READY TO REDUCE EVACUATION HAZARDS ("YES") | CALLED PRIVATE FIREFIGHTING SERVICES FOR ASSISTANCE ("YES") | HAD SUFFICIENT TIME TO PACK WHAT WAS MOST NECESSARY ("NO") |
|--|--|--|---|--|
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 14.3% | 14.3% | 0.0% | 42.9% |
| 26 TO 54 YEARS | 27.2% | 22.3% | 1.1% | 57.8% |
| 55 TO 64 YEARS | 25.3% | 25.3% | 0.3% | 57.4% |
| 65+ YEARS | 17.9% | 31.5% | 0.4% | 58.6% |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 23.9% | 21.4% | 0.8% | 59.3% |
| MALE | 26.3% | 35.1% | 0.6% | 53.6% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | |
| RACIAL/ ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 19.3% | 26.5% | 1.2% | 57.8% |
| BLACK/AFRICAN AMERICAN | 33.3% | 23.9% | 2.9% | 68.1% |
| HISPANIC/LATINO/LATINX | 27.9% | 21.8% | 0.6% | 67.0% |
| MIDDLE EASTERN | 8.0% | 8.0% | 0.0% | 68.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 40.0% | 40.0% | 0.0% | 68.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 18.2% | 18.2% | 0.0% | 90.9% |
| WHITE/EUROPEAN/CAUCASIAN | 23.6% | 25.3% | 0.2% | 54.1% |

Section 3

The Eaton Fire Evacuation

The experiences of the residents of the unincorporated community of Altadena, California during their evacuation from the January 2025 Eaton Fire.

The Eaton Fire Evacuation: Executive Summary

With widespread service failures in delivery of official evacuation notices by the County of Los Angeles, scarce assistance encountered from first responders by residents during evacuations, and nearly all in the unincorporated community of Altadena left to self-navigate to safety through multiple hazards, the low number of injuries reported from those who were present for the conflagration appears miraculous, at first glance.

But given the grim fact that 18 Altadenans are known to have perished in the events of the Eaton Fire that night and the next morning, along with reported failures by Los Angeles County first responders to be visible to community members in the active protection of life and property over more than 12 hours of self-guided evacuations, serious questions remain about the amount and timing of personnel or resources deployed to save Altadena and its diverse populations.

Other provisional insights:

- **Service failures of the Los Angeles County official evacuation order system were widespread across Altadena, with official orders reaching a minority of community members:** only 38 percent of Altadena residents reported receiving an official Los Angeles County evacuation order, while 53 percent did not.
- **Evacuation orders arrived far too late for many Altadenans;** among the 38 percent who received an order, the average delivery time was around 11:19 p.m. on January 7, 2025,
- **Only 69 percent of those who received an order evacuated immediately;** roughly 30 percent hesitating only to protect family or property, gather critical belongings, or to verify the level of danger they faced.
- **Public-safety presence was rarely visible in Altadena during the extended Eaton Fire evacuations;** about 9 in 10 evacuees saw no firefighters, received no navigational aid from personnel, and saw no emergency signage during their evacuation from Altadena, raising community concerns relating to the exact numbers of Los Angeles County Fire Department and Los Angeles County Sheriff's Department personnel that were deployed, hour by hour, as the evacuation unfolded.

- **Hazardous conditions upon evacuation were common for nearly all Altadenans:** high winds affected roughly two-thirds of evacuees, heavy smoke or low visibility each endangered about another third respectively, and 17 percent encountered downed power lines, creating multiple, compounding risks for much of the population.
- **The evacuation felt only somewhat challenging but was very frightening to many residents of Altadena;** residents rated difficulty at an average 4.6/10.00 and fear at 6.8/10.00; nearly half of residents can be characterized as “critically endangered”, encountering high levels of both difficulty (risk) and high levels of fear (anxiety) during their evacuation.
- **A notable share of Altadena’s residents genuinely feared for their lives;** nearly 14 percent of residents genuinely believed that they would not survive or escape the Eaton Fire at some point of their evacuation.
- **Most evacuees escaped unhurt, but injuries clustered in a few fire evacuation zones;** nearly 80 percent reported no physical harm; minor cuts and bruises affected 15 percent, and serious injuries requiring an emergency room stayed around 3 percent, spiking to 11 percent in a handful of zones.
- **With deep regret and sincere condolences to the families,** 3 respondents to the survey reported that they had experienced a fatality amongst the members of their immediate household or family members; 18 of Altadena residents have been officially identified to have lost their lives in the events of the Eaton Fire at time of publication.
- **Reported hospitalizations were extremely rare;** fewer than 1 percent of households needed an overnight stay, underscoring that physical trauma, while real, was not the main evacuation cost.
- **Every demographic group listed winds as the top threat to their safe evacuation,** followed by smoke and visibility issues; encounters with fallen power lines were most common among residents aged 55–64 and in fire evacuation zones located in closer proximity to the San Gabriel mountainside.

Did you receive an official evacuation order from Los Angeles County authorities to leave your home due to imminent danger?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

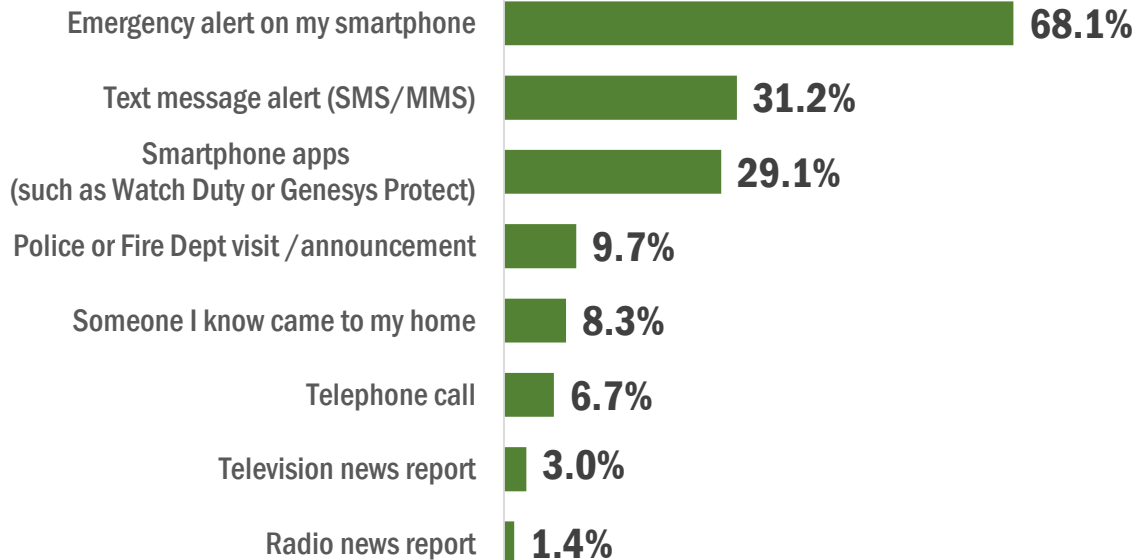
NO
53.3%

UNSURE
8.3%

YES
38.4%

How did you find out about the official evacuation order (issued by Los Angeles County authorities)?

n=433 respondents; MR > 100%



Did you evacuate immediately upon receiving the official evacuation order (issued by Los Angeles County authorities)?

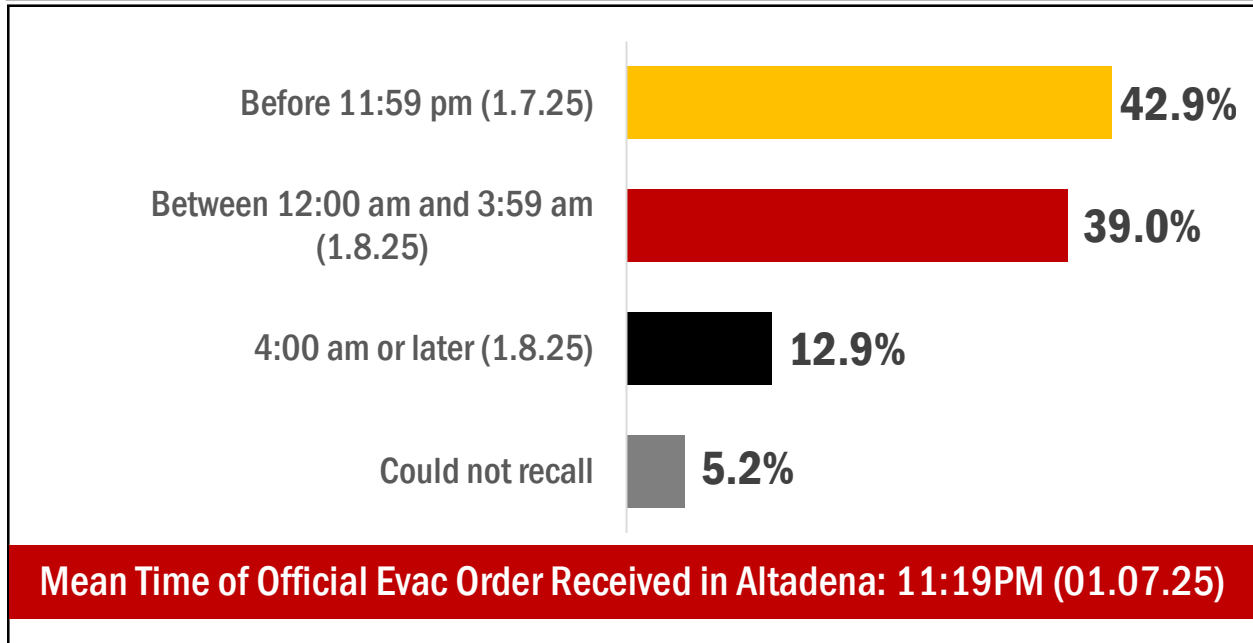
n=433 respondents

YES
69.4%

NO
30.6%

Approximately what time was it when you received the official evacuation order (issued by Los Angeles County authorities)?

n=433 respondents



Summary tables for Altadena resident evacuation orders, by population group

n=variable

| POPULATION GROUP | RECEIVED OFFICIAL EVAC ORDER ("NO") | RECEIVED OFFICIAL EVAC ORDER ("YES") | EVAC ORDER RECEIVED BEFORE 11:59 PM | EVAC ORDER RECEIVED 12:00 AM TO 3:59 AM | EVAC ORDER RECEIVED 4:00 AM OR LATER |
|---|-------------------------------------|--------------------------------------|-------------------------------------|---|--------------------------------------|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 36.4% | 40.9% | 0.0% | 88.9% | 11.1% |
| CALAVERAS-A | 76.6% | 18.8% | 16.7% | 25.0% | 41.7% |
| CALAVERAS-B | 69.9% | 20.4% | 15.0% | 5.0% | 75.0% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 69.2% | 15.4% | 50.0% | 50.0% | 0.0% |
| CASITAS | 39.0% | 54.9% | 2.2% | 80.0% | 15.6% |
| CHANEY | 62.9% | 25.7% | 33.3% | 55.6% | 0.0% |
| EASTLOMA | 40.0% | 46.7% | 78.6% | 0.0% | 21.4% |
| FARNSWORTH | 72.0% | 20.0% | 80.0% | 20.0% | 0.0% |
| GARDEN | 45.0% | 45.0% | 5.9% | 94.1% | 0.0% |
| GARFIAS | 14.7% | 76.5% | 88.5% | 0.0% | 11.5% |
| LAUREL | 76.5% | 23.5% | 0.0% | 75.0% | 25.0% |
| MEADOWS | 33.3% | 46.7% | 0.0% | 85.7% | 0.0% |
| MENDOCINO-A | 42.5% | 47.5% | 94.7% | 0.0% | 0.0% |
| MENDOCINO-B | 28.0% | 62.2% | 80.4% | 3.9% | 9.8% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 27.3% | 54.5% | 66.7% | 0.0% | 16.7% |
| MIDLOTHIAN | 44.2% | 42.3% | 81.8% | 0.0% | 13.6% |
| MILLARD | 45.0% | 35.0% | 14.3% | 71.4% | 14.3% |
| MOUNTLOWE | 27.1% | 60.4% | 89.7% | 0.0% | 6.9% |
| PALM | 67.2% | 26.7% | 14.3% | 74.3% | 2.9% |
| RUBIO | 51.1% | 42.2% | 94.7% | 0.0% | 5.3% |
| WAPELLO | 74.2% | 9.7% | 16.7% | 83.3% | 0.0% |
| WHITEPARK-A | 47.4% | 41.1% | 15.4% | 79.5% | 2.6% |
| WHITEPARK-B | 45.7% | 50.0% | 0.0% | 73.9% | 13.0% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| DAMAGE LEVEL (CA Firescope) (unweighted) | | | | | |
| DESTROYED | 60.5% | 29.7% | 40.8% | 43.5% | 10.9% |
| MAJOR | 50.7% | 39.1% | 48.1% | 29.6% | 14.8% |
| MINOR | 39.6% | 49.4% | 47.3% | 32.3% | 16.2% |
| AFFECTED | 26.5% | 64.7% | 47.7% | 45.5% | 4.5% |
| NO DAMAGE | 42.1% | 57.9% | 45.5% | 45.5% | 0.0% |

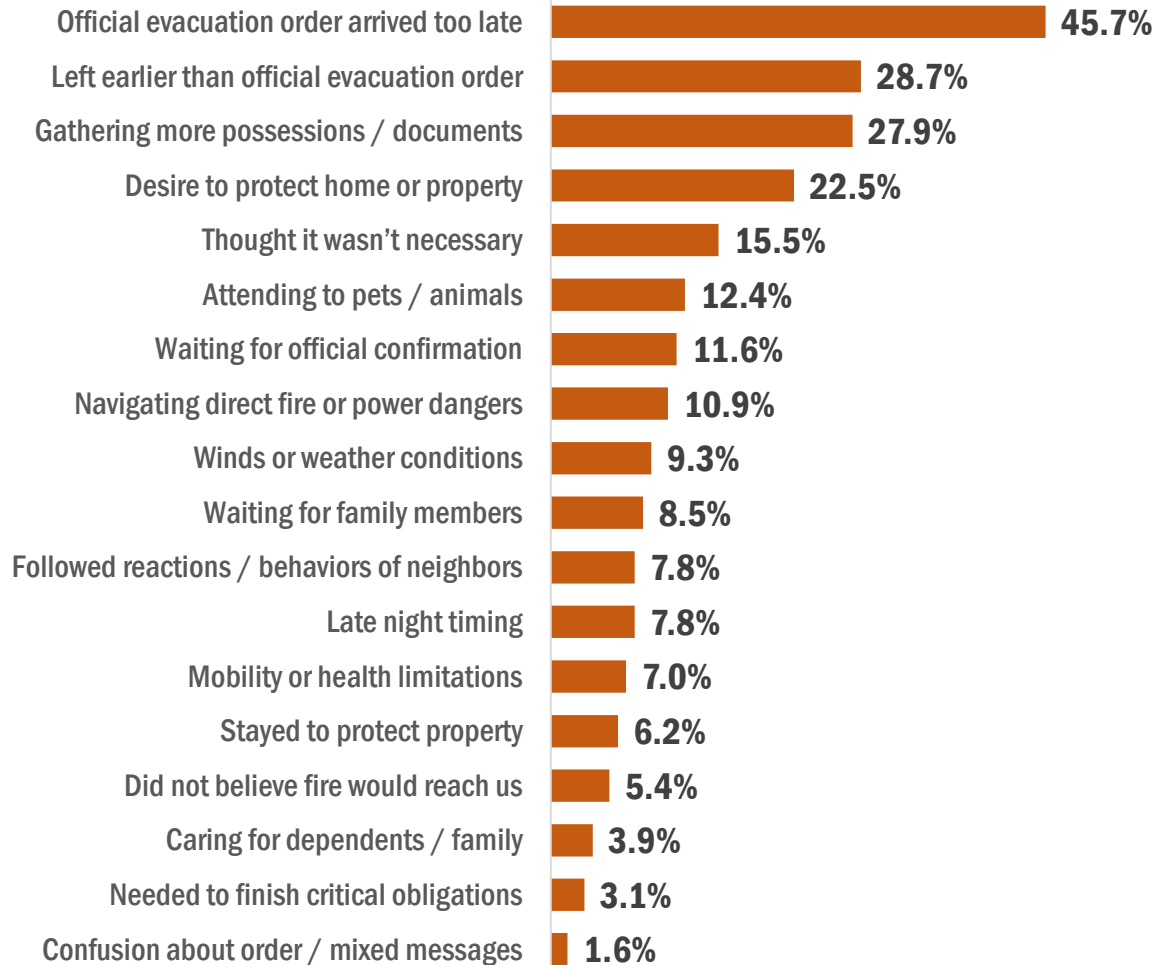
Summary tables for resident evacuation orders, by population group

n=variable

| POPULATION GROUP | RECEIVED OFFICIAL EVAC ORDER ("NO") | RECEIVED OFFICIAL EVAC ORDER ("YES") | EVAC ORDER RECEIVED BEFORE 11:59 PM | EVAC ORDER RECEIVED 12:00 AM TO 3:59 AM | EVAC ORDER RECEIVED 4:00 AM OR LATER |
|---|-------------------------------------|--------------------------------------|-------------------------------------|---|--------------------------------------|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 42.9% | 42.9% | 33.3% | 33.3% | 33.3% |
| 26 TO 54 YEARS | 44.6% | 35.9% | 40.7% | 41.2% | 13.7% |
| 55 TO 64 YEARS | 46.5% | 37.8% | 48.3% | 39.8% | 6.8% |
| 65+ YEARS | 49.8% | 31.1% | 50.0% | 30.2% | 15.1% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 47.7% | 33.9% | 47.4% | 41.5% | 11.1% |
| MALE | 42.5% | 39.0% | 44.5% | 40.3% | 15.1% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 45.8% | 36.1% | 42.3% | 42.3% | 15.4% |
| BLACK/AFRICAN AMERICAN | 50.0% | 31.9% | 24.4% | 42.3% | 14.6% |
| HISPANIC/LATINO/LATINX | 53.6% | 29.6% | 40.4% | 42.3% | 9.6% |
| MIDDLE EASTERN | 32.0% | 44.0% | 72.7% | 42.3% | 18.2% |
| NATIVE AMERICAN/ALASKA NATIVE | 44.0% | 44.0% | 60.0% | 42.3% | 20.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 63.6% | 36.4% | 25.0% | 42.3% | 25.0% |
| WHITE/EUROPEAN/CAUCASIAN | 43.9% | 37.1% | 50.8% | 42.3% | 12.1% |

What was your primary reason for not leaving immediately upon receiving the official evacuation order?

n=129 respondents; MR >100%



Was any part of your home or property already on fire when you evacuated?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

NO
93.4%

UNSURE
2.2%

YES
4.4%

Did you witness any of the following public safety (first responder) actions while evacuating from Altadena to an immediate point of safety?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level

Witnessed any Los Angeles County Fire Department or allied agency personnel taking any actions to extinguish fires

7.3%

Told by Los Angeles County Fire, Sheriff's Department, or allied agency personnel that they were ordered to "stand down" or were otherwise unable to assist you

3.9%

Witnessed any emergency signage deployed by Los Angeles County Fire, Sheriff's Department, or allied agencies to help you to navigate to safety

1.4%

Received any form of assistance from any Los Angeles County Fire, Sheriff's Department, or allied agency personnel to help you to navigate to safety

1.3%

Summary tables for Los Angeles County and allied agency public safety actions witnessed by Altadena residents, by population group

n=variable

| POPULATION GROUP | WITNESSED ANY ACTIONS TAKEN TO EXTINGUISH FIRES ("NO") | RECEIVED ANY ASSISTANCE TO HELP NAVIGATE TO SAFETY ("NO") | SAW EMERGENCY SIGNS TO HELP YOU NAVIGATE TO SAFETY ("NO") | TOLD OF ORDER TO STAND DOWN OR DENIED HELP ("YES") |
|--|--|---|---|--|
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 95.5% | 90.9% | 90.9% | 0.0% |
| CALAVERAS-A | 93.8% | 95.3% | 93.8% | 4.7% |
| CALAVERAS-B | 80.6% | 100.0% | 97.8% | 4.3% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | |
| CANON | 84.6% | 100.0% | 100.0% | 0.0% |
| CASITAS | 85.4% | 96.3% | 95.1% | 1.2% |
| CHANEY | 97.1% | 100.0% | 100.0% | 0.0% |
| EASTLOMA | 83.3% | 96.7% | 100.0% | 3.3% |
| FARNSWORTH | 100.0% | 96.0% | 100.0% | 0.0% |
| GARDEN | 100.0% | 100.0% | 97.5% | 0.0% |
| GARFIAS | 67.6% | 94.1% | 97.1% | 0.0% |
| LAUREL | 94.1% | 100.0% | 100.0% | 5.9% |
| MEADOWS | 100.0% | 100.0% | 100.0% | 0.0% |
| MENDOCINO-A | 85.0% | 100.0% | 97.5% | 2.5% |
| MENDOCINO-B | 90.2% | 98.8% | 96.3% | 11.0% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | |
| MENDOCINO-D | 63.6% | 100.0% | 100.0% | 0.0% |
| MIDLOTHIAN | 57.7% | 98.1% | 98.1% | 5.8% |
| MILLARD | 85.0% | 85.0% | 90.0% | 5.0% |
| MOUNTLOWE | 91.7% | 100.0% | 95.8% | 2.1% |
| PALM | 94.7% | 97.7% | 96.2% | 3.8% |
| RUBIO | 91.1% | 97.8% | 95.6% | 4.4% |
| WAPELLO | 98.4% | 100.0% | 100.0% | 4.8% |
| WHITEPARK-A | 95.8% | 100.0% | 97.9% | 2.1% |
| WHITEPARK-B | 100.0% | 95.7% | 91.3% | 10.9% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | |
| WATER SERVICE PROVIDER (unweighted) | | | | |
| LAS FLORES WATER COMPANY | 93.9% | 97.6% | 98.2% | 92.7% |
| CITY OF PASADENA WATER & POWER | 78.6% | 97.4% | 96.4% | 92.2% |
| RUBIO CAÑON LAND & WATER ASSOC | 85.1% | 99.0% | 96.7% | 90.4% |
| LINCOLN AVENUE WATER COMPANY | 94.9% | 97.6% | 96.0% | 94.5% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | |
| DESTROYED | 94.5% | 98.4% | 97.4% | 3.7% |
| MAJOR | 85.5% | 98.6% | 97.1% | 5.8% |
| MINOR | 82.0% | 97.9% | 95.0% | 4.1% |
| AFFECTED | 82.4% | 94.1% | 95.6% | 1.5% |
| NO DAMAGE | 89.5% | 94.7% | 100.0% | 0.0% |

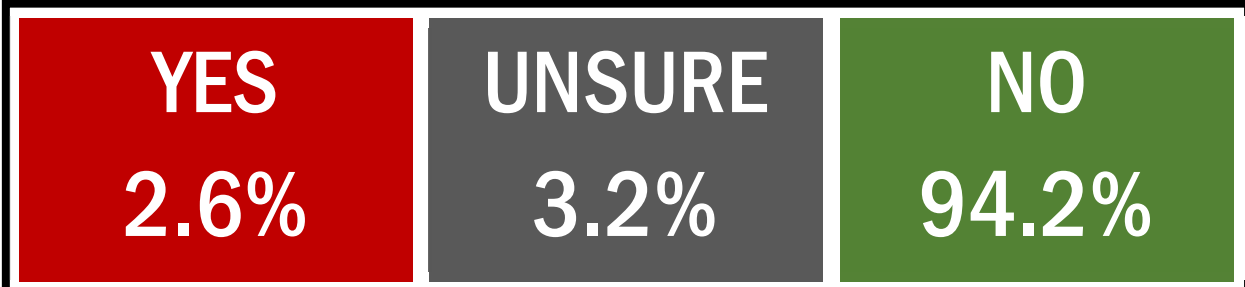
Summary tables for Los Angeles County and allied agency public safety actions witnessed by Altadena residents, by population group

n=variable

| POPULATION GROUP | WITNESSED ANY ACTIONS TAKEN TO EXTINGUISH FIRES ("NO") | RECEIVED ANY ASSISTANCE TO HELP NAVIGATE TO SAFETY ("NO") | SAW EMERGENCY SIGNS TO HELP YOU NAVIGATE TO SAFETY ("NO") | TOLD OF ORDER TO STAND DOWN OR DENIED HELP ("YES") |
|---|--|---|---|--|
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 85.7% | 85.7% | 85.7% | 14.3% |
| 26 TO 54 YEARS | 79.3% | 88.4% | 87.0% | 4.0% |
| 55 TO 64 YEARS | 85.3% | 92.0% | 90.7% | 2.2% |
| 65+ YEARS | 79.9% | 86.1% | 85.3% | 3.3% |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 81.4% | 87.9% | 86.8% | 3.7% |
| MALE | 79.5% | 91.2% | 89.6% | 2.6% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 86.7% | 94.0% | 90.4% | 0.0% |
| BLACK/AFRICAN AMERICAN | 87.7% | 90.6% | 89.9% | 6.5% |
| HISPANIC/LATINO/LATINX | 82.7% | 86.6% | 87.2% | 5.0% |
| MIDDLE EASTERN | 64.0% | 76.0% | 76.0% | 12.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 92.0% | 96.0% | 96.0% | 4.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 100.0% | 100.0% | 100.0% | 0.0% |
| WHITE/EUROPEAN/CAUCASIAN | 79.5% | 89.0% | 87.3% | 2.2% |

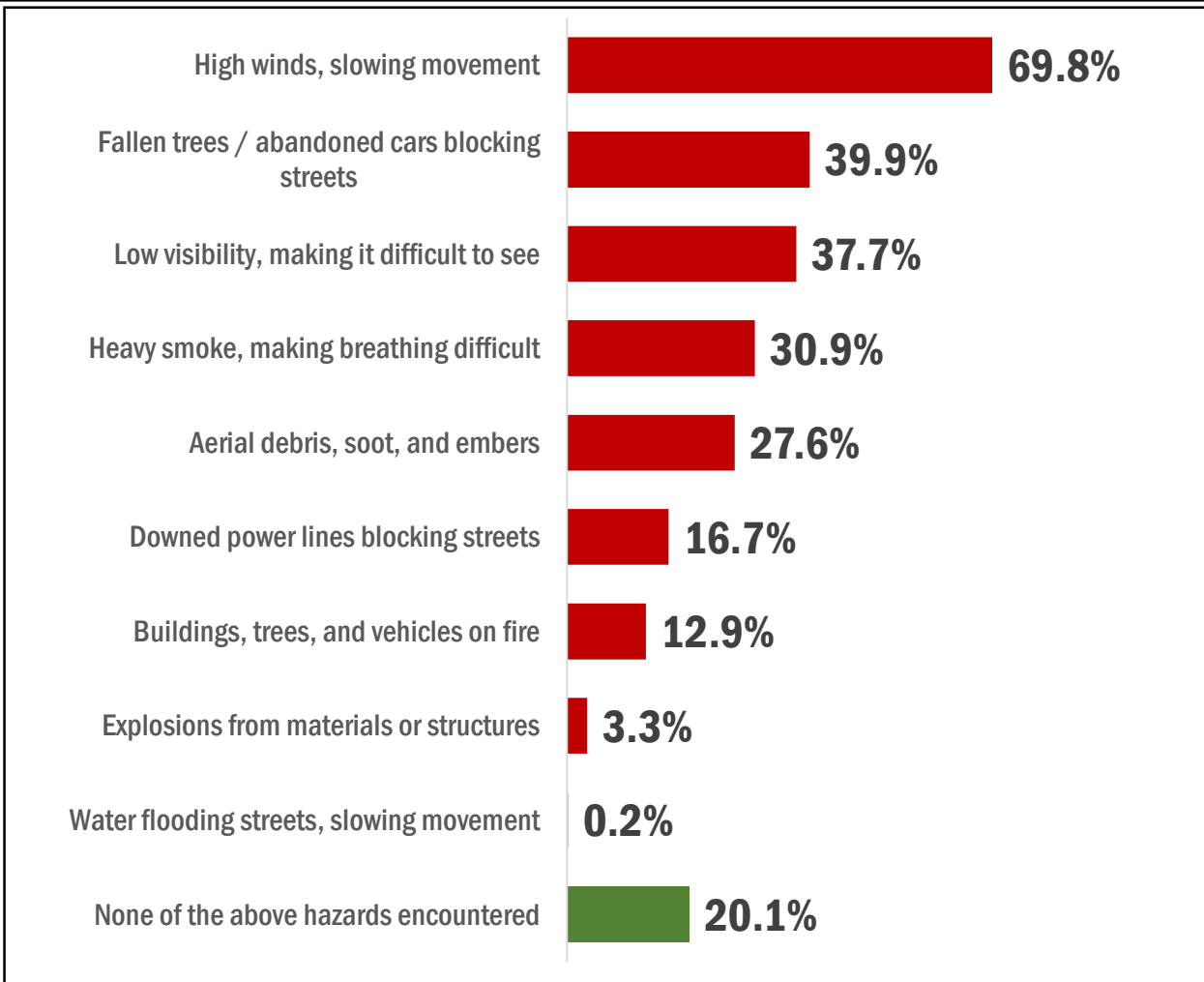
Did you witness any potential looting or other criminal activity during your evacuation from Altadena to an immediate point of safety?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Did you experience any of the following hazards along your evacuation path from Altadena to an immediate point of safety?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level, MR >100%



Summary tables for Altadena resident evacuation primary hazards experienced, by population group

n=variable

| POPULATION GROUP | HIGH WINDS | TREES & CARS IN STREETS | LOW VISIBILITY | HEAVY SMOKE | AERIAL DEBRIS | DOWNED POWER LINES | BUILDING S CARS, OR TREES ON FIRE |
|---|---------------------|-------------------------|----------------|-------------|---------------|--------------------|-----------------------------------|
| FIRE EVACUATION ZONE (unweighted) | | | | | | | |
| ARROYOSECO | 72.7% | 50.0% | 31.8% | 27.3% | 18.2% | 13.6% | 9.1% |
| CALAVERAS-A | 63.1% | 35.4% | 33.8% | 24.6% | 21.5% | 10.8% | 9.2% |
| CALAVERAS-B | 66.7% | 43.8% | 42.7% | 37.5% | 33.3% | 24.0% | 19.8% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | | | |
| CANON | 46.7% | 20.0% | 13.3% | 20.0% | 33.3% | 0.0% | 0.0% |
| CASITAS | 66.7% | 26.4% | 39.1% | 34.5% | 25.3% | 9.2% | 8.0% |
| CHANEY | 65.1% | 27.9% | 27.9% | 16.3% | 25.6% | 9.3% | 7.0% |
| EASTLOMA | 55.9% | 20.6% | 14.7% | 20.6% | 14.7% | 8.8% | 8.8% |
| FARNSWORTH | 66.7% | 37.0% | 25.9% | 14.8% | 11.1% | 3.7% | 11.1% |
| GARDEN | 56.3% | 27.1% | 31.3% | 14.6% | 10.4% | 12.5% | 2.1% |
| GARFIAS | 60.5% | 52.6% | 39.5% | 36.8% | 34.2% | 10.5% | 13.2% |
| LAUREL | 72.2% | 38.9% | 44.4% | 50.0% | 44.4% | 38.9% | 5.6% |
| MEADOWS | 61.1% | 50.0% | 44.4% | 38.9% | 27.8% | 33.3% | 22.2% |
| MENDOCINO-A | 62.5% | 25.0% | 27.1% | 29.2% | 18.8% | 14.6% | 14.6% |
| MENDOCINO-B | 60.7% | 36.0% | 37.1% | 21.3% | 24.7% | 11.2% | 11.2% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | | | |
| MENDOCINO-D | 75.0% | 66.7% | 16.7% | 25.0% | 25.0% | 25.0% | 0.0% |
| MIDLOTHIAN | 55.4% | 43.1% | 32.3% | 29.2% | 33.8% | 7.7% | 18.5% |
| MILLARD | 50.0% | 50.0% | 22.7% | 18.2% | 13.6% | 40.9% | 18.2% |
| MOUNTLOWE | 56.0% | 34.0% | 28.0% | 18.0% | 14.0% | 14.0% | 6.0% |
| PALM | 71.5% | 39.6% | 34.7% | 29.9% | 27.1% | 19.4% | 15.3% |
| RUBIO | 57.7% | 34.6% | 17.3% | 19.2% | 26.9% | 13.5% | 1.9% |
| WAPELLO | 60.3% | 30.9% | 32.4% | 27.9% | 20.6% | 17.6% | 13.2% |
| WHITEPARK-A | 67.6% | 32.4% | 44.1% | 31.4% | 27.5% | 17.6% | 11.8% |
| WHITEPARK-B | 62.3% | 39.6% | 49.1% | 37.7% | 28.3% | 15.1% | 15.1% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | | | |
| DESTROYED | 63.1% | 32.4% | 33.9% | 26.9% | 24.0% | 14.5% | 10.0% |
| MAJOR | 68.5% | 30.1% | 30.1% | 24.7% | 21.9% | 17.8% | 13.7% |
| MINOR | 65.3% | 43.6% | 36.0% | 30.4% | 29.3% | 16.8% | 15.4% |
| AFFECTED | 52.7% | 41.9% | 33.8% | 28.4% | 18.9% | 10.8% | 6.8% |
| NO DAMAGE | 57.1% | 28.6% | 28.6% | 33.3% | 14.3% | 14.3% | 14.3% |

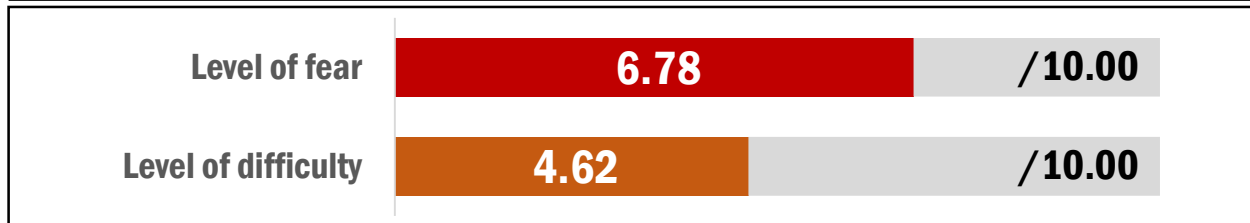
Summary tables for Altadena resident evacuation primary hazards experienced, by population group

n=variable

| POPULATION GROUP | HIGH WINDS | TREES & CARS IN STREETS | LOW VISIBILITY | HEAVY SMOKE | AERIAL DEBRIS | DOWNED POWER LINES | BUILDING S CARS, OR TREES ON FIRE |
|---|---------------------|-------------------------|----------------|-------------|---------------|--------------------|-----------------------------------|
| AGE RANGE (unweighted) | | | | | | | |
| 18 TO 25 YEARS | 71.4% | 42.9% | 14.3% | 28.6% | 57.1% | 14.3% | 28.6% |
| 26 TO 54 YEARS | 63.9% | 38.6% | 32.3% | 25.8% | 23.3% | 14.7% | 11.6% |
| 55 TO 64 YEARS | 66.7% | 40.7% | 38.5% | 30.1% | 27.2% | 20.5% | 11.9% |
| 65+ YEARS | 57.9% | 24.9% | 34.1% | 30.4% | 25.6% | 10.3% | 11.4% |
| GENDER IDENTITY (unweighted) | | | | | | | |
| FEMALE | 65.4% | 35.8% | 34.6% | 27.7% | 25.0% | 15.0% | 11.3% |
| MALE | 56.5% | 36.0% | 32.8% | 27.9% | 25.6% | 14.9% | 13.0% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | | | |
| ASIAN/ASIAN AMERICAN | 72.3% | 36.1% | 37.3% | 25.3% | 31.3% | 12.0% | 13.3% |
| BLACK/AFRICAN AMERICAN | 65.9% | 31.9% | 46.4% | 39.1% | 32.6% | 18.1% | 14.5% |
| HISPANIC/LATINO/LATINX | 64.8% | 39.1% | 37.4% | 35.2% | 29.1% | 22.3% | 15.1% |
| MIDDLE EASTERN | 56.0% | 40.0% | 24.0% | 20.0% | 16.0% | 16.0% | 16.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 68.0% | 48.0% | 40.0% | 48.0% | 36.0% | 8.0% | 20.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 81.8% | 27.3% | 54.5% | 36.4% | 36.4% | 27.3% | 18.2% |
| WHITE/EUROPEAN/CAUCASIAN | 63.3% | 36.4% | 32.3% | 25.6% | 24.1% | 14.0% | 10.2% |

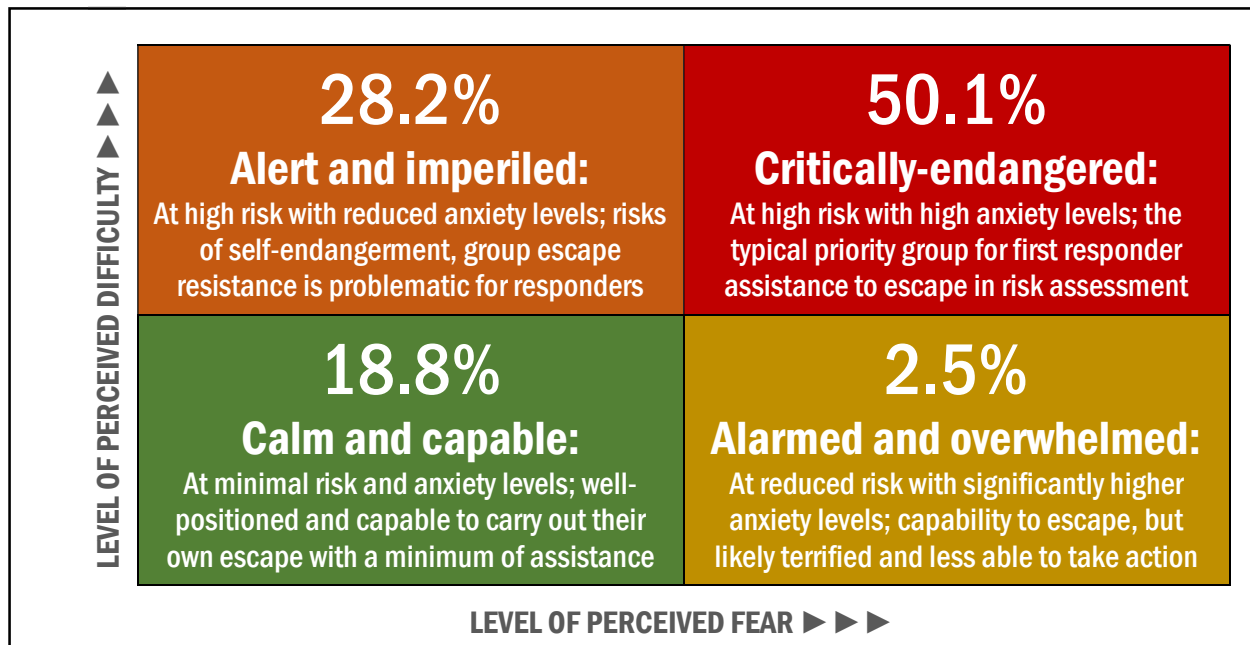
On a scale of 0-10, with 0 indicating no difficulty / no fear at all and 10 indicating the maximum level of difficulty / fear (that you ever experienced in your life), how much difficulty/fear did you experience during your evacuation from Altadena?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level, absolute Likert scales



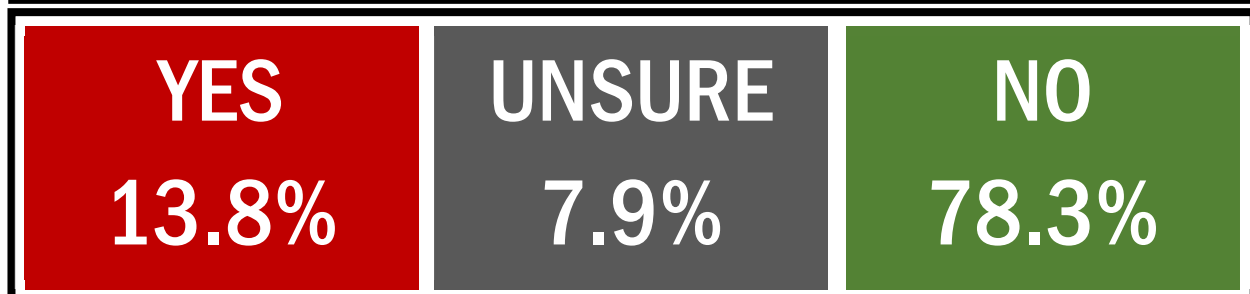
Considering perceptions of fear and difficulty reported by Altadena residents during the Eaton Fire evacuation: classification

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Was there any point in time during your evacuation from Altadena during the Eaton Fire when you believed that you would not survive or make it to safety?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Summary table of Altadena resident feelings and perceptions during evacuation, by population group

n=variable, row%

| POPULATION GROUP | PERCEIVED DIFFICULTY (MEAN) | % EXTREME DIFFICULTY (8-10 ONLY) | PERCEIVED FEAR (MEAN) | % EXTREME FEAR (8-10 ONLY) | BELIEVED WOULD NOT SURVIVE ("YES") |
|--|-----------------------------|----------------------------------|-----------------------|----------------------------|------------------------------------|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 4.36 | 18.2% | 6.64 | 63.0% | 18.2% |
| CALAVERAS-A | 4.45 | 21.9% | 6.36 | 59.2% | 7.8% |
| CALAVERAS-B | 4.47 | 17.2% | 6.91 | 61.3% | 17.2% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 3.85 | 23.1% | 6.31 | 78.0% | 23.1% |
| CASITAS | 4.41 | 22.0% | 6.67 | 62.5% | 11.0% |
| CHANNEY | 4.23 | 11.4% | 6.00 | 56.7% | 5.7% |
| EASTLOMA | 3.53 | 10.0% | 6.57 | 69.0% | 10.0% |
| FARNSWORTH | 4.40 | 20.0% | 6.20 | 55.5% | 8.0% |
| GARDEN | 4.40 | 7.5% | 6.95 | 70.1% | 12.5% |
| GARFIAS | 4.76 | 35.3% | 7.38 | 66.9% | 14.7% |
| LAUREL | 4.94 | 29.4% | 6.82 | 68.1% | 11.8% |
| MEADOWS | 5.27 | 33.3% | 6.73 | 71.3% | 13.3% |
| MENDOCINO-A | 4.45 | 20.0% | 6.50 | 48.1% | 10.0% |
| MENDOCINO-B | 4.63 | 20.7% | 6.99 | 74.3% | 12.2% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 4.55 | 9.1% | 6.82 | 62.7% | 18.2% |
| MIDLOTHIAN | 5.13 | 21.2% | 7.31 | 67.4% | 21.2% |
| MILLARD | 4.25 | 15.0% | 6.55 | 66.4% | 10.0% |
| MOUNTLOWE | 3.60 | 10.4% | 5.77 | 73.3% | 4.2% |
| PALM | 5.22 | 26.7% | 6.89 | 70.8% | 15.3% |
| RUBIO | 4.31 | 13.3% | 6.44 | 61.7% | 6.7% |
| WAPELLO | 4.71 | 19.4% | 7.00 | 69.4% | 21.0% |
| WHITEPARK-A | 5.02 | 26.3% | 7.21 | 64.1% | 11.6% |
| WHITEPARK-B | 4.89 | 15.2% | 7.35 | 70.4% | 19.6% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| WATER SERVICE PROVIDER (unweighted) | | | | | |
| LAS FLORES WATER COMPANY | 4.56 | 38.1% | 6.54 | 62.3% | 14.6% |
| CITY OF PASADENA WATER & POWER | 4.86 | 41.4% | 7.21 | 71.5% | 15.6% |
| RUBIO CAÑON LAND & WATER ASSOC | 4.31 | 33.6% | 6.54 | 63.3% | 11.6% |
| LINCOLN AVENUE WATER COMPANY | 4.75 | 40.3% | 6.85 | 66.2% | 12.5% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 4.71 | 39.3% | 6.78 | 67.7% | 14.4% |
| MAJOR | 4.32 | 43.3% | 6.86 | 66.2% | 15.9% |
| MINOR | 4.62 | 35.6% | 6.85 | 64.5% | 11.2% |
| AFFECTED | 4.46 | 45.5% | 6.74 | 56.8% | 8.8% |
| NO DAMAGE | 3.42 | 13.8% | 5.58 | 56.6% | 10.5% |

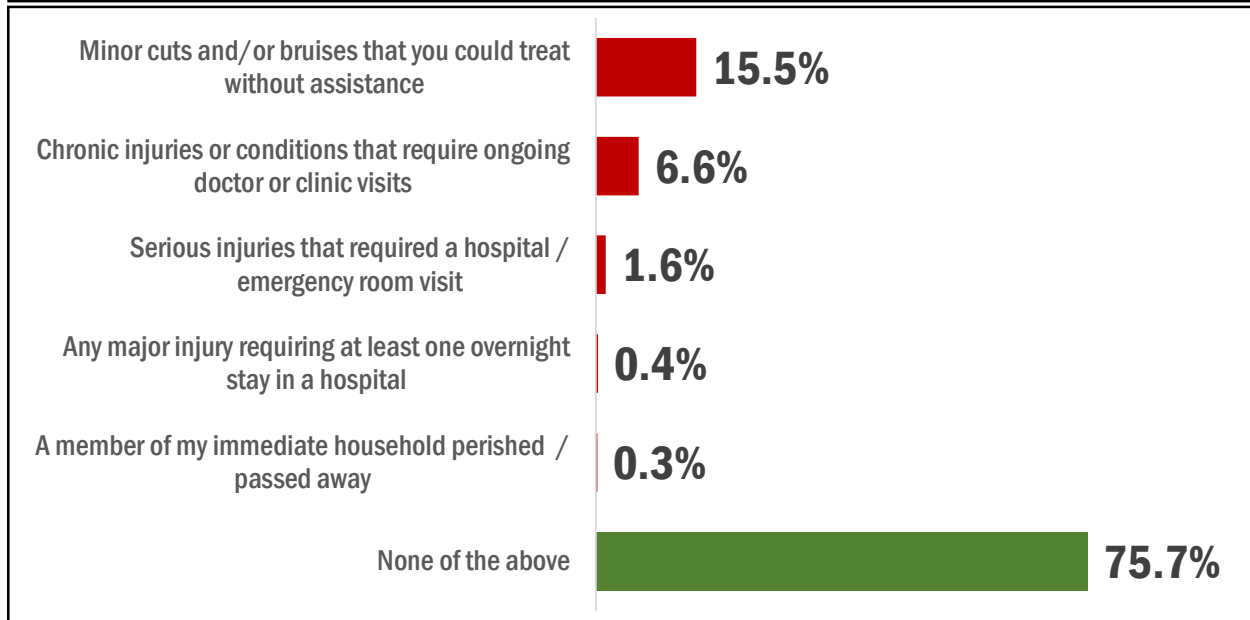
Summary table of Altadena resident feelings and perceptions during evacuation, by population group

n=variable, row%

| POPULATION GROUP | PERCEIVED DIFFICULTY (MEAN) | % EXTREME DIFFICULTY (8-10 ONLY) | PERCEIVED FEAR (MEAN) | % EXTREME FEAR (8-10 ONLY) | BELIEVED WOULD NOT SURVIVE ("YES") |
|---|-----------------------------|----------------------------------|-----------------------|----------------------------|------------------------------------|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 5.17 | 28.6% | 8.83 | 71.4% | 28.6% |
| 26 TO 54 YEARS | 4.37 | 13.8% | 6.78 | 42.4% | 11.1% |
| 55 TO 64 YEARS | 5.03 | 24.4% | 6.78 | 46.5% | 13.8% |
| 65+ YEARS | 4.68 | 22.0% | 6.73 | 45.1% | 11.4% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 4.83 | 19.7% | 7.16 | 48.5% | 11.9% |
| MALE | 4.07 | 15.3% | 5.68 | 30.8% | 11.7% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 4.58 | 22.9% | 6.86 | 44.6% | 10.8% |
| BLACK/AFRICAN AMERICAN | 5.62 | 32.6% | 7.57 | 59.4% | 17.4% |
| HISPANIC/LATINO/LATINX | 5.37 | 25.7% | 7.56 | 54.2% | 21.8% |
| MIDDLE EASTERN | 4.68 | 16.0% | 6.05 | 40.0% | 12.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 4.28 | 16.0% | 7.12 | 56.0% | 24.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 5.91 | 27.3% | 7.82 | 45.5% | 27.3% |
| WHITE/EUROPEAN/CAUCASIAN | 4.36 | 14.9% | 6.50 | 39.6% | 10.1% |

Did you or any of the members of your household experience any of the following health outcomes from the Eaton Fire evacuation?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Summary table of Altadena resident injuries sustained during evacuation, by population group

n=variable

| POPULATION GROUP | MINOR CUTS & BRUISES: (SELF-TREATED) | CHRONIC INJURIES: DOCTOR OR CLINIC VISITS | SERIOUS INJURIES: EMERGENCY ROOM VISIT | MAJOR INJURIES: NIGHT(S) IN HOSPITAL | NO INJURIES SUSTAINED |
|--|--------------------------------------|---|--|--------------------------------------|-----------------------|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 13.6% | 4.5% | 4.5% | 4.5% | 81.8% |
| CALAVERAS-A | 15.6% | 3.1% | 1.6% | 0.0% | 79.7% |
| CALAVERAS-B | 17.2% | 8.6% | 2.2% | 2.2% | 72.0% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 15.4% | 7.7% | 0.0% | 0.0% | 76.9% |
| CASITAS | 11.0% | 9.8% | 0.0% | 0.0% | 79.3% |
| CHANEY | 11.4% | 11.4% | 0.0% | 0.0% | 80.0% |
| EASTLOMA | 6.7% | 3.3% | 3.3% | 0.0% | 90.0% |
| FARNSWORTH | 24.0% | 0.0% | 0.0% | 0.0% | 76.0% |
| GARDEN | 20.0% | 2.5% | 0.0% | 0.0% | 77.5% |
| GARFIAS | 35.3% | 8.8% | 0.0% | 0.0% | 61.8% |
| LAUREL | 17.6% | 0.0% | 5.9% | 0.0% | 82.4% |
| MEADOWS | 20.0% | 6.7% | 0.0% | 0.0% | 80.0% |
| MENDOCINO-A | 15.0% | 7.5% | 0.0% | 0.0% | 80.0% |
| MENDOCINO-B | 19.5% | 6.1% | 1.2% | 1.2% | 73.2% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 45.5% | 9.1% | 0.0% | 0.0% | 45.5% |
| MIDLOTHIAN | 15.4% | 5.8% | 3.8% | 0.0% | 80.8% |
| MILLARD | 15.0% | 0.0% | 0.0% | 0.0% | 85.0% |
| MOUNTLOWE | 18.8% | 2.1% | 0.0% | 0.0% | 81.3% |
| PALM | 13.7% | 6.9% | 1.5% | 0.0% | 80.9% |
| RUBIO | 6.7% | 11.1% | 4.4% | 0.0% | 82.2% |
| WAPELLO | 3.2% | 14.5% | 1.6% | 0.0% | 80.6% |
| WHITEPARK-A | 16.8% | 7.4% | 3.2% | 0.0% | 75.8% |
| WHITEPARK-B | 23.9% | 4.3% | 2.2% | 0.0% | 73.9% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| WATER SERVICE PROVIDER (unweighted) | | | | | |
| LAS FLORES WATER COMPANY | 10.6% | 10.6% | 2.2% | 0.0% | 71.7% |
| CITY OF PASADENA WATER & POWER | 16.6% | 7.6% | 1.8% | 0.9% | 62.8% |
| RUBIO CAÑON LAND & WATER ASSOC | 14.9% | 5.9% | 1.2% | 0.6% | 73.3% |
| LINCOLN AVENUE WATER COMPANY | 14.5% | 4.2% | 1.2% | 0.0% | 71.8% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 14.0% | 5.9% | 1.3% | 0.1% | 70.3% |
| MAJOR | 15.1% | 9.6% | 5.5% | 2.7% | 67.1% |
| MINOR | 16.5% | 7.0% | 1.4% | 0.3% | 68.6% |
| AFFECTED | 8.1% | 2.7% | 0.0% | 0.0% | 82.4% |
| NO DAMAGE | 9.5% | 0.0% | 0.0% | 0.0% | 81.0% |

Not included in above tables, "A member of my immediate household perished / passed away (n=3)"

Summary table of Altadena resident injuries sustained during evacuation, by population group

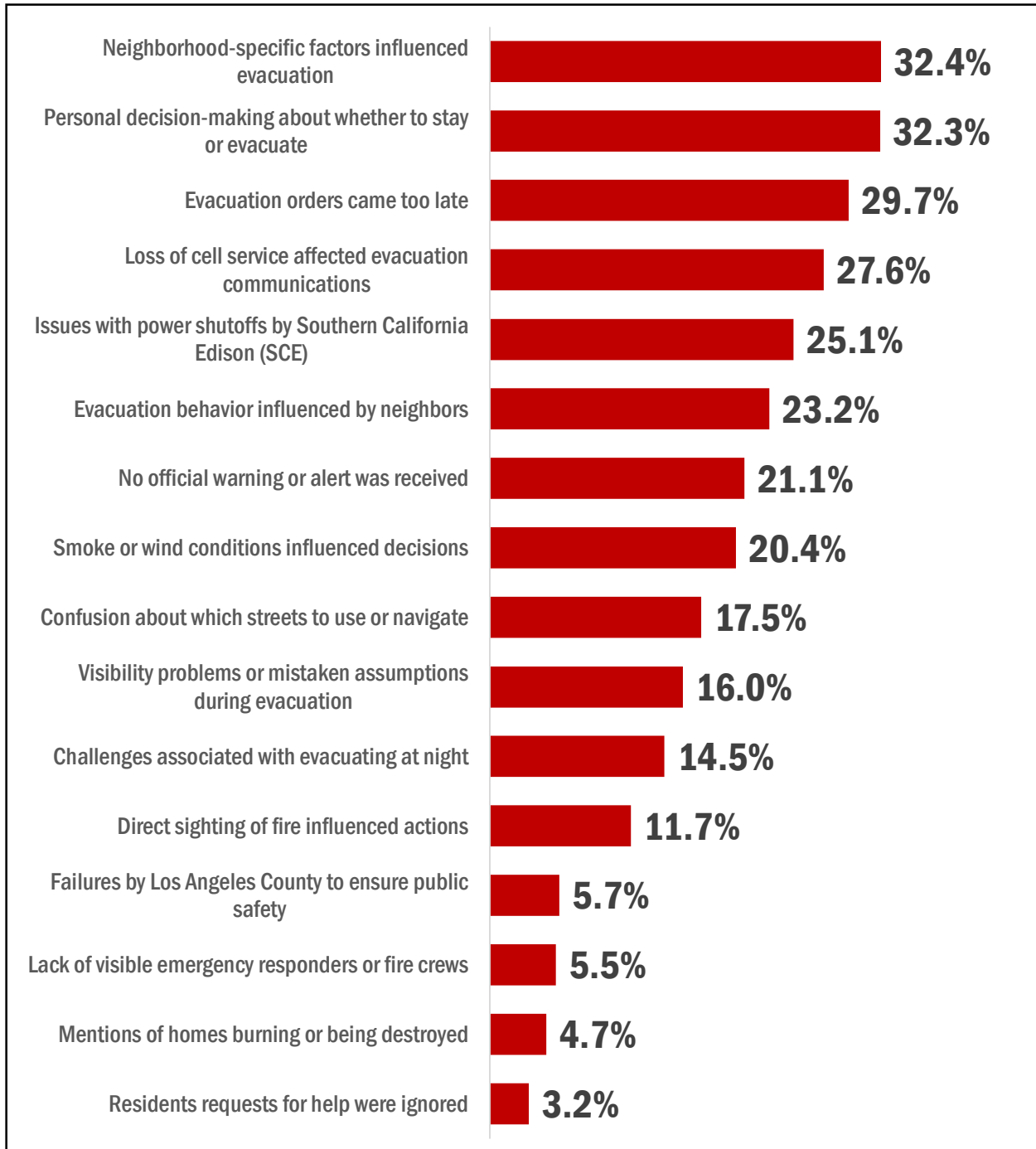
n=variable

| POPULATION GROUP | MINOR CUTS & BRUISES: (SELF-TREATED) | CHRONIC INJURIES: DOCTOR OR CLINIC VISITS | SERIOUS INJURIES: EMERGENCY ROOM VISIT | MAJOR INJURIES: NIGHT(S) IN HOSPITAL | NO INJURIES SUSTAINED |
|---|--------------------------------------|---|--|--------------------------------------|-----------------------|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 14.3% | 14.3% | 0.0% | 0.0% | 71.4% |
| 26 TO 54 YEARS | 13.1% | 5.9% | 2.1% | 0.3% | 71.0% |
| 55 TO 64 YEARS | 16.7% | 7.1% | 0.6% | 0.3% | 70.8% |
| 65+ YEARS | 14.7% | 5.9% | 1.1% | 0.4% | 68.9% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 14.9% | 5.9% | 1.1% | 0.2% | 69.9% |
| MALE | 13.6% | 6.8% | 2.3% | 0.6% | 71.8% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 14.5% | 6.0% | 0.0% | 0.0% | 75.9% |
| BLACK/AFRICAN AMERICAN | 16.7% | 8.0% | 2.2% | 2.2% | 67.4% |
| HISPANIC/LATINO/LATINX | 17.9% | 8.9% | 2.8% | 0.0% | 62.6% |
| MIDDLE EASTERN | 8.0% | 8.0% | 8.0% | 4.0% | 56.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 20.0% | 12.0% | 0.0% | 0.0% | 76.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 27.3% | 18.2% | 0.0% | 0.0% | 63.6% |
| WHITE/EUROPEAN/CAUCASIAN | 14.3% | 5.6% | 1.3% | 0.1% | 71.3% |

Not included in above tables, "A member of my immediate household perished / passed away (n=3)"

Do you have any other thoughts, comments, or opinions you would like to share about experiences in evacuating from the Eaton Fire? (key themes)

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level. MR > 100%



Section 4

After the Eaton Fire

The experiences of the residents of the unincorporated community of Altadena, California in the days following their evacuation from the January 2025 Eaton Fire.

After the Eaton Fire: Executive Summary

In the immediate days after the Eaton Fire, Altadenans were confronted with a series of stark contrasts: massive property loss in some fire evacuation zones compared to others that experienced significantly lesser degrees of harm; a long wait for relief measured in days for some residents of the unincorporated community, while others received aid within hours. Many residents relied on social media networks, family, and friends amid consistently low satisfaction with official information provided by Los Angeles County and the State of California about the status of the Eaton Fire, the level of resources committed in government response, the status of their property, and when they could expect to return to see what, if anything, remained.

Predatory actors persistently exploited and continue to profit from the chaos, effectively rendering ‘a disaster upon a disaster upon a disaster’, particularly targeting those with the greatest levels of realized losses and those from historically-underrepresented population groups. Most residents continued to have access to personal transportation, offering a limited degree of freedom even as housing and other immediate necessities were gone or unreachable.

These intersecting patterns of destruction, mixed assistance, information flow, and exploitation reveal how inequitably the post-disaster landscape in Altadena compounded experiences of both vulnerability and resilience for its beleaguered residents.

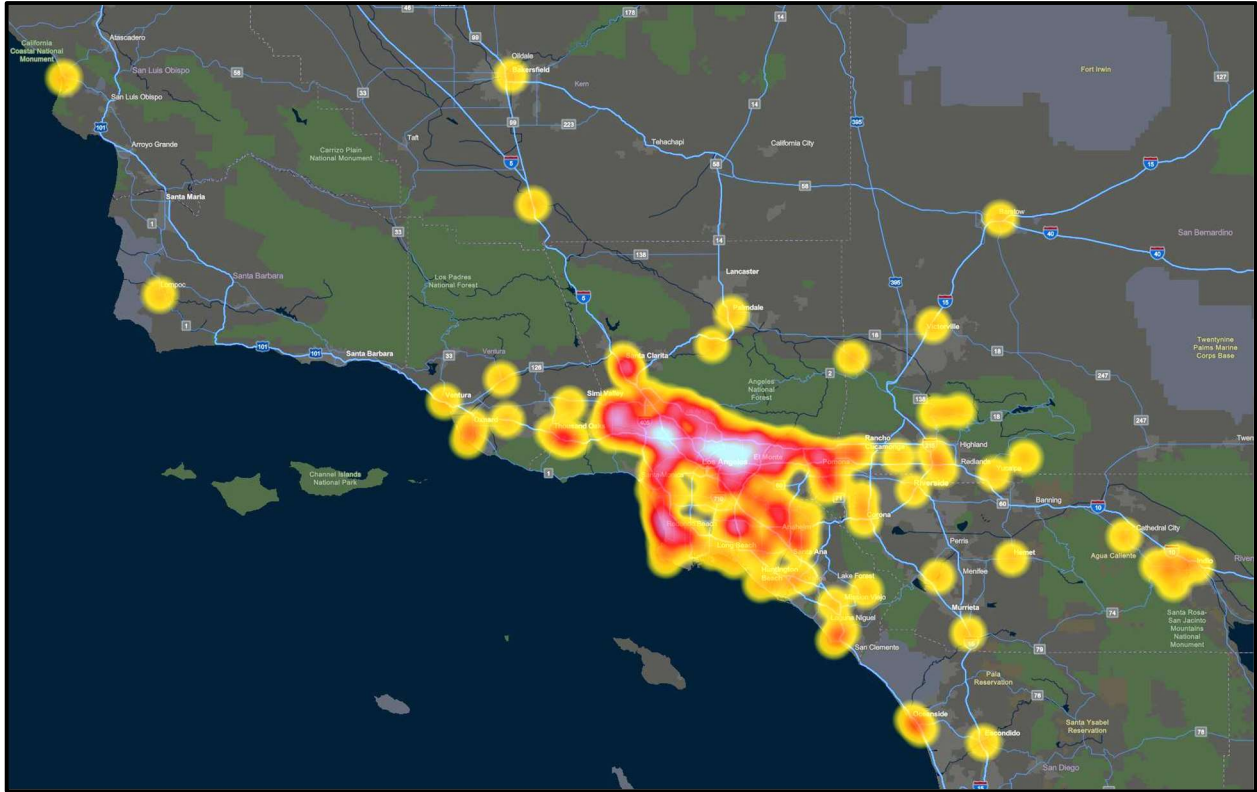
Other provisional insights:

- **Devastation clustered along geographic and infrastructure lines;** entire fire evacuation zones such as Wapello, Farnsworth, and Canon reported that virtually every home was destroyed, whereas other areas escaped total loss and saw many properties experience only minor damage.
- **More detailed analysis of water supplier overlap within Altadena fire evacuation zones is needed;** many fire evacuation zones had irregular geographic overlap with water suppliers, with several having as many as 3 different suppliers serving within, which could have created potentially irrational operational difficulties for County fire personnel

- **Demographic differences in housing loss were comparable across age, gender, and racial/ethnic population groups;** the proportion of destroyed homes is clustered in a similar band, indicating that the Eaton Fire's damage toll cut broadly across the entire community
- **Many households lacked immediate access to relief;** roughly 4 in 10 evacuees found food, clothing, or rest within a day, but over 20 percent waited three or more days and another quarter never sought aid, revealing sizable gaps in early assistance.
- **First-night shelter varied widely;** residents relied on a mix of hotels, the homes of friends and family, vehicles, and public shelters; hotels/motels were most common in for residents from zones that suffered lighter damage levels
- **Vehicle loss compounded displacement;** 1 in 4 residents reported loss of a vehicle, with destruction rates topping 40 percent in Farnsworth and Wapello; nearly 90 percent overall had access to their usual mode of transport
- **Social media became a dominant information lifeline for Altadenans;** roughly 7 in 10 residents relied on Facebook groups; with smartphone apps such as Watch Duty and Genysys Protect ranking a close second.
- **Official communications from government scored poorly** as community-wide satisfaction with County and California state information flows was consistently low; television news informed less than half of the resident population
- **Predatory practices targeting Altadena residents are widespread;** half of all respondents received unsolicited rebuilding offers, and more than one-third experienced price gouging for temporary housing
- **Price gouging hit hardest among those with severe or total loss,** with perceptions highly reflective of an enhancement of price sensitivity amongst this impacted population group; respondents with destroyed homes or major damage reported the highest levels of gouging for both temporary and long-term housing.
- **Looting appeared more significantly in some areas more than others;** a quarter or more of residents in Farnsworth, Whitepark-B, and East Loma reported witnessing neighborhood theft, while it was absent in other fire evacuation zones.
- **Racial and ethnic disparities surfaced in targeting of predatory behaviors;** Black, Hispanic/Latino/Latinx, and Pacific Islander respondents reported higher rates of price gouging and unsolicited credit offers than White/European/Caucasian and Asian/Asian American residents.

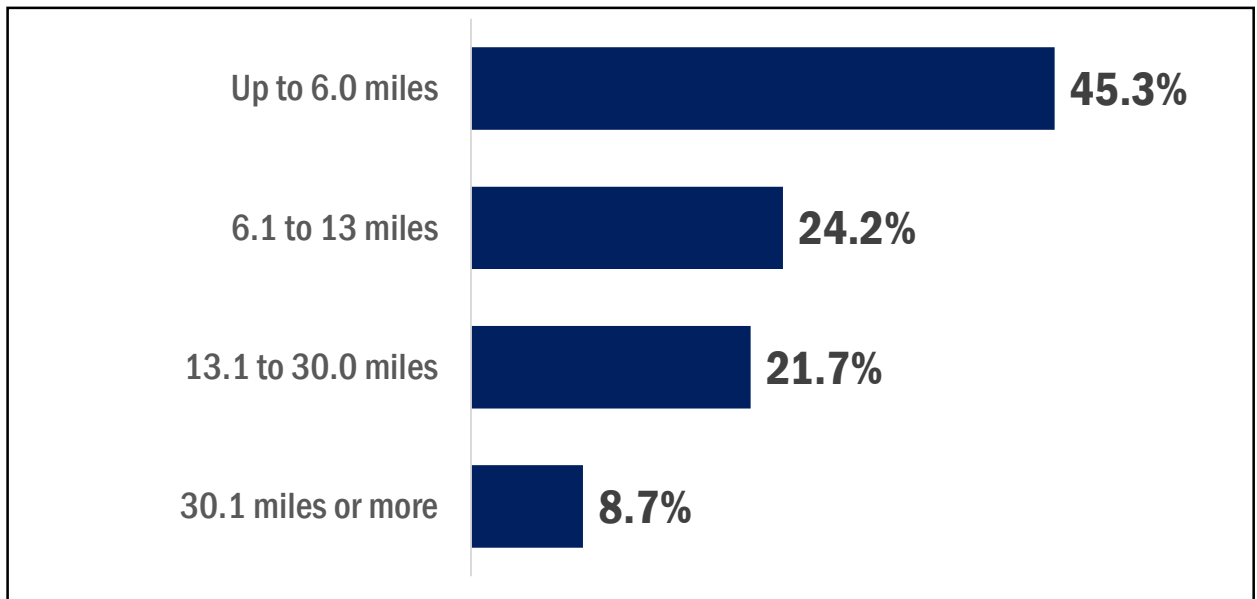
Heatmap of Altadena resident first night locations under evac orders (01.08.25)

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



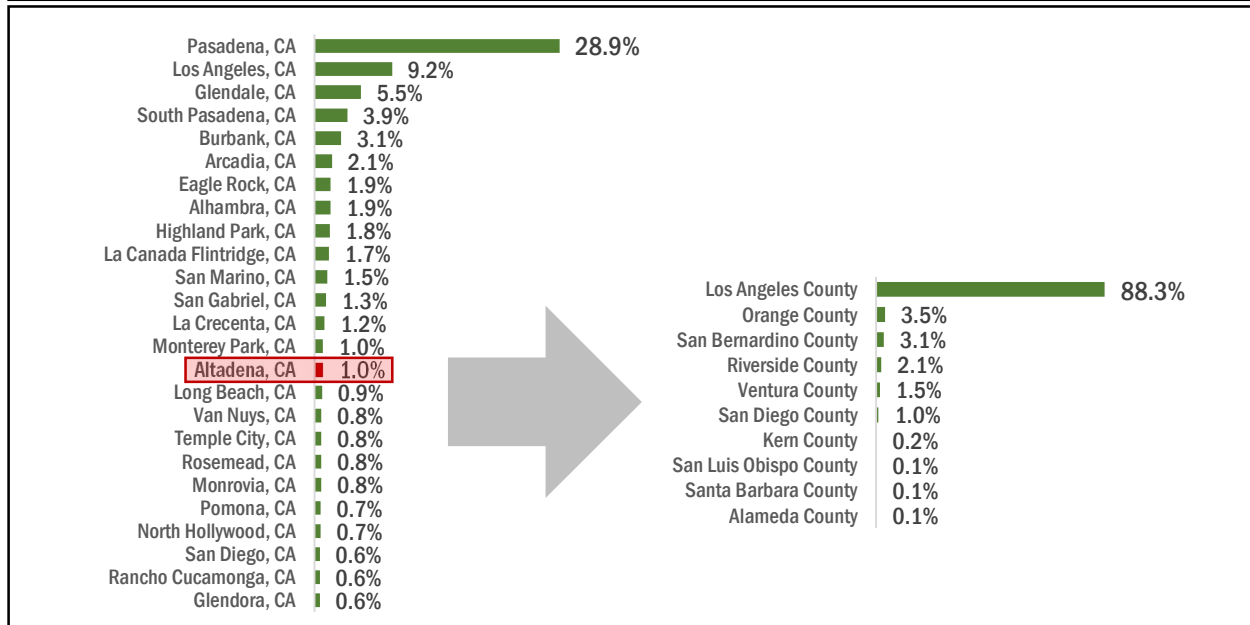
When you evacuated, approximately how far away from your home in Altadena did you eventually travel before you stopped your movement for at least 15 minutes? (miles)

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



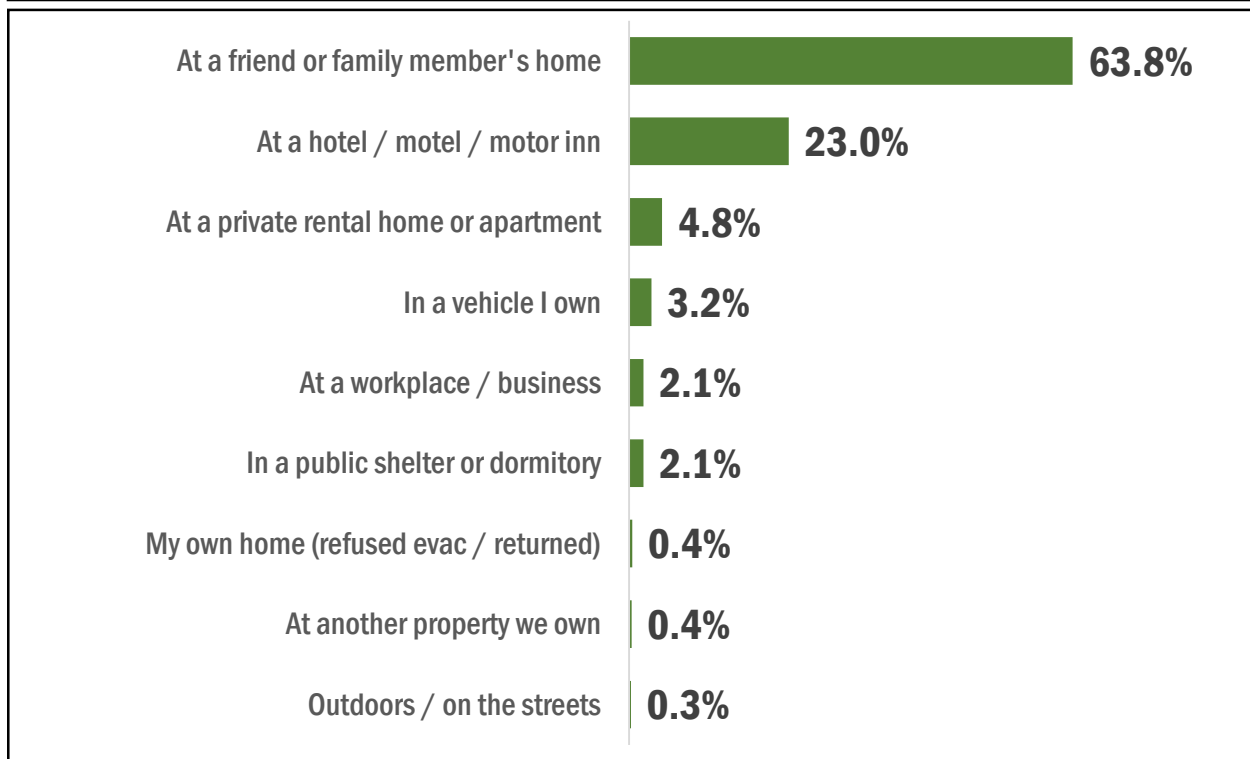
In what city (locality) did you spend your first night under evacuation orders? (top 25)

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



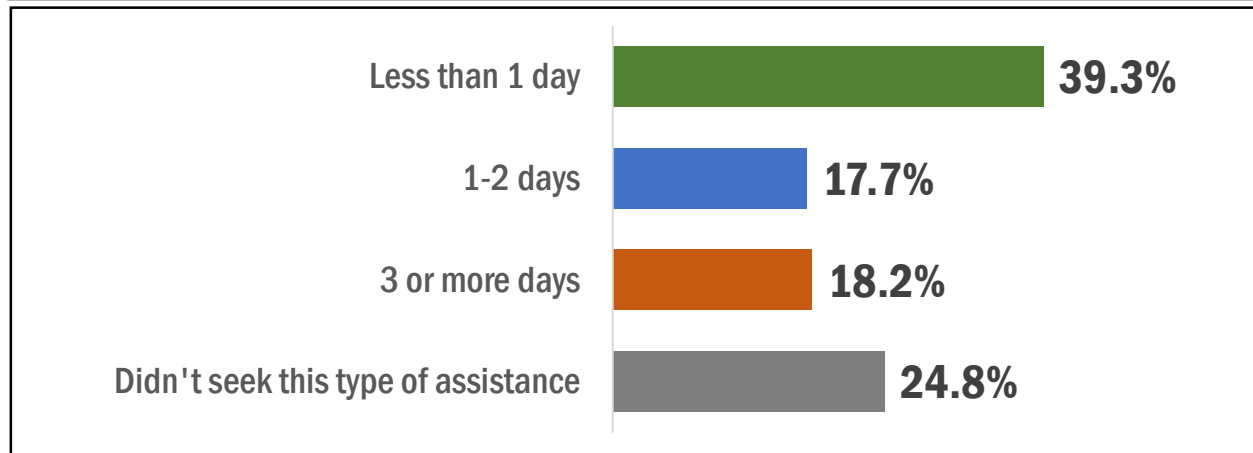
What type of temporary accommodation did you have for sleep or rest on the first night after the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



How long after you evacuated did it take for you to locate and/or receive temporary assistance, such as hot meals, clothing, a place to rest, or other immediate aid?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Summary tables for Altadena resident time to obtain any form of temporary aid or assistance, by population group

n=variable, row%

| POPULATION GROUP | LESS THAN 1 DAY TO OBTAIN IMMEDIATE AID | 1 TO 2 DAYS TO OBTAIN IMMEDIATE AID | 3 OR MORE DAYS TO OBTAIN IMMEDIATE AID | DID NOT SEEK THIS TYPE OF AID OR ASSISTANCE |
|---|---|-------------------------------------|--|---|
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 36.4% | 18.2% | 13.6% | 31.8% |
| CALAVERAS-A | 42.2% | 20.3% | 20.3% | 17.2% |
| CALAVERAS-B | 37.6% | 20.4% | 17.2% | 24.7% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | |
| CANON | 53.8% | 15.4% | 0.0% | 30.8% |
| CASITAS | 32.9% | 13.4% | 22.0% | 31.7% |
| CHANNEY | 37.1% | 31.4% | 11.4% | 20.0% |
| EASTLOMA | 40.0% | 6.7% | 6.7% | 46.7% |
| FARNSWORTH | 36.0% | 28.0% | 28.0% | 8.0% |
| GARDEN | 35.0% | 20.0% | 15.0% | 30.0% |
| GARFIAS | 32.4% | 8.8% | 11.8% | 47.1% |
| LAUREL | 35.3% | 23.5% | 17.6% | 23.5% |
| MEADOWS | 60.0% | 6.7% | 26.7% | 6.7% |
| MENDOCINO-A | 45.0% | 15.0% | 12.5% | 27.5% |
| MENDOCINO-B | 37.8% | 20.7% | 15.9% | 25.6% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | |
| MENDOCINO-D | 63.6% | 0.0% | 0.0% | 36.4% |
| MIDLOTHIAN | 57.7% | 9.6% | 9.6% | 23.1% |
| MILLARD | 40.0% | 5.0% | 20.0% | 35.0% |
| MOUNTLOWE | 56.3% | 14.6% | 12.5% | 16.7% |
| PALM | 38.9% | 22.1% | 19.1% | 19.8% |
| RUBIO | 33.3% | 15.6% | 20.0% | 31.1% |
| WAPELLO | 33.9% | 17.7% | 24.2% | 24.2% |
| WHITEPARK-A | 35.8% | 18.9% | 26.3% | 18.9% |
| WHITEPARK-B | 32.6% | 19.6% | 28.3% | 19.6% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | |
| DESTROYED | 39.5% | 21.8% | 20.0% | 18.7% |
| MAJOR | 21.7% | 15.9% | 30.4% | 31.9% |
| MINOR | 43.5% | 12.7% | 14.5% | 29.3% |
| AFFECTED | 33.8% | 11.8% | 11.8% | 42.6% |
| NO DAMAGE | 42.1% | 0.0% | 5.3% | 52.6% |

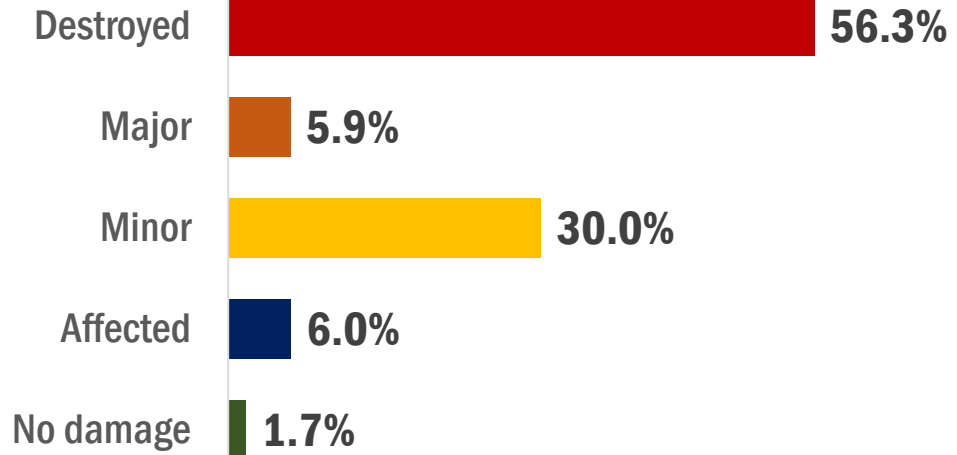
Summary tables for Altadena resident time to obtain any form of temporary aid or assistance, by population group

n=variable, row%

| POPULATION GROUP | LESS THAN 1 DAY TO OBTAIN IMMEDIATE AID | 1 TO 2 DAYS TO OBTAIN IMMEDIATE AID | 3 OR MORE DAYS TO OBTAIN IMMEDIATE AID | DID NOT SEEK THIS TYPE OF AID OR ASSISTANCE |
|---|---|-------------------------------------|--|---|
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 50.0% | 0.0% | 50.0% | 0.0% |
| 26 TO 54 YEARS | 38.7% | 18.4% | 20.3% | 22.6% |
| 55 TO 64 YEARS | 39.3% | 16.6% | 17.6% | 26.6% |
| 65+ YEARS | 40.7% | 17.3% | 13.2% | 28.8% |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 34.8% | 16.0% | 17.4% | 21.8% |
| MALE | 37.7% | 16.2% | 14.3% | 24.4% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 33.3% | 19.2% | 20.5% | 26.9% |
| BLACK/AFRICAN AMERICAN | 37.2% | 25.6% | 30.2% | 7.0% |
| HISPANIC/LATINO/LATINX | 30.4% | 18.6% | 26.7% | 24.2% |
| MIDDLE EASTERN | 47.4% | 15.8% | 10.5% | 26.3% |
| NATIVE AMERICAN/ALASKA NATIVE | 24.0% | 20.0% | 44.0% | 12.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 36.4% | 36.4% | 18.2% | 9.1% |
| WHITE/EUROPEAN/CAUCASIAN | 42.4% | 16.9% | 13.7% | 27.0% |

**How badly was your home damaged as a result of the Eaton Fire?
(recoded to CA Firescope standard descriptive ranges)**

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level.



Summary tables for Altadena resident-self-assessed property damage levels
recoded to CA Firescope standard descriptive ranges, by population group

n=variable, row%

| POPULATION GROUP | DESTROYED | MAJOR | MINOR | AFFECTED | NO DAMAGE |
|--|---------------------|-------|-------|----------|-----------|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 9.1% | 4.5% | 59.1% | 22.7% | 4.5% |
| CALAVERAS-A | 76.9% | 4.6% | 16.9% | 1.5% | 0.0% |
| CALAVERAS-B | 36.5% | 9.4% | 50.0% | 4.2% | 0.0% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 86.7% | 0.0% | 13.3% | 0.0% | 0.0% |
| CASITAS | 4.6% | 6.9% | 57.5% | 25.3% | 5.7% |
| CHANEY | 81.4% | 7.0% | 11.6% | 0.0% | 0.0% |
| EASTLOMA | 58.8% | 14.7% | 20.6% | 5.9% | 0.0% |
| FARNSWORTH | 92.6% | 3.7% | 3.7% | 0.0% | 0.0% |
| GARDEN | 87.5% | 4.2% | 8.3% | 0.0% | 0.0% |
| GARFIAS | 0.0% | 2.6% | 65.8% | 23.7% | 7.9% |
| LAUREL | 72.2% | 11.1% | 16.7% | 0.0% | 0.0% |
| MEADOWS | 0.0% | 0.0% | 44.4% | 27.8% | 27.8% |
| MENDOCINO-A | 75.0% | 2.1% | 20.8% | 0.0% | 2.1% |
| MENDOCINO-B | 32.6% | 10.1% | 50.6% | 4.5% | 2.2% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 50.0% | 16.7% | 33.3% | 0.0% | 0.0% |
| MIDLOTHIAN | 1.5% | 4.6% | 72.3% | 18.5% | 3.1% |
| MILLARD | 27.3% | 4.5% | 45.5% | 13.6% | 9.1% |
| MOUNTLOWE | 66.0% | 4.0% | 30.0% | 0.0% | 0.0% |
| PALM | 84.0% | 2.8% | 12.5% | 0.7% | 0.0% |
| RUBIO | 73.1% | 9.6% | 13.5% | 3.8% | 0.0% |
| WAPELLO | 97.1% | 0.0% | 2.9% | 0.0% | 0.0% |
| WHITEPARK-A | 83.3% | 6.9% | 9.8% | 0.0% | 0.0% |
| WHITEPARK-B | 58.5% | 9.4% | 28.3% | 3.8% | 0.0% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| WATER SERVICE PROVIDER (unweighted) | | | | | |
| LAS FLORES WATER COMPANY | 84.4% | 3.3% | 10.6% | 0.6% | 1.1% |
| CITY OF PASADENA WATER & POWER | 9.0% | 7.2% | 61.4% | 19.7% | 2.7% |
| RUBIO CAÑON LAND & WATER ASSOC | 52.5% | 8.1% | 36.3% | 2.8% | 0.3% |
| LINCOLN AVENUE WATER COMPANY | 69.6% | 5.0% | 19.1% | 4.0% | 2.4% |

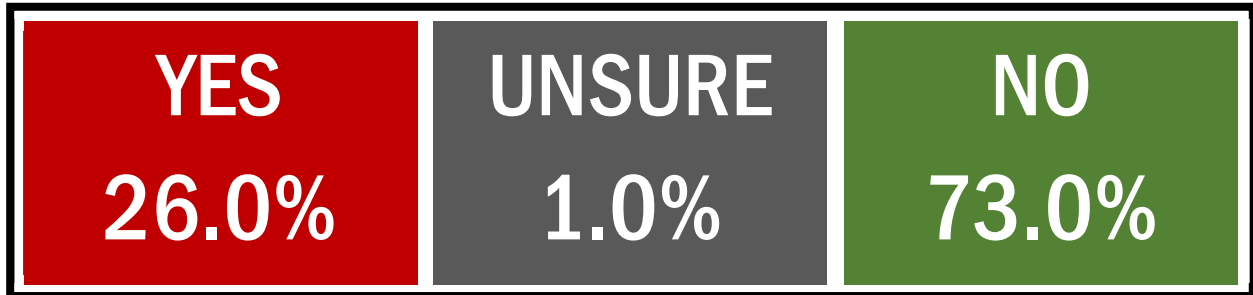
Summary tables for Altadena resident-assessed property damage levels, recoded to CA Firescope standard / descriptive ranges, by population group

n=variable, row%

| POPULATION GROUP | DESTROYED | MAJOR | MINOR | AFFECTED | NO DAMAGE |
|---|---------------------|-------|-------|----------|-----------|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 71.4% | 0.0% | 28.6% | 0.0% | 0.0% |
| 26 TO 54 YEARS | 54.4% | 6.5% | 31.6% | 6.2% | 1.3% |
| 55 TO 64 YEARS | 58.3% | 4.5% | 27.9% | 6.4% | 2.9% |
| 65+ YEARS | 57.9% | 6.6% | 28.9% | 5.1% | 1.5% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 55.8% | 6.0% | 29.8% | 6.6% | 1.8% |
| MALE | 57.8% | 5.8% | 30.2% | 4.5% | 1.6% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 60.2% | 4.8% | 32.5% | 1.2% | 1.2% |
| BLACK/AFRICAN AMERICAN | 63.8% | 12.3% | 18.8% | 4.3% | 0.7% |
| HISPANIC/LATINO/LATINX | 65.9% | 3.4% | 25.7% | 3.9% | 1.1% |
| MIDDLE EASTERN | 52.0% | 12.0% | 24.0% | 12.0% | 0.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 60.0% | 12.0% | 24.0% | 4.0% | 0.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 72.7% | 9.1% | 18.2% | 0.0% | 0.0% |
| WHITE/EUROPEAN/CAUCASIAN | 54.0% | 5.4% | 31.7% | 6.6% | 2.2% |

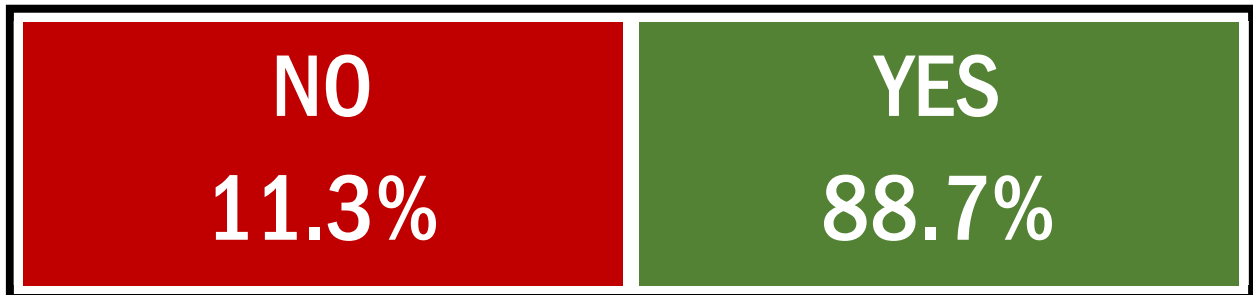
Were any of your motor vehicles completely destroyed as a result of the Eaton Fire?

n=1,216 respondents; +/- 2.76% margin of error at the 95% confidence level



Did you have access to your usual vehicle or mode of transportation immediately following the Eaton Fire?

n=1,114 respondents; +/- 2.89% margin of error at the 95% confidence level



Summary tables for Altadena resident transportation and mobility factors, by population group

n=variable, row%

| POPULATION GROUP | HAD AT LEAST 1 VEHICLE DESTROYED AS A RESULT OF THE EATON FIRE ("YES") | HAD ACCESS TO REGULAR MODE OF TRANSPORT IMMEDIATELY FOLLOWING THE EATON FIRE ("NO") |
|--|--|---|
| FIRE EVACUATION ZONE (unweighted) | | |
| ARROYOSECO | 9.1% | 13.6% |
| CALAVERAS-A | 33.8% | 9.2% |
| CALAVERAS-B | 22.9% | 9.4% |
| CALAVERAS-C | 25.0% | 25.0% |
| CANON | 26.7% | 0.0% |
| CASITAS | 1.1% | 2.3% |
| CHANEY | 39.5% | 16.3% |
| EASTLOMA | 29.4% | 2.9% |
| FARNSWORTH | 33.3% | 18.5% |
| GARDEN | 35.4% | 20.8% |
| GARFIAS | 2.6% | 2.6% |
| LAUREL | 33.3% | 16.7% |
| MEADOWS | 5.6% | 5.6% |
| MENDOCINO-A | 37.5% | 12.5% |
| MENDOCINO-B | 15.7% | 9.0% |
| MENDOCINO-C | 0.0% | 0.0% |
| MENDOCINO-D | 50.0% | 16.7% |
| MIDLOTHIAN | 6.2% | 12.3% |
| MILLARD | 22.7% | 13.6% |
| MOUNTLOWE | 24.0% | 4.0% |
| PALM | 38.9% | 16.0% |
| RUBIO | 21.2% | 3.8% |
| WAPELLO | 41.2% | 13.2% |
| WHITEPARK-A | 35.3% | 11.8% |
| WHITEPARK-B | 30.2% | 28.3% |
| WHITEPARK-C | 0.0% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 43.0% | 15.1% |
| MAJOR | 11.0% | 15.1% |
| MINOR | 3.3% | 4.6% |
| AFFECTED | 2.7% | 8.1% |
| NO DAMAGE | 0.0% | 4.8% |
| WATER SERVICE PROVIDER (unweighted) | | |
| LAS FLORES WATER COMPANY | 33.3% | 13.9% |
| CITY OF PASADENA WATER & POWER | 7.2% | 10.8% |
| RUBIO CAÑON LAND & WATER ASSOC | 23.9% | 6.5% |
| LINCOLN AVENUE WATER COMPANY | 33.0% | 13.7% |

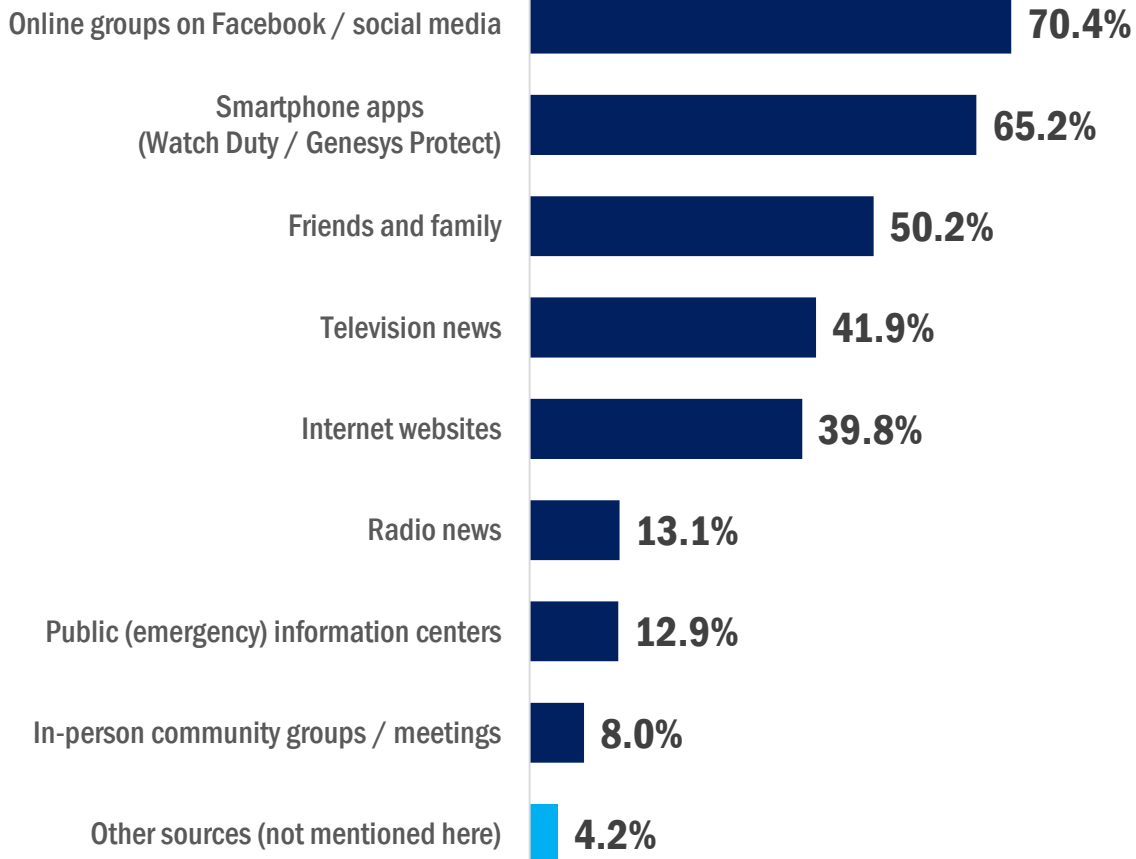
Summary tables for Altadena resident transportation and mobility factors, by population group

n=variable, row%

| POPULATION GROUP | HAD AT LEAST 1 VEHICLE DESTROYED AS A RESULT OF THE EATON FIRE ("YES") | HAD ACCESS TO REGULAR MODE OF TRANSPORT IMMEDIATELY FOLLOWING THE EATON FIRE ("NO") |
|---|--|---|
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 42.9% | 14.3% |
| 26 TO 54 YEARS | 24.8% | 11.6% |
| 55 TO 64 YEARS | 23.7% | 7.7% |
| 65+ YEARS | 31.1% | 14.7% |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 23.5% | 10.6% |
| MALE | 33.4% | 13.3% |
| TRANSGENDER | | |
| ADDITIONAL IDENTITIES | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 26.5% | 4.8% |
| BLACK/AFRICAN AMERICAN | 39.9% | 15.2% |
| HISPANIC/LATINO/LATINX | 34.6% | 16.8% |
| MIDDLE EASTERN | 20.0% | 16.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 44.0% | 12.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 54.5% | 18.2% |
| WHITE/EUROPEAN/CAUCASIAN | 23.2% | 9.6% |

After the Eaton Fire commenced, what were your primary sources of information to learn about progress in containing the fire, evacuation zone status, and/or where to seek aid and relief?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level, MR > 100%



On a scale from 0 to 10, with "0" indicating "not satisfied at all" and "10" indicating "completely satisfied", how satisfied are you with the level of information received from Los Angeles County and California state agencies regarding progress in containing the fire, evacuation zones, the status of your home, and/or when you could return to it?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Summary tables for top 5 information sources for Altadena residents, and satisfaction with official government information sources, by population group

n=variable, row%

| POPULATION GROUP | FACEBOOK GROUPS/ SOCIAL MEDIA | SMART-PHONE APPS | FRIENDS AND FAMILY | TELEVISION NEWS | INTERNET WEBSITES | SATISFACTI ON W/OFFICIAL GOV INFO (MEAN) |
|---|----------------------------------|------------------|--------------------|-----------------|-------------------|--|
| FIRE EVACUATION ZONE (unweighted) | | | | | | |
| ARROYOSECO | 86.4% | 86.4% | 31.8% | 50.0% | 45.5% | 4.77 |
| CALAVERAS-A | 61.5% | 50.8% | 41.5% | 50.8% | 43.1% | 4.00 |
| CALAVERAS-B | 67.7% | 74.0% | 38.5% | 44.8% | 47.9% | 4.02 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | | |
| CANON | 66.7% | 73.3% | 53.3% | 53.3% | 40.0% | 3.47 |
| CASITAS | 75.9% | 73.6% | 40.2% | 37.9% | 48.3% | 3.99 |
| CHANEY | 69.8% | 65.1% | 34.9% | 25.6% | 65.1% | 3.07 |
| EASTLOMA | 76.5% | 58.8% | 52.9% | 38.2% | 44.1% | 3.35 |
| FARNSWORTH | 55.6% | 48.1% | 37.0% | 48.1% | 44.4% | 3.00 |
| GARDEN | 77.1% | 60.4% | 31.3% | 39.6% | 64.6% | 3.35 |
| GARFIAS | 76.3% | 78.9% | 44.7% | 39.5% | 44.7% | 4.53 |
| LAUREL | 83.3% | 66.7% | 55.6% | 22.2% | 50.0% | 3.39 |
| MEADOWS | 77.8% | 83.3% | 44.4% | 38.9% | 44.4% | 5.06 |
| MENDOCINO-A | 66.7% | 52.1% | 39.6% | 45.8% | 54.2% | 4.23 |
| MENDOCINO-B | 70.8% | 59.6% | 47.2% | 43.8% | 51.7% | 4.24 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | | |
| MENDOCINO-D | 66.7% | 75.0% | 25.0% | 33.3% | 33.3% | 3.83 |
| MIDLOTHIAN | 63.1% | 81.5% | 43.1% | 52.3% | 52.3% | 4.11 |
| MILLARD | 54.5% | 63.6% | 18.2% | 31.8% | 36.4% | 2.27 |
| MOUNTLOWE | 74.0% | 74.0% | 46.0% | 46.0% | 62.0% | 5.04 |
| PALM | 68.8% | 63.9% | 41.7% | 38.9% | 51.4% | 3.59 |
| RUBIO | 67.3% | 67.3% | 46.2% | 48.1% | 42.3% | 3.98 |
| WAPELLO | 70.6% | 63.2% | 29.4% | 41.2% | 39.7% | 2.72 |
| WHITEPARK-A | 73.5% | 54.9% | 37.3% | 44.1% | 60.8% | 3.14 |
| WHITEPARK-B | 73.6% | 62.3% | 34.0% | 32.1% | 56.6% | 3.81 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | | |
| DESTROYED | 69.2% | 57.5% | 52.1% | 39.1% | 37.3% | 3.29 |
| MAJOR | 72.6% | 63.0% | 47.9% | 42.5% | 43.8% | 3.95 |
| MINOR | 72.1% | 76.2% | 50.9% | 46.9% | 43.9% | 4.50 |
| AFFECTED | 74.3% | 85.1% | 36.5% | 41.9% | 35.1% | 4.47 |
| NO DAMAGE | 57.1% | 66.7% | 33.3% | 42.9% | 52.4% | 4.00 |

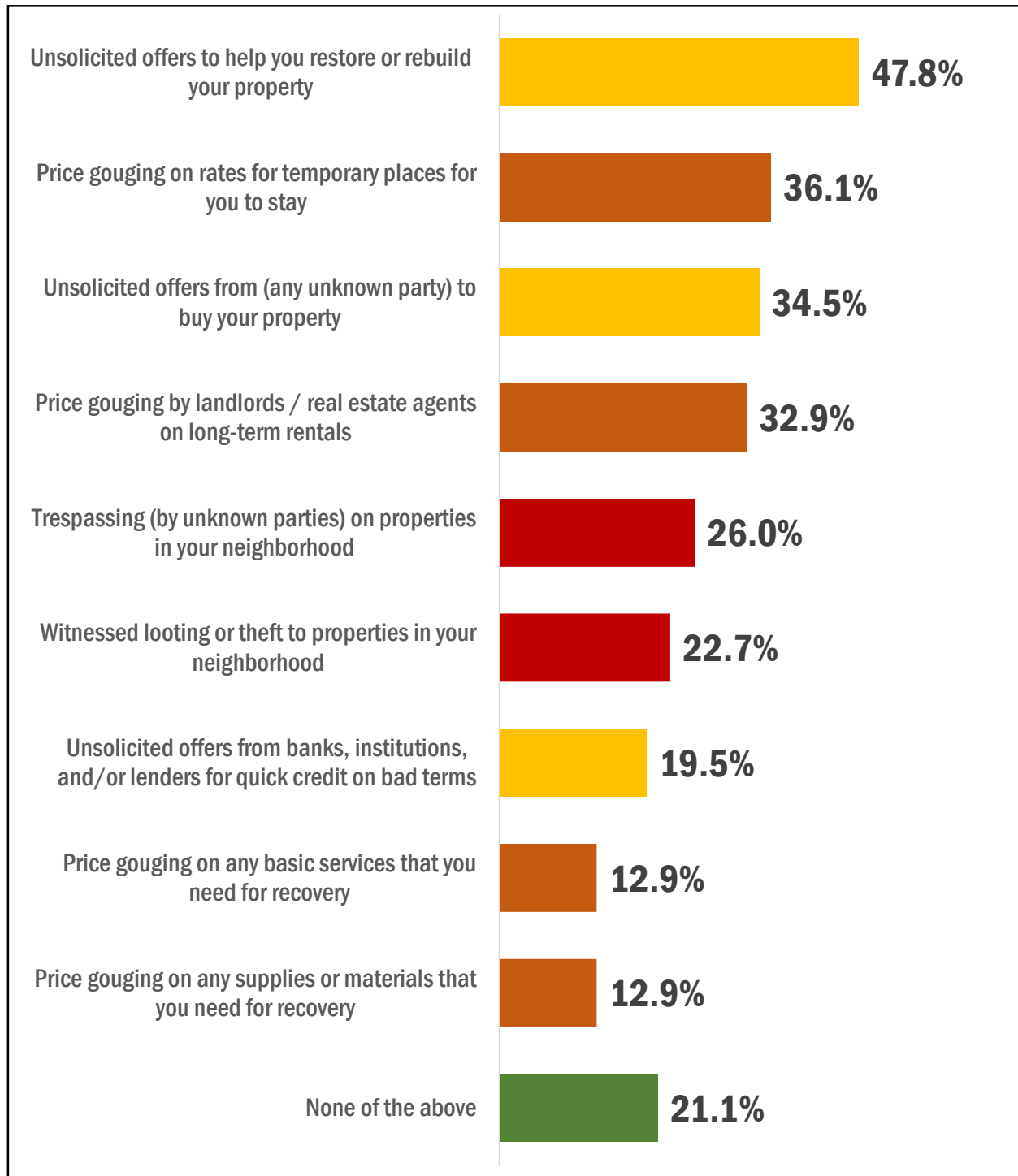
Summary tables for top 5 information sources for Altadena residents, and satisfaction with official government sources, by population group

n=variable, row%

| POPULATION GROUP | FACEBOOK GROUPS/ SOCIAL MEDIA | SMART-PHONE APPS | FRIENDS AND FAMILY | TELEVISION NEWS | INTERNET WEBSITES | SAT. SCORE: OFFICIAL GOV INFO (0-10) |
|---|----------------------------------|------------------|--------------------|-----------------|-------------------|--|
| AGE RANGE (unweighted) | | | | | | |
| 18 TO 25 YEARS | 57.1% | 57.1% | 57.1% | 42.9% | 28.6% | 3.29 |
| 26 TO 54 YEARS | 77.5% | 74.5% | 52.7% | 35.6% | 35.8% | 3.44 |
| 55 TO 64 YEARS | 71.5% | 61.5% | 45.2% | 42.9% | 44.6% | 3.98 |
| 65+ YEARS | 53.1% | 48.7% | 49.5% | 54.6% | 44.3% | 4.29 |
| GENDER IDENTITY (unweighted) | | | | | | |
| FEMALE | 71.6% | 66.1% | 51.2% | 41.4% | 36.2% | 3.67 |
| MALE | 66.6% | 62.3% | 47.7% | 43.5% | 49.0% | 4.13 |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | | |
| ASIAN/ASIAN AMERICAN | 77.1% | 69.9% | 49.4% | 31.3% | 42.2% | 3.69 |
| BLACK/AFRICAN AMERICAN | 64.5% | 42.8% | 61.6% | 50.0% | 23.9% | 3.51 |
| HISPANIC/LATINO/LATINX | 69.8% | 58.7% | 47.5% | 44.7% | 36.9% | 3.64 |
| MIDDLE EASTERN | 64.0% | 72.0% | 36.0% | 20.0% | 32.0% | 2.92 |
| NATIVE AMERICAN/ALASKA NATIVE | 60.0% | 64.0% | 48.0% | 24.0% | 44.0% | 3.44 |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 72.7% | 18.2% | 36.4% | 36.4% | 36.4% | 4.55 |
| WHITE/EUROPEAN/CAUCASIAN | 72.4% | 69.6% | 50.3% | 40.7% | 42.8% | 3.90 |

Have you personally witnessed or experienced any of the following predatory and/or criminal behaviors in the aftermath of the Eaton Fire?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level, MR > 100%



Summary tables for predatory behaviors experienced by Altadena residents since the Eaton Fire, by population group (1/2)

n=variable, row%

| POPULATION GROUP | UNSOLICITED OFFERS TO RESTORE OR REBUILD | PRICE GOUGING: TEMPORARY HOUSING | UNSOLICITED OFFERS TO BUY PROPERTY | PRICE GOUGING: LONG-TERM HOUSING | TRESSPASSING: NEIGHBORHOOD PROPERTIES |
|---|--|----------------------------------|------------------------------------|----------------------------------|---------------------------------------|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 45.5% | 45.5% | 31.8% | 31.8% | 9.1% |
| CALAVERAS-A | 41.5% | 27.7% | 32.3% | 30.8% | 20.0% |
| CALAVERAS-B | 46.9% | 41.7% | 32.3% | 30.2% | 24.0% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 20.0% | 33.3% | 13.3% | 33.3% | 26.7% |
| CASITAS | 47.1% | 47.1% | 29.9% | 35.6% | 19.5% |
| CHANEY | 53.5% | 32.6% | 44.2% | 39.5% | 25.6% |
| EASTLOMA | 47.1% | 29.4% | 23.5% | 44.1% | 29.4% |
| FARNSWORTH | 55.6% | 51.9% | 44.4% | 51.9% | 40.7% |
| GARDEN | 45.8% | 25.0% | 31.3% | 31.3% | 29.2% |
| GARFIAS | 55.3% | 26.3% | 18.4% | 23.7% | 18.4% |
| LAUREL | 44.4% | 27.8% | 44.4% | 38.9% | 27.8% |
| MEADOWS | 50.0% | 33.3% | 44.4% | 11.1% | 5.6% |
| MENDOCINO-A | 29.2% | 27.1% | 20.8% | 29.2% | 31.3% |
| MENDOCINO-B | 56.2% | 40.4% | 30.3% | 38.2% | 40.4% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 41.7% | 58.3% | 41.7% | 33.3% | 25.0% |
| MIDLOTHIAN | 53.8% | 29.2% | 36.9% | 20.0% | 18.5% |
| MILLARD | 31.8% | 27.3% | 27.3% | 18.2% | 36.4% |
| MOUNTLOWE | 46.0% | 34.0% | 44.0% | 38.0% | 8.0% |
| PALM | 42.4% | 45.8% | 35.4% | 36.8% | 23.6% |
| RUBIO | 48.1% | 30.8% | 32.7% | 26.9% | 38.5% |
| WAPELLO | 58.8% | 32.4% | 44.1% | 22.1% | 39.7% |
| WHITEPARK-A | 51.0% | 30.4% | 45.1% | 38.2% | 22.5% |
| WHITEPARK-B | 56.6% | 43.4% | 35.8% | 41.5% | 32.1% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 47.0% | 35.9% | 36.6% | 38.2% | 28.9% |
| MAJOR | 50.7% | 47.9% | 32.9% | 35.6% | 21.9% |
| MINOR | 48.5% | 37.7% | 33.9% | 26.6% | 24.4% |
| AFFECTED | 51.4% | 27.0% | 24.3% | 17.6% | 16.2% |
| NO DAMAGE | 38.1% | 4.8% | 19.0% | 14.3% | 4.8% |

Summary tables for predatory behaviors experienced by Altadena residents since the Eaton Fire, by population group (1/2)

n=variable, row%

| POPULATION GROUP | UNSOLICITED OFFERS TO RESTORE OR REBUILD | PRICE GOUGING: TEMPORARY HOUSING | UNSOLICITED OFFERS TO BUY PROPERTY | PRICE GOUGING: LONG-TERM HOUSING | TRESSPASSING: NEIGHBORHOOD PROPERTIES |
|--|--|----------------------------------|------------------------------------|----------------------------------|---------------------------------------|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 42.9% | 28.6% | 42.9% | 14.3% | 14.3% |
| 26 TO 54 YEARS | 51.4% | 44.5% | 36.6% | 40.5% | 26.1% |
| 55 TO 64 YEARS | 46.8% | 32.7% | 34.0% | 29.2% | 27.9% |
| 65+ YEARS | 41.4% | 21.2% | 30.8% | 20.5% | 24.2% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 46.3% | 37.8% | 33.8% | 33.6% | 26.0% |
| MALE | 51.0% | 30.5% | 36.4% | 31.2% | 24.4% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 45.8% | 37.3% | 27.7% | 39.8% | 27.7% |
| BLACK/AFRICAN AMERICAN | 50.7% | 45.7% | 43.5% | 42.8% | 23.2% |
| HISPANIC/LATINO/LATINX | 42.5% | 41.9% | 40.2% | 38.5% | 29.1% |
| MIDDLE EASTERN | 64.0% | 36.0% | 16.0% | 44.0% | 24.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 44.0% | 36.0% | 32.0% | 36.0% | 28.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 54.5% | 54.5% | 36.4% | 45.5% | 54.5% |
| WHITE/EUROPEAN/CAUCASIAN | 48.8% | 34.5% | 33.7% | 30.6% | 25.5% |

Summary tables for predatory behaviors experienced by Altadena residents since the Eaton Fire, by population group (2/2)

n=variable, row%

| POPULATION GROUP | LOOTING OR THEFT IN NEIGHBORHOOD | UNSOLICITED OFFERS FOR CREDIT ON BAD TERMS | PRICE GOUGING: BASIC SERVICES FOR RECOVERY | PRICE GOUGING: RECOVERY MATERIALS | NONE OF THE ABOVE ENCOUNTERED |
|---|----------------------------------|--|--|-----------------------------------|-------------------------------|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 9.1% | 13.6% | 13.6% | 13.6% | 27.3% |
| CALAVERAS-A | 12.3% | 23.1% | 7.7% | 7.7% | 26.2% |
| CALAVERAS-B | 26.0% | 17.7% | 16.7% | 12.5% | 22.9% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 26.7% | 20.0% | 13.3% | 6.7% | 26.7% |
| CASITAS | 24.1% | 23.0% | 21.8% | 20.7% | 16.1% |
| CHANEY | 25.6% | 16.3% | 11.6% | 18.6% | 16.3% |
| EASTLOMA | 29.4% | 20.6% | 14.7% | 17.6% | 26.5% |
| FARNSWORTH | 33.3% | 14.8% | 22.2% | 18.5% | 11.1% |
| GARDEN | 18.8% | 14.6% | 6.3% | 8.3% | 12.5% |
| GARFIAS | 26.3% | 21.1% | 15.8% | 15.8% | 28.9% |
| LAUREL | 11.1% | 11.1% | 0.0% | 0.0% | 11.1% |
| MEADOWS | 5.6% | 27.8% | 22.2% | 16.7% | 22.2% |
| MENDOCINO-A | 22.9% | 16.7% | 10.4% | 12.5% | 29.2% |
| MENDOCINO-B | 37.1% | 27.0% | 12.4% | 14.6% | 14.6% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 16.7% | 33.3% | 16.7% | 16.7% | 0.0% |
| MIDLOTHIAN | 16.9% | 16.9% | 13.8% | 12.3% | 26.2% |
| MILLARD | 31.8% | 13.6% | 4.5% | 4.5% | 31.8% |
| MOUNTLOWE | 12.0% | 18.0% | 16.0% | 12.0% | 20.0% |
| PALM | 19.4% | 18.8% | 9.7% | 11.1% | 21.5% |
| RUBIO | 23.1% | 19.2% | 7.7% | 9.6% | 19.2% |
| WAPELLO | 20.6% | 22.1% | 11.8% | 13.2% | 19.1% |
| WHITEPARK-A | 19.6% | 19.6% | 13.7% | 13.7% | 22.5% |
| WHITEPARK-B | 39.6% | 17.0% | 13.2% | 13.2% | 17.0% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 21.0% | 19.0% | 10.4% | 11.6% | 20.3% |
| MAJOR | 23.3% | 31.5% | 19.2% | 21.9% | 12.3% |
| MINOR | 26.3% | 20.9% | 16.5% | 13.3% | 21.7% |
| AFFECTED | 21.6% | 10.8% | 12.2% | 13.5% | 27.0% |
| NO DAMAGE | 19.0% | 4.8% | 14.3% | 19.0% | 47.6% |

Summary tables for predatory behaviors experienced by Altadena residents since the Eaton Fire, by population group (2/2)

n=variable, row%

| POPULATION GROUP | LOOTING OR THEFT IN NEIGHBORHOOD | UNSOLICITED OFFERS FOR CREDIT ON BAD TERMS | PRICE GOUGING: BASIC SERVICES FOR RECOVERY | PRICE GOUGING: RECOVERY MATERIALS | NONE OF THE ABOVE ENCOUNTERED |
|---|----------------------------------|--|--|-----------------------------------|-------------------------------|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 28.6% | 0.0% | 28.6% | 14.3% | 42.9% |
| 26 TO 54 YEARS | 24.1% | 22.9% | 16.5% | 15.2% | 16.9% |
| 55 TO 64 YEARS | 24.0% | 19.9% | 10.6% | 14.4% | 22.4% |
| 65+ YEARS | 18.3% | 12.1% | 7.3% | 6.2% | 27.5% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 23.7% | 19.6% | 13.1% | 13.1% | 19.4% |
| MALE | 19.5% | 19.2% | 11.4% | 11.7% | 26.3% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 26.5% | 26.5% | 18.1% | 24.1% | 20.5% |
| BLACK/AFRICAN AMERICAN | 18.1% | 22.5% | 18.8% | 23.2% | 13.8% |
| HISPANIC/LATINO/LATINX | 26.8% | 20.1% | 19.0% | 17.9% | 20.7% |
| MIDDLE EASTERN | 20.0% | 16.0% | 24.0% | 12.0% | 24.0% |
| NATIVE AMERICAN/ALASKA NATIVE | 32.0% | 28.0% | 12.0% | 12.0% | 20.0% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 45.5% | 18.2% | 27.3% | 54.5% | 18.2% |
| WHITE/EUROPEAN/CAUCASIAN | 21.8% | 19.7% | 10.5% | 9.5% | 22.0% |

Section 5

Evaluating Government Response

An evaluation of critical aspects of county, state, and federal government response and service delivery relating to the January 2025 Eaton Fire, by the people of the unincorporated community of Altadena, California.

Evaluating Government Response: Executive Summary

Most Altadena residents mentioned government service failures over reasons relating to weather or utilities, in attributing the cause for the extent of the Eaton Fire's devastation to the unincorporated community, viewing Los Angeles County agencies as having been both unprepared and having performed poorly, with especially low confidence amongst Black and Hispanic/Latino/Latinx residents.

FEMA was reported as the primary relief channel, but residents described the Federal registration process as being of moderate ease and satisfaction with the service experience as less than moderately helpful, with frustration deepest among those who experienced the greatest property losses.

The people of Altadena have expressed significant concerns in their perceptions of inequitable and/or missing government service delivery, observed systemic under-preparedness, and hold a lingering deficit of trust in the Los Angeles County agencies allegedly accountable for safeguarding their lives or property into the future.

Other provisional insights:

- Residents blamed reasons related to government service failures above all else for the catastrophic scale and levels of damage experienced in Altadena from the Eaton Fire; when prompted specifically to provide their reasoning on why the fire did such extensive damage to Altadena, the key themes of government service and coordination failures were cited far more often than extreme weather or utility systems failures.
- The Los Angeles County Department was widely viewed as unprepared for the Eaton Fire by the residents of Altadena; a strong majority indicated that the Los Angeles County Fire Department lacked adequate resources and preparation for the events that devastated the community.
- Satisfaction in the performance of the Los Angeles County Fire Department in its handling of the Eaton Fire was viewed by Altadena's residents as below average, while trust in the Department to respond to similar situations to the Eaton Fire in the future is significantly poor; households whose homes were destroyed averaged satisfaction of 3.50/10.00 and trust of 3.20/10.00, compared to 6.00/10.00 and 5.40/10.00 among those with no damage.

- **Resource perceptions varied by water-system boundaries.** Las Flores customers posted the lowest mean fire-agency satisfaction at 3.44, while Pasadena Water & Power users rated it 5.06, hinting that infrastructure context shaped opinions.
- **Black/African American, Hispanic/Latino/Latinx, and Middle-Eastern Altadena residents expressed deeper distrust in future performance from Los Angeles County public safety agencies than others;** each group exceeded 85 percent in their estimations that the County agencies were “not prepared,” and their average trust scores were below those of White/European/Caucasian residents by roughly 1 point of means.
- **Evaluation by Altadena’s residents of Los Angeles County Sheriff’s preparedness fared only slightly better than the Los Angeles County Fire Department.** 64 percent said that Los Angeles County’s law enforcement agency was not ready to prevent looting or criminal activity in the wake of the fire; satisfaction and trust scores averaged near 4.50/10.00.
- **Perceptions of law enforcement performance improved with age.** Residents 65 and older rated trust in the Los Angeles County Sheriff’s Department at 5.50/10.00, versus 2.30/10.00 amongst the 18–25 aged cohort, suggesting experience or tenure affected views.
- **FEMA served its delegated role as the primary relief channel.** with more than 90 percent of residents reporting that their households filed a FEMA claim, underscoring the widespread need for and awareness of Federal aid and assistance.
- **FEMA processes were of moderate ease and only moderately helpful in the service quality provided,** with residents rating the difficulty in the process of filing a claim to be somewhat easy at 4.60/10.00 and rated satisfaction at a below average 4.70/10.00.
- **Damage levels shaped the FEMA experience,** with residents from major-damaged households finding registration to be the most difficult (5.40/10,00) and experiencing the least mean satisfaction (4.00/10,00), while residents from undamaged households reported the easiest process (4.20/10,00) and highest levels of mean satisfaction (6.50/10,00).
- **Gender and racial gaps in FEMA experiences were only modest.,** with female and male respondents reporting similar difficulty and satisfaction levels, and most racial/ethnic identity groups within the population clustered within one point of Altadena community means.
- **Survey respondents found it difficult to differentiate between which Los Angeles County or California State agencies had served them in the post-Eaton Fire landscape,** with frequent confusion and misidentifications of the names and functions of agencies, departments, and offices when the survey attempted to gauge their real patterns of interactions.

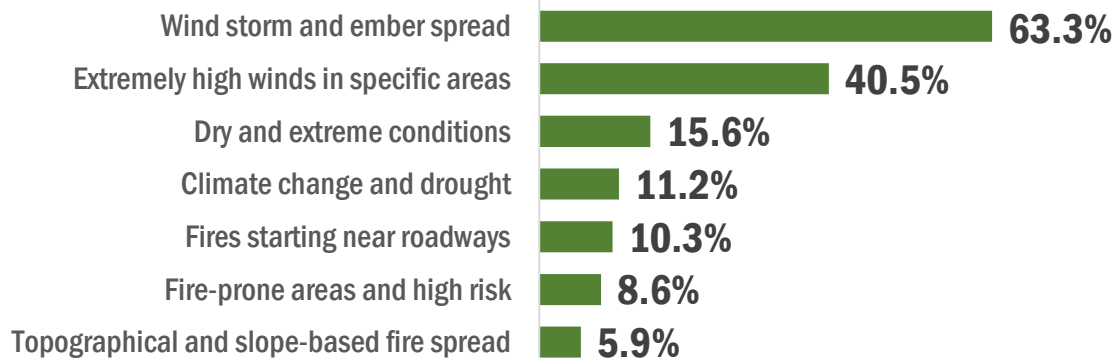
In your opinion, what are the primary reasons why the Eaton Fire caused such extensive damage to the Altadena area? (key themes)

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level, MR > 100%

REASONS CITING 'GOVERNMENT SERVICE FAILURES':



REASONS CITING 'EXTREME ENVIRONMENTAL CONDITIONS':

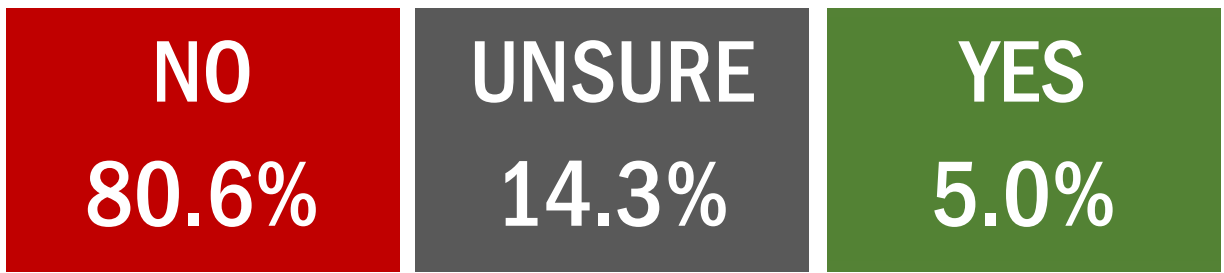


REASONS CITING 'UTILITIES SERVICE FAILURES':



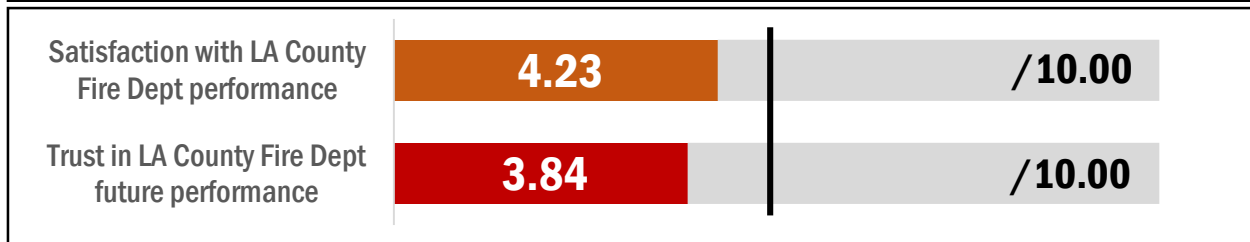
Do you believe that Los Angeles County Fire Department and allied fire agencies were adequately resourced and prepared in advance to fight and/or contain the Eaton Fire?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



On a scale from 0 to 10, with "0" indicating "not satisfied at all/no trust at all" and "10" indicating "completely satisfied/complete trust", How would you evaluate the performance of the Los Angeles County Fire Department and allied agencies in their efforts to fight and contain the Eaton Fire? AND How much trust do you have in the Los Angeles County Fire Department and allied agencies to successfully fight and contain similar fires to the Eaton Fire in the future?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level, absolute Likert scales



Summary tables for Altadena resident perceptions of preparedness, performance and trust for the Los Angeles County Fire Department, by population group

n=variable, row%

| POPULATION GROUP | LA COUNTY FIRE DEPT ADEQUATELY PREPARED AND RESOURCED ("NO") | SATISFACTION WITH LA COUNTY FIRE DEPT PERFORMANCE (MEAN) | TRUST IN LA COUNTY FIRE DEPT TO FIGHT A SIMILAR FIRE (MEAN) |
|--|--|--|---|
| FIRE EVACUATION ZONE (unweighted) | | | |
| ARROYOSECO | 54.5% | 4.64 | 4.36 |
| CALAVERAS-A | 83.1% | 4.42 | 4.29 |
| CALAVERAS-B | 72.9% | 4.97 | 4.31 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | |
| CANON | 73.3% | 3.13 | 2.73 |
| CASITAS | 82.8% | 5.17 | 4.59 |
| CHANEY | 79.1% | 3.14 | 3.12 |
| EASTLOMA | 76.5% | 3.56 | 3.15 |
| FARNSWORTH | 96.3% | 3.56 | 2.93 |
| GARDEN | 87.5% | 2.96 | 2.58 |
| GARFIAS | 71.1% | 6.05 | 5.66 |
| LAUREL | 72.2% | 4.28 | 5.00 |
| MEADOWS | 83.3% | 5.83 | 5.11 |
| MENDOCINO-A | 79.2% | 4.63 | 4.06 |
| MENDOCINO-B | 85.4% | 4.15 | 3.73 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | |
| MENDOCINO-D | 91.7% | 4.17 | 3.83 |
| MIDLOTHIAN | 80.0% | 4.95 | 4.08 |
| MILLARD | 81.8% | 3.36 | 3.55 |
| MOUNTLOWE | 78.0% | 4.62 | 4.16 |
| PALM | 84.0% | 3.94 | 3.54 |
| RUBIO | 76.9% | 3.63 | 3.33 |
| WAPELLO | 86.8% | 3.35 | 3.16 |
| WHITEPARK-A | 79.4% | 3.42 | 3.22 |
| WHITEPARK-B | 86.8% | 4.91 | 4.34 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | |
| WATER SERVICE PROVIDER (unweighted) | | | |
| LAS FLORES WATER COMPANY | 83.9% | 3.44 | 3.16 |
| CITY OF PASADENA WATER & POWER | 78.9% | 5.06 | 4.48 |
| RUBIO CAÑON LAND & WATER ASSOC | 78.6% | 4.61 | 4.15 |
| LINCOLN AVENUE WATER COMPANY | 81.5% | 3.90 | 3.61 |
| DAMAGE LEVEL (CA Firescope / DINS) | | | |
| DESTROYED | 84.2% | 3.53 | 3.23 |
| MAJOR | 84.9% | 4.71 | 3.95 |
| MINOR | 73.7% | 5.17 | 4.73 |
| AFFECTED | 78.4% | 5.04 | 4.53 |
| NO DAMAGE | 76.2% | 6.00 | 5.43 |

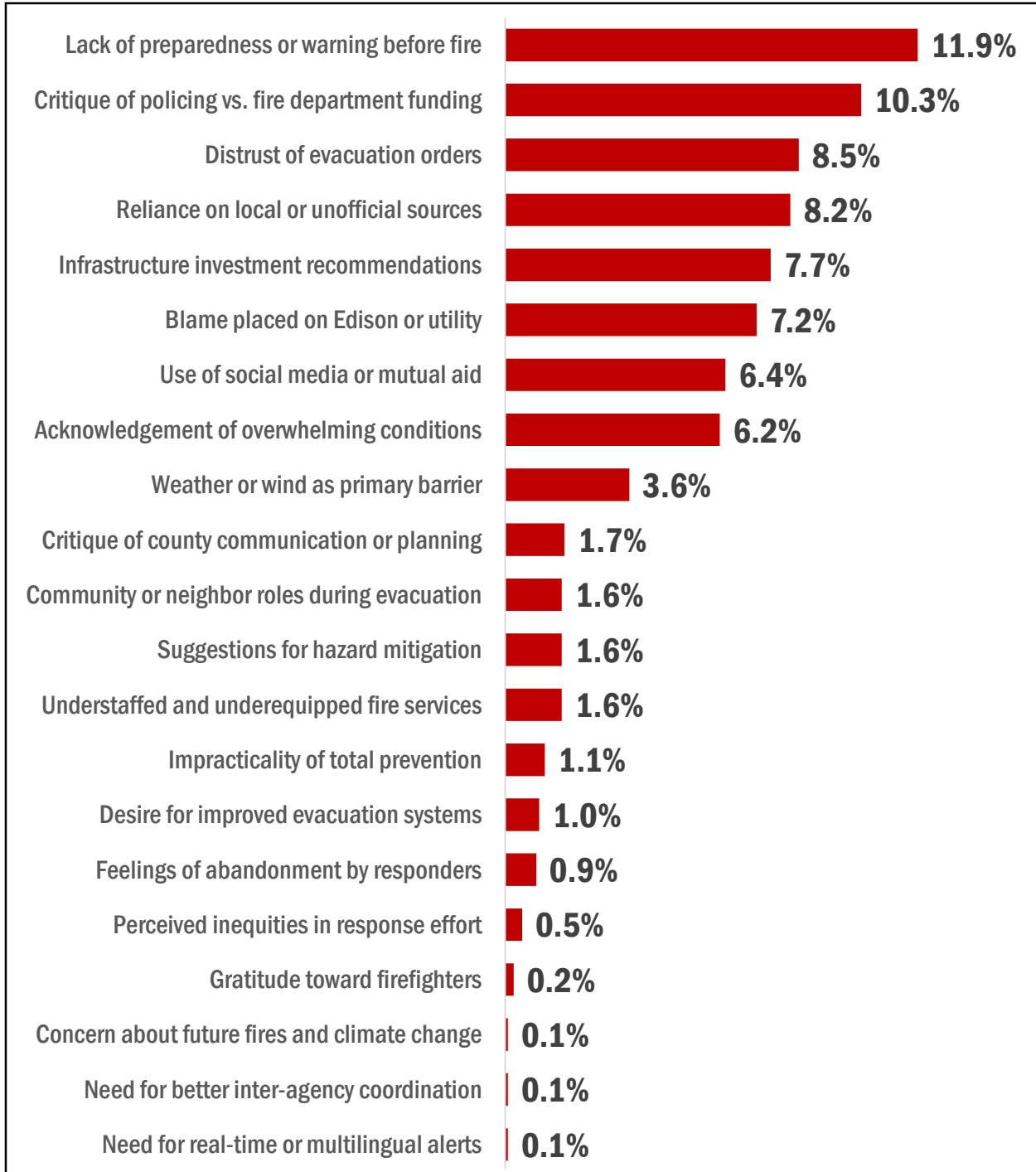
Summary tables for Altadena resident perceptions of preparedness, performance and trust for the Los Angeles County Fire Department, by population group

n=variable, row%

| POPULATION GROUP | LA COUNTY FIRE DEPT ADEQUATELY PREPARED AND RESOURCED ("NO") | SATISFACTION WITH LA COUNTY FIRE DEPT PERFORMANCE (MEAN) | TRUST IN LA COUNTY FIRE DEPT TO FIGHT A SIMILAR FIRE (MEAN) |
|---|--|--|---|
| AGE RANGE (unweighted) | | | |
| 18 TO 25 YEARS | 100.0% | 3.86 | 2.14 |
| 26 TO 54 YEARS | 82.4% | 4.14 | 3.57 |
| 55 TO 64 YEARS | 83.0% | 4.05 | 3.92 |
| 65+ YEARS | 72.9% | 4.65 | 4.42 |
| GENDER IDENTITY (unweighted) | | | |
| FEMALE | 83.3% | 4.06 | 3.63 |
| MALE | 72.4% | 4.69 | 4.51 |
| TRANSGENDER | INSUFFICIENT SAMPLE | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | |
| ASIAN/ASIAN AMERICAN | 74.7% | 4.48 | 4.31 |
| BLACK/AFRICAN AMERICAN | 85.5% | 3.36 | 3.58 |
| HISPANIC/LATINO/LATINX | 87.7% | 3.89 | 3.54 |
| MIDDLE EASTERN | 88.0% | 3.44 | 2.28 |
| NATIVE AMERICAN/ALASKA NATIVE | 84.0% | 4.52 | 3.60 |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 63.6% | 3.91 | 4.82 |
| WHITE/EUROPEAN/CAUCASIAN | 78.3% | 4.45 | 3.99 |

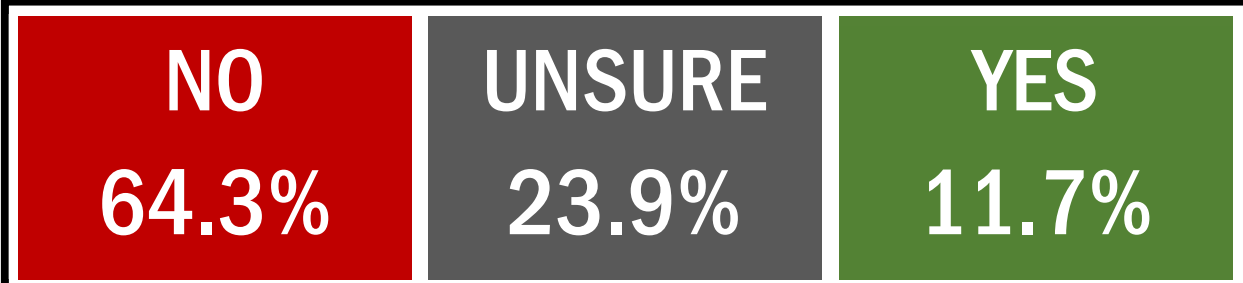
Do you have any thoughts, comments, or opinions that you would like to share about the response of the Los Angeles County Fire Department and allied agencies could or should improve their future response to situations like the Eaton Fire in the future?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level, MR<100%



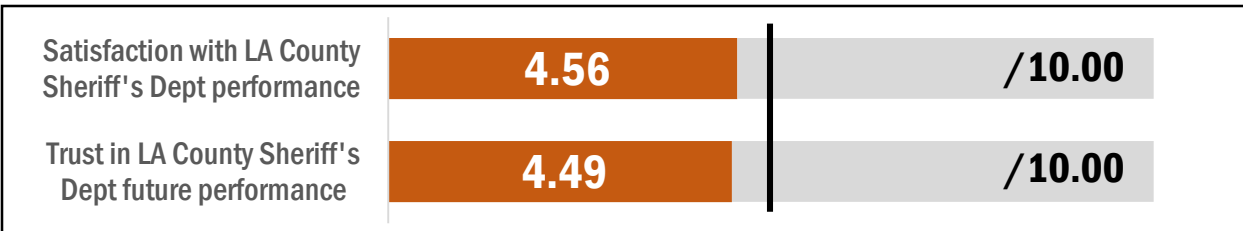
Do you believe that Los Angeles County Sheriff's Department and allied agencies were adequately resourced and prepared in advance to prevent looting and other criminal activity in the evacuation zones of the Eaton Fire?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



On a scale from 0 to 10, with "0" indicating "not satisfied at all/no trust at all" and "10" indicating "completely satisfied/complete trust", Los Angeles County Sheriff's Department and allied agencies in their efforts to prevent looting and other criminal activity in the evacuation zones of the Eaton Fire? AND How much trust do you have in the Los Angeles County Sheriff's Department and allied agencies to successfully address crime in situations like the Eaton Fire in the future?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level, absolute Likert scales



Summary tables for Altadena resident perceptions of preparedness, performance and trust for the Los Angeles County Sheriff's Department, by population group

n=variable, row%

| POPULATION GROUP | LA COUNTY SHERIFFS DEPT. ADEQUATELY PREPARED AND RESOURCED ("NO") | SATISFACTION WITH LA COUNTY SHERIFF'S DEPT. PERFORMANCE (MEAN) | TRUST IN LA COUNTY SHERIFF'S DEPT TO ADDRESS A SIMILAR SITUATION (MEAN) |
|--|---|--|---|
| FIRE EVACUATION ZONE (unweighted) | | | |
| ARROYOSECO | 45.5% | 4.82 | 5.14 |
| CALAVERAS-A | 70.8% | 4.05 | 4.18 |
| CALAVERAS-B | 61.5% | 4.55 | 4.46 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | |
| CANON | 66.7% | 4.73 | 4.87 |
| CASITAS | 62.1% | 4.99 | 4.86 |
| CHANEY | 58.1% | 4.65 | 4.72 |
| EASTLOMA | 67.6% | 4.29 | 4.35 |
| FARNSWORTH | 81.5% | 3.96 | 3.81 |
| GARDEN | 64.6% | 4.13 | 3.48 |
| GARFIAS | 68.4% | 5.16 | 5.08 |
| LAUREL | 61.1% | 4.28 | 4.28 |
| MEADOWS | 66.7% | 6.28 | 6.56 |
| MENDOCINO-A | 58.3% | 4.96 | 5.02 |
| MENDOCINO-B | 67.4% | 4.48 | 4.37 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | |
| MENDOCINO-D | 66.7% | 3.58 | 3.92 |
| MIDLOTHIAN | 73.8% | 4.94 | 5.18 |
| MILLARD | 54.5% | 4.55 | 4.91 |
| MOUNTLOWE | 54.0% | 5.74 | 5.58 |
| PALM | 68.1% | 4.25 | 4.04 |
| RUBIO | 65.4% | 4.40 | 4.33 |
| WAPELLO | 69.1% | 4.38 | 4.18 |
| WHITEPARK-A | 59.8% | 4.06 | 4.02 |
| WHITEPARK-B | 62.3% | 4.72 | 4.49 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | |
| WATER SERVICE PROVIDER (unweighted) | | | |
| LAS FLORES WATER COMPANY | 67.2% | 4.18 | 3.96 |
| CITY OF PASADENA WATER & POWER | 64.6% | 4.98 | 5.01 |
| RUBIO CAÑON LAND & WATER ASSOC | 62.4% | 4.87 | 4.82 |
| LINCOLN AVENUE WATER COMPANY | 64.4% | 4.31 | 4.23 |
| DAMAGE LEVEL (CA Firescope / DINS) | | | |
| DESTROYED | 67.4% | 4.10 | 4.00 |
| MAJOR | 64.4% | 5.22 | 4.97 |
| MINOR | 59.1% | 5.25 | 5.09 |
| AFFECTED | 63.5% | 4.62 | 5.03 |
| NO DAMAGE | 57.1% | 5.05 | 6.19 |

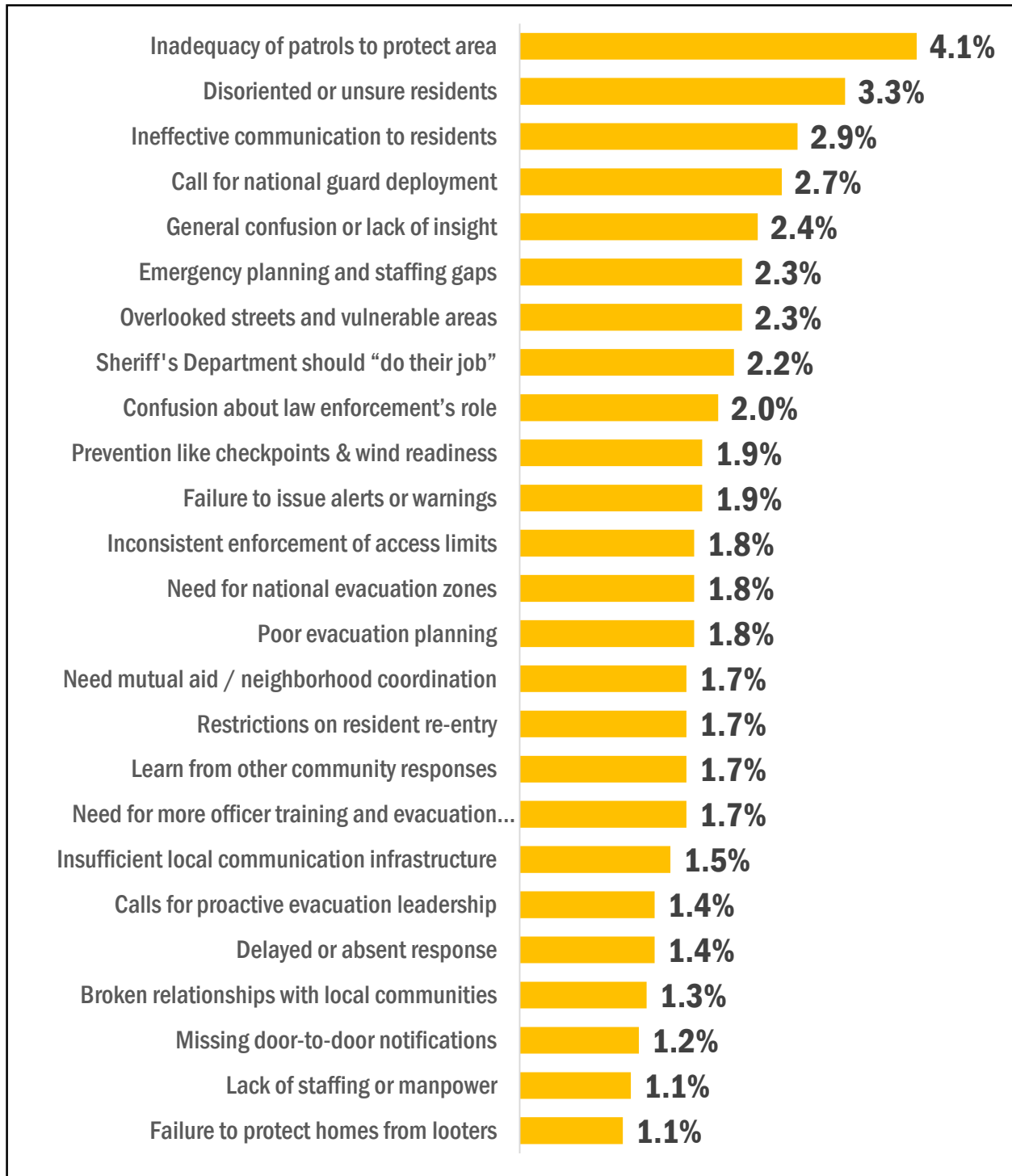
Summary tables for Altadena resident perceptions of preparedness, performance and trust for the Los Angeles County Sheriff's Department, by population group

n=variable, row%

| POPULATION GROUP | LA COUNTY SHERIFFS DEPT. ADEQUATELY PREPARED AND RESOURCED ("NO") | SATISFACTION WITH LA COUNTY SHERIFF'S DEPT. PERFORMANCE (MEAN) | TRUST IN LA COUNTY SHERIFF'S DEPT TO ADDRESS A SIMILAR SITUATION (MEAN) |
|---|---|--|---|
| AGE RANGE (unweighted) | | | |
| 18 TO 25 YEARS | 85.7% | 3.00 | 2.29 |
| 26 TO 54 YEARS | 67.4% | 4.27 | 4.05 |
| 55 TO 64 YEARS | 63.1% | 4.54 | 4.55 |
| 65+ YEARS | 57.9% | 5.30 | 5.49 |
| GENDER IDENTITY (unweighted) | | | |
| FEMALE | 66.9% | 4.43 | 4.36 |
| MALE | 57.8% | 4.97 | 4.89 |
| TRANSGENDER | INSUFFICIENT SAMPLE | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | |
| ASIAN/ASIAN AMERICAN | 60.2% | 4.64 | 4.46 |
| BLACK/AFRICAN AMERICAN | 73.9% | 4.09 | 4.03 |
| HISPANIC/LATINO/LATINX | 72.1% | 4.34 | 4.16 |
| MIDDLE EASTERN | 72.0% | 4.40 | 3.88 |
| NATIVE AMERICAN/ALASKA NATIVE | 68.0% | 3.96 | 4.28 |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 54.5% | 4.55 | 4.73 |
| WHITE/EUROPEAN/CAUCASIAN | 60.5% | 4.69 | 4.64 |

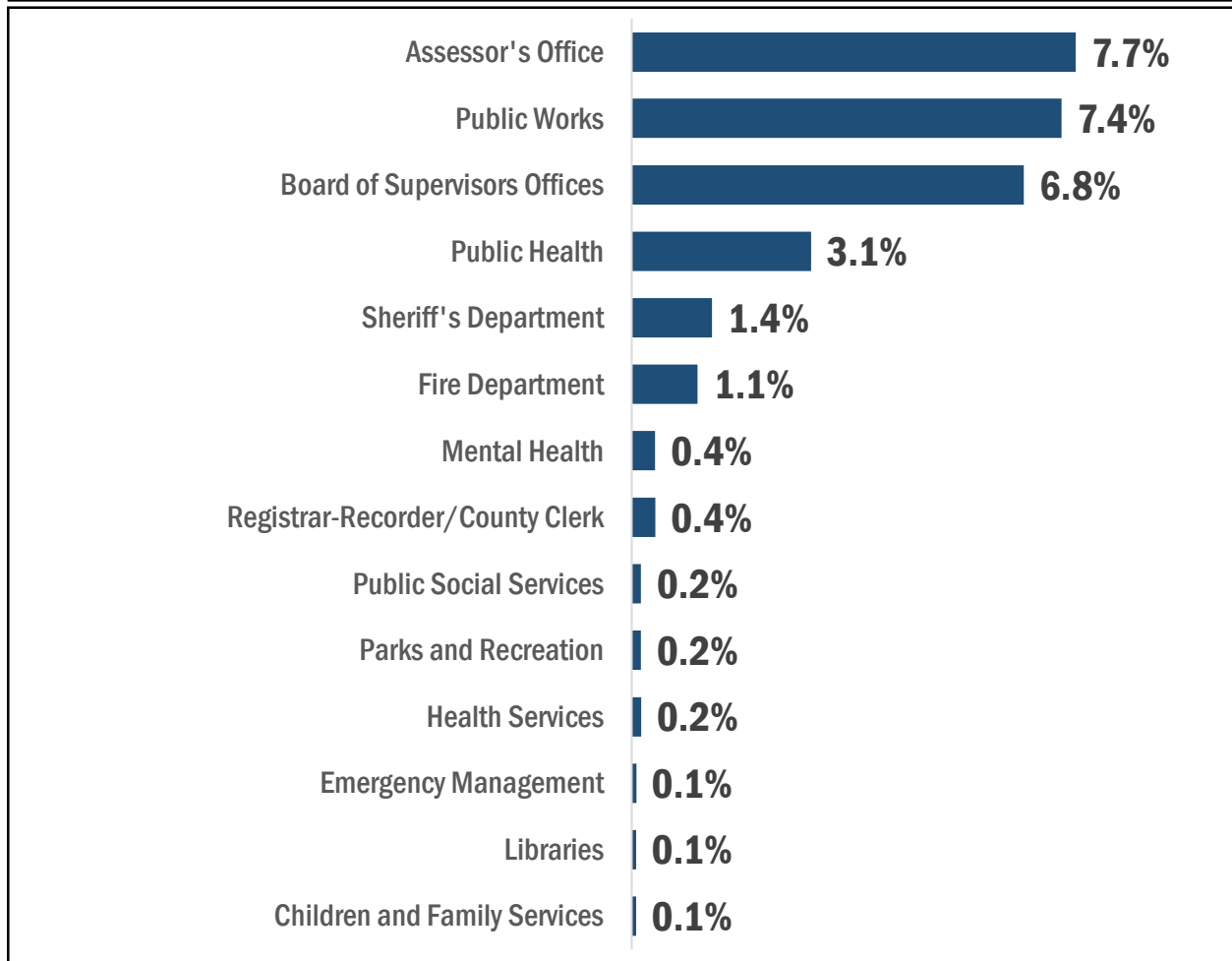
Do you have any recommendations for how Los Angeles Sheriff's Department and allied law enforcement agencies could or should prepare to improve their future response to situations like the Eaton Fire?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



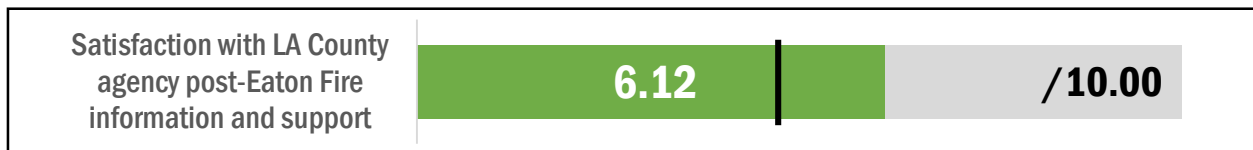
Please list any Los Angeles County agencies where you sought information or support following the Eaton Fire (correctly identified mentions only):

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



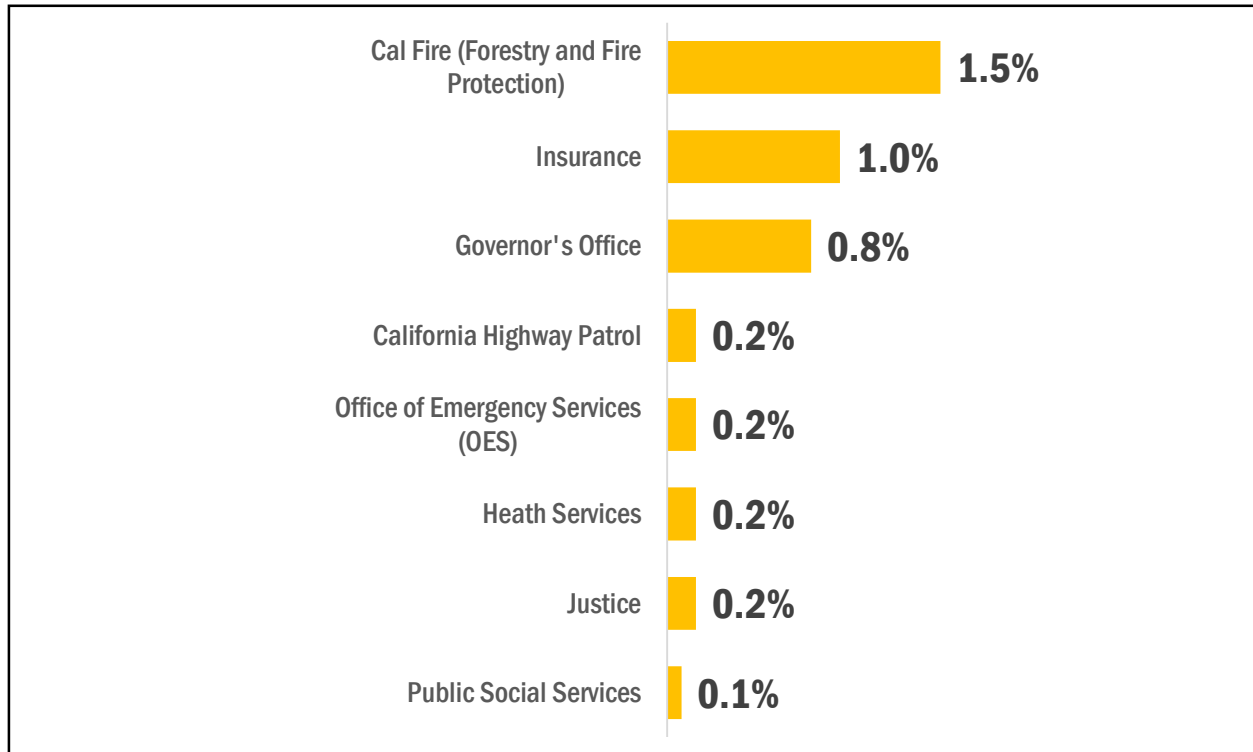
On a scale from 0 to 10, with "0" indicating "not satisfied at all" and "10" indicating "completely satisfied", how satisfied are you with the information and support that you received from the other Los Angeles County agencies that you listed, in the aftermath of the Eaton Fire? (correctly identified mentions only)

n=240 respondents



Please list any California state agencies that you sought information or support from following the Eaton Fire. (correctly identified mentions only):

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



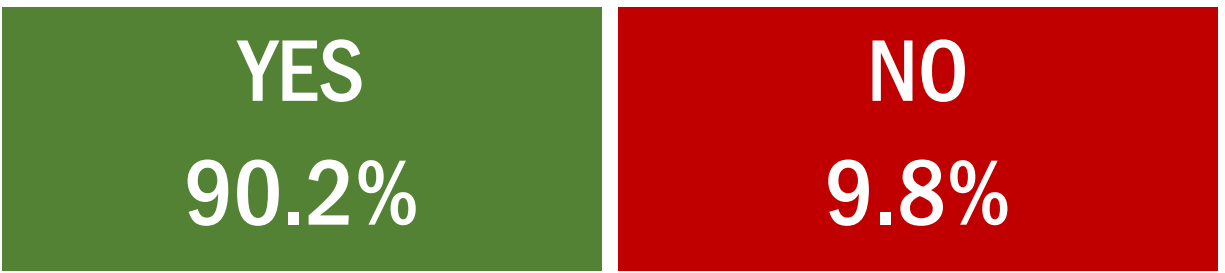
On a scale from 0 to 10, with "0" indicating "not satisfied at all" and "10" indicating "completely satisfied", how satisfied are you with the information and support that you received from the other Los Angeles County agencies that you listed, in the aftermath of the Eaton Fire? (correctly identified mentions only)

n=48 respondents



Have you directly applied for assistance with FEMA, or the Federal Emergency Management Agency?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



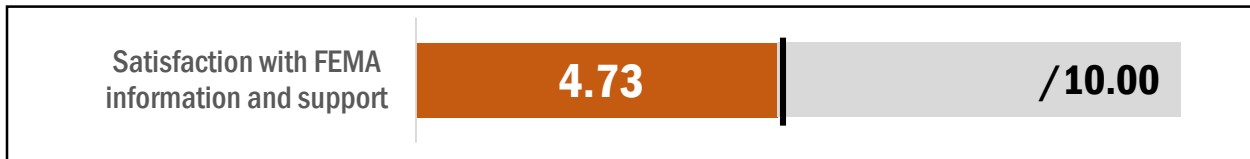
On a scale from 0 to 10, with "0" indicating "not difficult at all" . and "10" indicating "extremely difficult" , how difficult was the process of registering a relief claim with FEMA?

n=1,108 respondents; +/- 2.90% margin of error at the 95% confidence level, absolute Likert scale



On a scale from 0 to 10, with "0" indicating "not satisfied at all" . and "10" indicating "completely satisfied" , how satisfied are you with the quality of information and/or support that you received from FEMA, in seeking to serve your needs after the Eaton Fire?

n=1,108 respondents; +/- 2.90% margin of error at the 95% confidence level, absolute Likert scale



Summary tables for Altadena resident usage and perceptions of FEMA disaster assistance services, by population group

n=variable, row%

| POPULATION GROUP | APPLIED FOR FEMA ASSISTANCE ("YES") | DIFFICULTY OF FEMA CLAIMS REGISTRATION PROCESS (MEAN) | SATISFACTION WITH FEMA INFORMATION AND SUPPORT (MEAN) |
|--|-------------------------------------|---|---|
| FIRE EVACUATION ZONE (unweighted) | | | |
| ARROYOSECO | 95.5% | 4.81 | 5.14 |
| CALAVERAS-A | 95.4% | 4.18 | 5.29 |
| CALAVERAS-B | 84.4% | 4.17 | 4.69 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | |
| CANON | 86.7% | 4.15 | 3.46 |
| CASITAS | 88.5% | 4.64 | 4.73 |
| CHANNEY | 93.0% | 4.23 | 4.28 |
| EASTLOMA | 91.2% | 5.71 | 4.00 |
| FARNSWORTH | 88.9% | 6.29 | 4.29 |
| GARDEN | 91.7% | 5.16 | 5.02 |
| GARFIAS | 78.9% | 3.90 | 4.80 |
| LAUREL | 94.4% | 3.65 | 4.41 |
| MEADOWS | 94.4% | 3.71 | 6.06 |
| MENDOCINO-A | 95.8% | 4.72 | 5.17 |
| MENDOCINO-B | 93.3% | 5.13 | 5.00 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | |
| MENDOCINO-D | 75.0% | 5.33 | 2.67 |
| MIDLOTHIAN | 78.5% | 3.94 | 5.12 |
| MILLARD | 68.2% | 3.13 | 4.13 |
| MOUNTLOWE | 86.0% | 3.49 | 5.70 |
| PALM | 92.4% | 4.83 | 4.80 |
| RUBIO | 98.1% | 4.82 | 3.49 |
| WAPELLO | 92.6% | 4.62 | 4.27 |
| WHITEPARK-A | 94.1% | 4.47 | 4.85 |
| WHITEPARK-B | 96.2% | 5.35 | 4.37 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | |
| WATER SERVICE PROVIDER (unweighted) | | | |
| LAS FLORES WATER COMPANY | 91.1% | 4.93 | 4.17 |
| CITY OF PASADENA WATER & POWER | 86.5% | 4.40 | 4.80 |
| RUBIO CAÑON LAND & WATER ASSOC | 89.4% | 4.60 | 4.98 |
| LINCOLN AVENUE WATER COMPANY | 92.0% | 4.56 | 4.73 |
| DAMAGE LEVEL (CA Firescope / DINS) | | | |
| DESTROYED | 93.2% | 4.68 | 4.67 |
| MAJOR | 94.5% | 5.36 | 4.00 |
| MINOR | 88.6% | 4.31 | 4.92 |
| AFFECTED | 77.0% | 4.54 | 4.82 |
| NO DAMAGE | 52.4% | 4.18 | 6.45 |

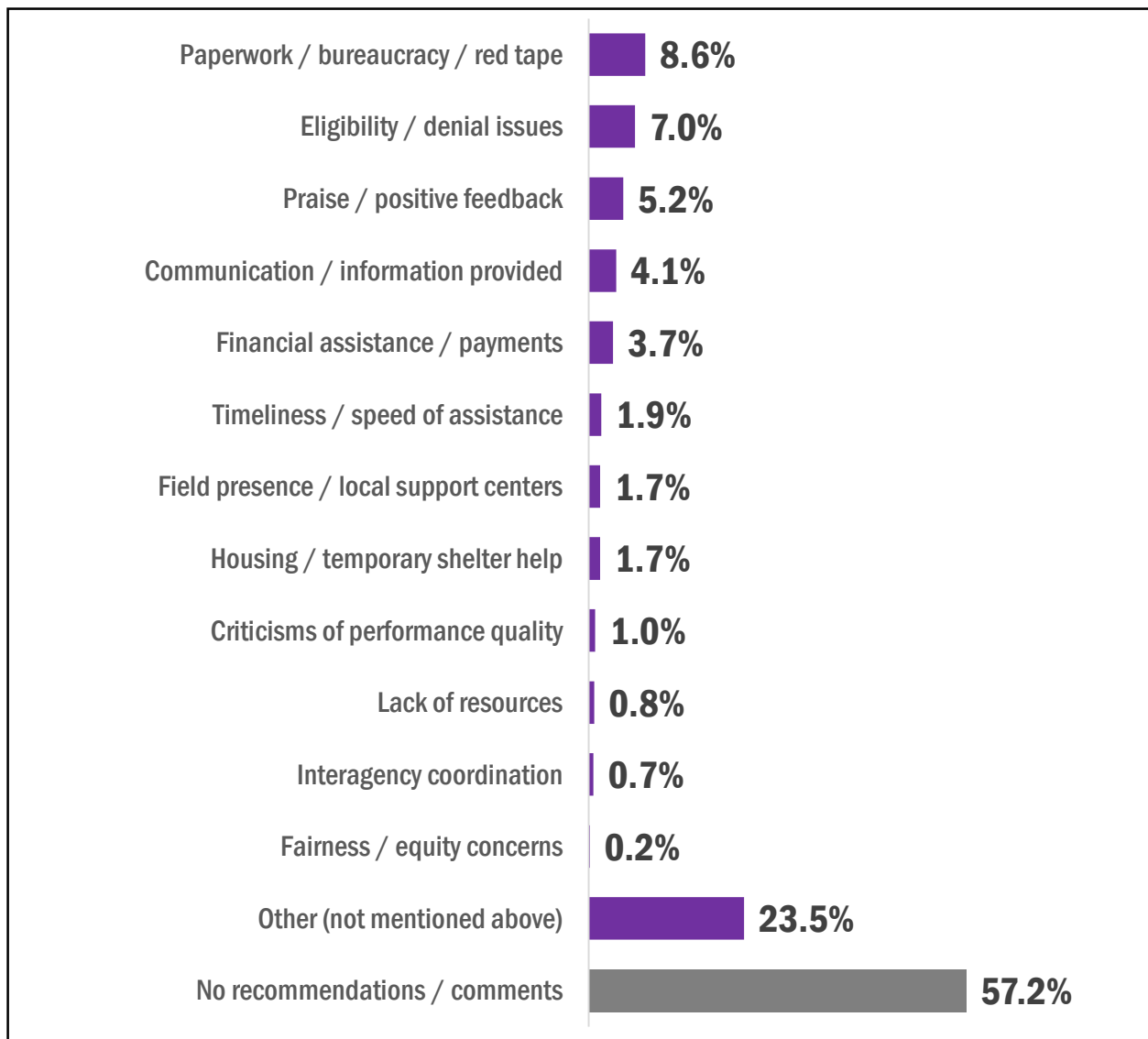
Summary tables for Altadena resident usage and perceptions of FEMA disaster assistance services, by population group

n=variable, row%

| POPULATION GROUP | APPLIED FOR FEMA ASSISTANCE ("YES") | DIFFICULTY OF FEMA CLAIMS REGISTRATION PROCESS (MEAN) | SATISFACTION WITH FEMA INFORMATION AND SUPPORT (MEAN) |
|--|-------------------------------------|---|---|
| AGE RANGE (unweighted) | | | |
| 18 TO 25 YEARS | 85.7% | 5.00 | 3.33 |
| 26 TO 54 YEARS | 92.7% | 4.59 | 4.24 |
| 55 TO 64 YEARS | 89.7% | 4.68 | 4.96 |
| 65+ YEARS | 85.0% | 4.53 | 5.70 |
| GENDER IDENTITY (unweighted) | | | |
| FEMALE | 90.9% | 4.72 | 4.60 |
| MALE | 88.3% | 4.21 | 5.11 |
| TRANSGENDER | INSUFFICIENT SAMPLE | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | |
| ASIAN/ASIAN AMERICAN | 95.2% | 4.47 | 4.43 |
| BLACK/AFRICAN AMERICAN | 92.8% | 4.86 | 5.24 |
| HISPANIC/LATINO/LATINX | 91.1% | 5.02 | 4.50 |
| MIDDLE EASTERN | 96.0% | 3.50 | 3.38 |
| NATIVE AMERICAN/ALASKA NATIVE | 88.0% | 3.91 | 5.50 |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 90.9% | 5.10 | 4.80 |
| WHITE/EUROPEAN/CAUCASIAN | 89.2% | 4.48 | 4.71 |

Do you have any other thoughts, comments, or opinions that you would like to share about the response of FEMA in serving you after the Eaton Fire?

n=1,108 respondents; +/- 2.90% margin of error at the 95% confidence level. MR<100%



Section 5

Evaluating Insurance Experiences

An evaluation of critical aspects of insurance coverage and claims quality of service experiences relating to the January 2025 Eaton Fire, by the people of the unincorporated community of Altadena, California.

Evaluating Insurance Experiences Executive Summary

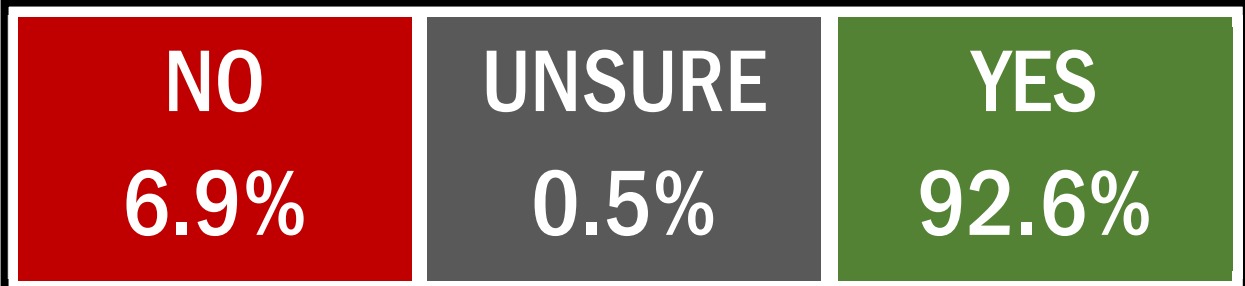
The vast majority of Altadenans were covered by either home and/or contents insurance, and many evaluated the performance of their primary insurance carrier positively. However, a number of carriers were reported to have underperformed in relation to the majority of insurers, most notably, the “insurer of last resort”, the California FAIR Plan. Insurance performance has been widely reported to be inconsistent amongst Altadena’s residents, and as this activity continues, this portion of the evaluation should be interpreted with caution.

Other provisional insights:

- **Insurance coverage was nearly universal, but gaps still existed;** 92.6 percent of Altadena households held a policy before the Eaton Fire, leaving 6.9 percent uninsured
- **Altadena’s nominally high insurance rate masked widespread under-insurance anxiety,** coverage disruptions, and uneven service quality, especially from the California FAIR Plan, highlighting a critical vulnerability in post-disaster recovery progress for many Altadenans
- **About 12 percent of Altadenans reported experiencing serious issues with their insurer in the year leading up to the Eaton Fire:** being involuntarily dropped, restricted, or refused coverage
- **Specific population groups within Altadena’s population were more likely to experience concerns relating to insurance;** women were 10 points more likely than men to feel underinsured, with Black, Middle-Eastern, and Pacific Islander respondents topping 60 percent in feeling that they did not have enough coverage
- **Despite high mean scores overall, private-carrier performance was uneven;** community-wide satisfaction averaged 6.25/10.00, yet some fire evacuation zones demonstrate much lower mean levels of satisfaction, demonstrating variability in experience under disaster conditions
- **The California FAIR Plan was a mixed performer for many;** it filled gaps where private insurers failed to provide coverage, but underperformed significantly in overall satisfaction with service experiences under these challenging conditions (4.60/10.00 vs. 6.3/10.00)
- **California FAIR Plan experiences varied significantly amongst population groups,** with Black residents averaged only 3.40/10.00 on FAIR Plan experience and satisfaction, seniors 65+ rating it at 3.30/10.00, whereas Asian residents reached 7.70/10.00, revealing potentially inequitable treatment or outcomes amongst population groups, but a larger sample of CA FAIR Plan clients is needed to ascertain this with greater validity or certainty.

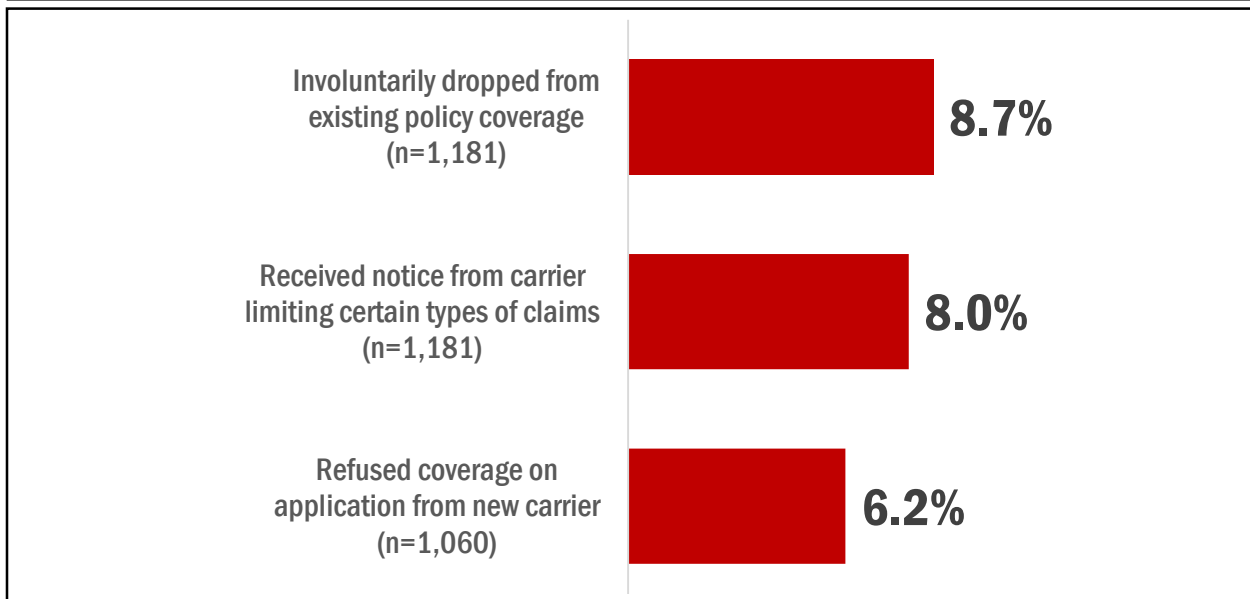
Did you possess any insurance policy that provided coverage for your home and/or its contents in Altadena?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



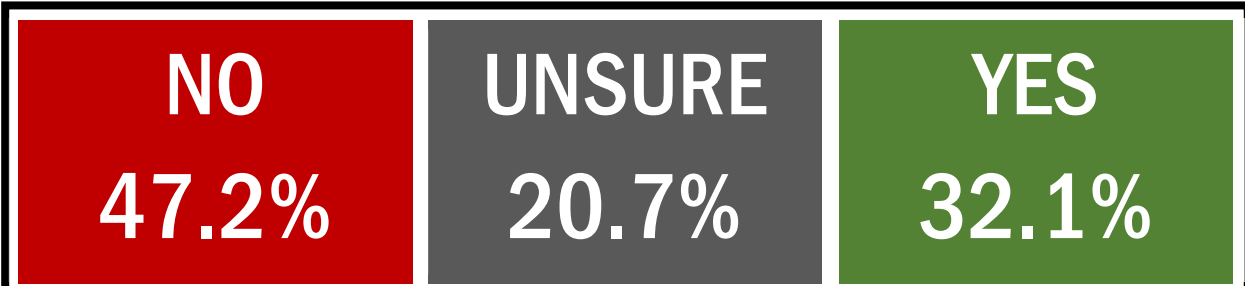
Negative insurance coverage experiences in the year prior to the Eaton Fire

n=as indicated by question; variable margin of error



Do you believe that you possessed the right amount of insurance, considering only the financial value of your home and its contents?

n=1,143 respondents; +/- 2.85 margin of error at the 95% confidence level



Summary tables for Altadena resident insurance coverage and negative experiences in the year prior to the Eaton Fire, by population group

n=variable

| POPULATION GROUP | POSSESSED INSURANCE POLICY COVERAGE ("NO") | INVOLUNTARY DROP FROM INSURANCE IN YEAR PRIOR ("YES") | NOTICE TO LIMIT TYPES OF CLAIMS IN YEAR PRIOR ("YES") | REFUSED COVERAGE FROM NEW CARRIER YEAR PRIOR ("YES") | POSSESSED THE RIGHT AMOUNT OF INSURANCE COVER ("NO") |
|---|--|---|---|--|--|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 4.5% | 13.6% | 4.5% | 4.5% | 33.3% |
| CALAVERAS-A | 4.6% | 4.6% | 3.1% | 3.1% | 46.8% |
| CALAVERAS-B | 6.3% | 7.3% | 5.2% | 5.2% | 48.9% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 6.7% | 6.7% | 6.7% | 6.7% | 64.3% |
| CASITAS | 4.6% | 5.8% | 3.4% | 3.4% | 43.4% |
| CHANEY | 7.0% | 23.3% | 18.6% | 18.6% | 43.6% |
| EASTLOMA | 8.8% | 14.7% | 17.6% | 17.6% | 35.5% |
| FARNSWORTH | 7.4% | 3.7% | 3.7% | 3.7% | 52.2% |
| GARDEN | 2.1% | 8.3% | 6.3% | 6.3% | 51.1% |
| GARFIAS | 15.8% | 7.9% | 0.0% | 0.0% | 59.4% |
| LAUREL | 0.0% | 5.6% | 0.0% | 0.0% | 50.0% |
| MEADOWS | 11.1% | 11.1% | 11.1% | 11.1% | 81.3% |
| MENDOCINO-A | 8.3% | 10.4% | 4.2% | 4.2% | 56.8% |
| MENDOCINO-B | 6.7% | 7.9% | 6.7% | 6.7% | 49.4% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 8.3% | 25.0% | 8.3% | 8.3% | 45.5% |
| MIDLOTHIAN | 9.2% | 9.2% | 3.1% | 3.1% | 40.7% |
| MILLARD | 0.0% | 13.6% | 4.5% | 4.5% | 42.9% |
| MOUNTLOWE | 8.0% | 4.0% | 0.0% | 0.0% | 45.7% |
| PALM | 4.2% | 5.6% | 3.5% | 3.5% | 49.3% |
| RUBIO | 3.8% | 15.4% | 11.5% | 11.5% | 51.0% |
| WAPELLO | 8.8% | 13.2% | 7.4% | 7.4% | 40.3% |
| WHITEPARK-A | 9.8% | 4.9% | 3.9% | 3.9% | 44.6% |
| WHITEPARK-B | 13.2% | 1.9% | 3.8% | 3.8% | 46.7% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 6.9% | 8.0% | 7.4% | 5.9% | 47.1% |
| MAJOR | 4.1% | 9.6% | 6.8% | 4.1% | 47.1% |
| MINOR | 7.9% | 9.5% | 8.7% | 5.7% | 46.4% |
| AFFECTED | 5.4% | 5.4% | 6.8% | 1.4% | 55.7% |
| NO DAMAGE | 4.8% | 9.5% | 9.5% | 0.0% | 50.0% |

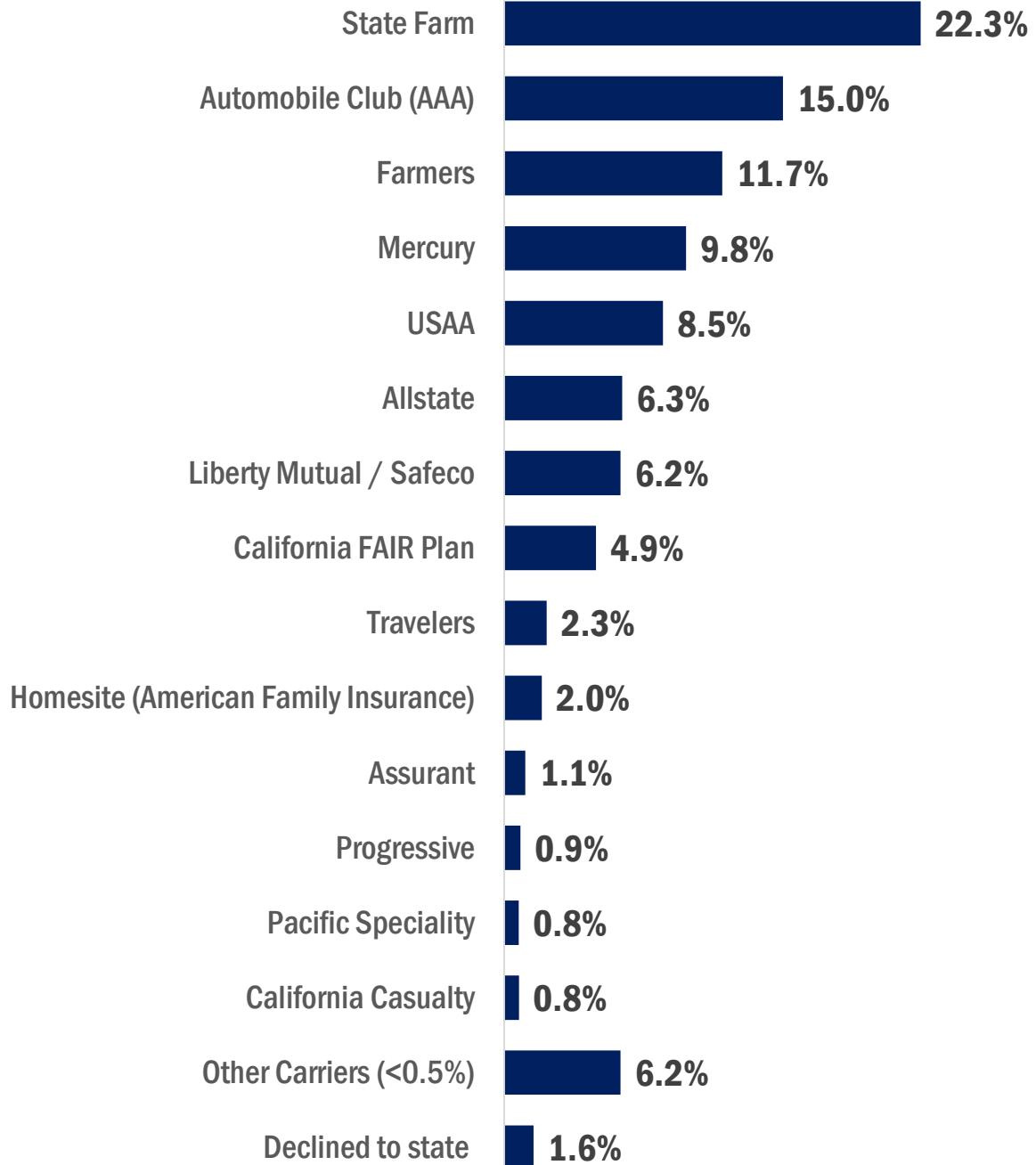
Summary tables for Altadena resident insurance coverage and negative experiences in the year prior to the Eaton Fire, by population group

n=variable

| POPULATION GROUP | POSSESSED INSURANCE POLICY COVERAGE ("NO") | INVOLUNTARY DROP FROM INSURANCE IN YEAR PRIOR ("YES") | NOTICE TO LIMIT TYPES OF CLAIMS IN YEAR PRIOR ("YES") | REFUSED COVERAGE FROM NEW CARRIER YEAR PRIOR ("YES") | POSSESSED THE RIGHT AMOUNT OF INSURANCE COVER ("NO") |
|---|--|---|---|--|--|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 0.0% | 0.0% | 85.7% | 0.0% | 100.0% |
| 26 TO 54 YEARS | 7.3% | 8.7% | 92.3% | 7.0% | 56.0% |
| 55 TO 64 YEARS | 5.8% | 9.2% | 91.8% | 5.1% | 67.2% |
| 65+ YEARS | 7.3% | 8.7% | 91.3% | 5.9% | 57.6% |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 6.8% | 8.6% | 7.7% | 5.8% | 62.3% |
| MALE | 6.9% | 8.9% | 8.9% | 7.4% | 52.2% |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 12.0% | 6.3% | 3.8% | 2.9% | 45.2% |
| BLACK/AFRICAN AMERICAN | 9.4% | 12.3% | 13.1% | 9.1% | 47.6% |
| HISPANIC/LATINO/LATINX | 6.1% | 9.0% | 9.0% | 8.4% | 44.3% |
| MIDDLE EASTERN | 4.0% | 18.2% | 9.1% | 9.1% | 41.7% |
| NATIVE AMERICAN/ALASKA NATIVE | 12.0% | 13.0% | 8.7% | 5.3% | 40.9% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 0.0% | 0.0% | 0.0% | 20.0% | 63.6% |
| WHITE/EUROPEAN/CAUCASIAN | 6.4% | 8.3% | 7.6% | 5.5% | 48.4% |

Who was your primary home and/or contents insurance carrier at the time of the Eaton Fire?

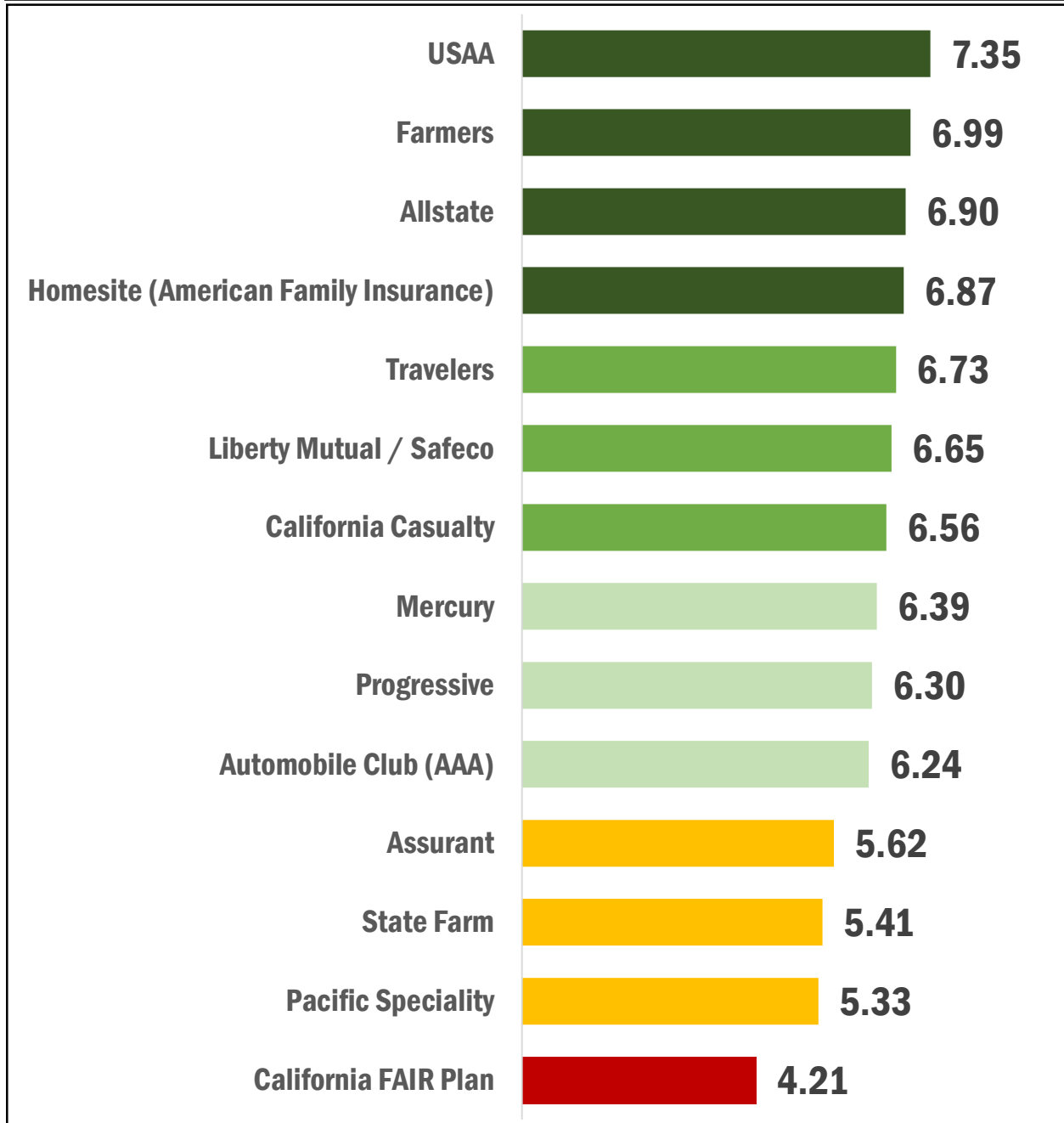
n=1,143 respondents; +/- 2.85% margin of error at the 95% confidence level



On a scale from 0 to 10, with "0" indicating "not satisfied at all" and "10" indicating "completely satisfied", how satisfied are you with the quality of service and assistance provided by your primary home insurance carrier in the aftermath of the Eaton Fire?

n=1,143 respondents; +/- 2.85% margin of error at the 95% confidence level

MEAN QUALITY OF SERVICE SCORE: 6.25 / 10.00



Summary tables for means of Altadena resident satisfaction with insurance carrier service and assistance: all carriers vs. CA FAIR Plan, by population group

n=variable

| POPULATION GROUP | SATISFACTION WITH PRIMARY INSURANCE CARRIER SERVICE AND ASSISTANCE (MEAN FOR ALL CARRIERS) | SATISFACTION WITH PRIMARY INSURANCE CARRIER SERVICE AND ASSISTANCE (MEAN FOR CA FAIR PLAN ONLY) |
|--|--|---|
| FIRE EVACUATION ZONE (scale-weighted) | | |
| ARROYOSECO | 5.71 | 2.00 |
| CALAVERAS-A | 6.60 | 5.00 |
| CALAVERAS-B | 6.29 | 5.67 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | |
| CANON | 4.64 | 5.00 |
| CASITAS | 6.54 | 7.67 |
| CHANEY | 6.54 | 2.50 |
| EASTLOMA | 5.84 | 8.00 |
| FARNSWORTH | 6.52 | 6.00 |
| GARDEN | 5.91 | 4.00 |
| GARFIAS | 6.75 | 0.00 |
| LAUREL | 5.94 | 2.50 |
| MEADOWS | 5.69 | 1.75 |
| MENDOCINO-A | 5.66 | 4.80 |
| MENDOCINO-B | 6.05 | 6.00 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | |
| MENDOCINO-D | 5.27 | 0.00 |
| MIDLOTHIAN | 6.00 | 2.50 |
| MILLARD | 6.86 | 4.33 |
| MOUNTLOWE | 6.83 | 2.00 |
| PALM | 6.38 | 0.00 |
| RUBIO | 7.02 | 6.67 |
| WAPELLO | 6.21 | 4.00 |
| WHITEPARK-A | 6.15 | 2.00 |
| WHITEPARK-B | 6.02 | 5.00 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 6.25 | 4.63 |
| MAJOR | 6.91 | 2.00 |
| MINOR | 6.22 | 4.67 |
| AFFECTED | 5.91 | 2.00 |
| NO DAMAGE | 5.90 | 3.67 |

Summary tables for means of Altadena resident satisfaction with insurance carrier service and assistance: all carriers vs. CA FAIR Plan, by population group

n=variable

| POPULATION GROUP | SATISFACTION WITH PRIMARY INSURANCE CARRIER SERVICE AND ASSISTANCE RECEIVED (MEAN FOR ALL CARRIERS) | SATISFACTION WITH PRIMARY INSURANCE CARRIER SERVICE AND ASSISTANCE RECEIVED (MEAN FOR CA FAIR PLAN ONLY) |
|--|---|--|
| AGE RANGE (scale-weighted) | | |
| 18 TO 25 YEARS | 5.71 | INSUFFICIENT SAMPLE |
| 26 TO 54 YEARS | 6.32 | 4.90 |
| 55 TO 64 YEARS | 6.38 | 3.57 |
| 65+ YEARS | 5.98 | 3.25 |
| GENDER IDENTITY (scale-weighted) | | |
| FEMALE | 6.29 | 4.58 |
| MALE | 6.09 | 3.31 |
| TRANSGENDER | INSUFFICIENT SAMPLE | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | |
| RACIAL/ETHNIC IDENTITY (MR) (scale-weighted) | | |
| ASIAN/ASIAN AMERICAN | 5.96 | 7.67 |
| BLACK/AFRICAN AMERICAN | 6.27 | 3.40 |
| HISPANIC/LATINO/LATINX | 5.86 | 5.30 |
| MIDDLE EASTERN | 6.58 | INSUFFICIENT SAMPLE |
| NATIVE AMERICAN/ALASKA NATIVE | 6.32 | INSUFFICIENT SAMPLE |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 6.18 | INSUFFICIENT SAMPLE |
| WHITE/EUROPEAN/CAUCASIAN | 6.33 | 4.13 |

Section 6

Evaluating Charitable Experiences

An evaluation of critical aspects of experiences with charities and voluntary nonprofit support relating to the January 2025 Eaton Fire, by the people of the unincorporated community of Altadena, California.

Evaluating Charitable Experiences: Executive Summary

Charitable and nonprofit organizations played a pivotal role in early recovery for many Altadenans in the wake of the Eaton Fire, but support was experienced somewhat unevenly across age groups and neighborhoods, prompting many residents with greater losses to rely on personal crowdfunding networks for supplemental aid. Overall satisfaction was above average, yet wide gaps in nonprofit performance and crowdfunding outcomes reveal inequities in how charitable and nonprofit assistance filtered out to different population groups across the unincorporated community.

Other provisional insights:

- **Roughly two-thirds of Altadena households turned to charities and nonprofits for help;** about 64 percent applied for charitable or nonprofit aid after the Eaton Fire, while only 34 percent did not
- **Satisfaction with nonprofit help was highly uneven between population groups;** the community-wide mean satisfaction was near 6.30/10.00, yet scores ranged over 8.00/10.00 in Garden, Laurel, and Canon
- **Age strongly shaped perceptions of nonprofit and charitable support;** residents 18-25 rated charitable support experiences at just 4.30/10.00, whereas those 65 and older averaged 8.10/10.00, indicating younger adults felt significantly less well-served
- **Crowdfunding became a major lifeline;** about 36 percent of residents launched GoFundMe-style campaigns, and 69 percent of those efforts had already succeeded in raising money at time of survey
- **Damage severity drove crowdfunding participation;** 55 percent of households whose homes were destroyed started a crowdfunding campaign, compared with 10 percent of those with only minor damage.

Have you applied for financial aid or other forms of assistance from any charities or nonprofit organizations?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

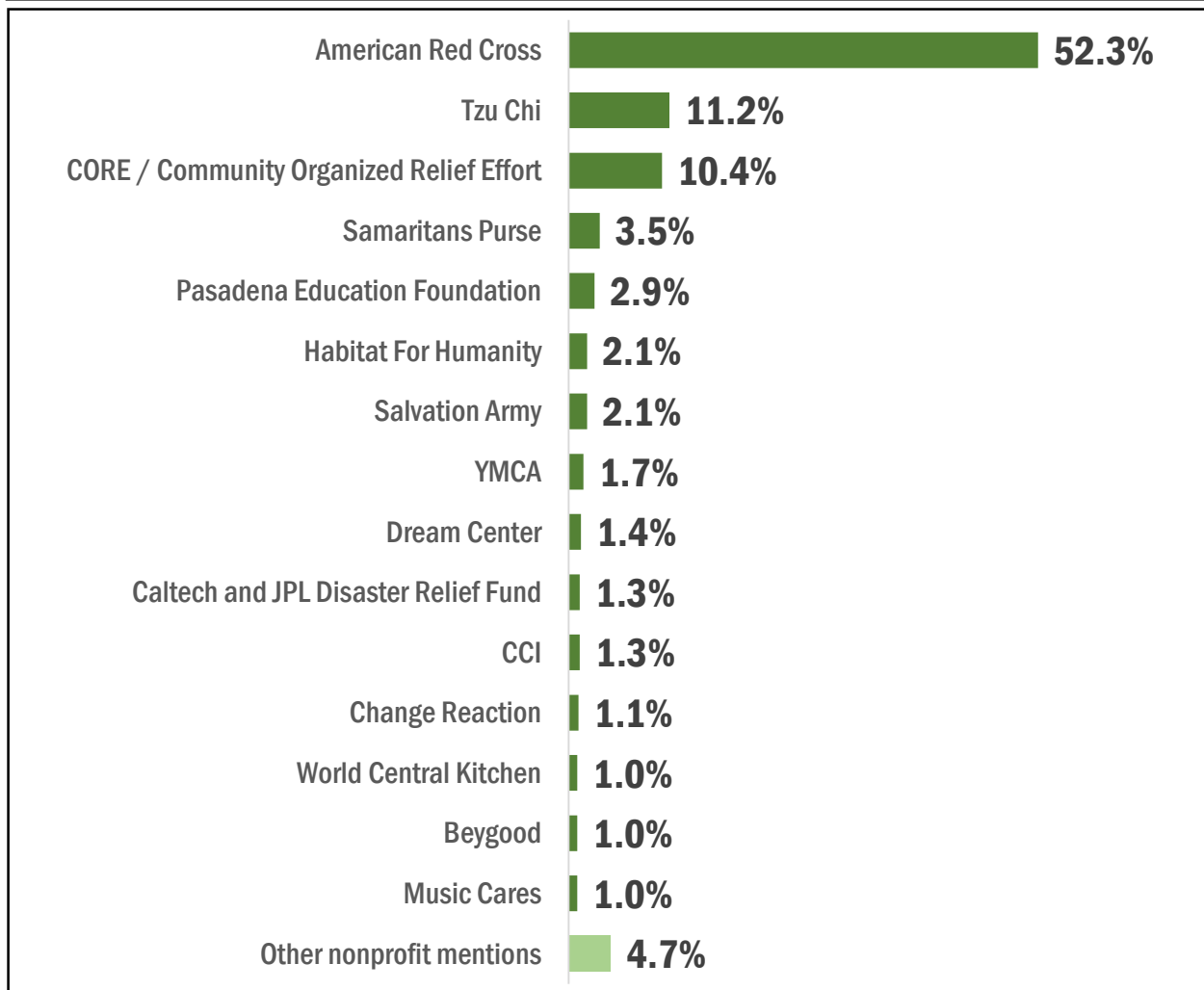
YES
64.3%

UNSURE
2.3%

NO
34.2%

Could you please identify any charities or nonprofits that you applied for financial aid or assistance from?

n=790 respondents; +/- 3.45% margin of error at the 95% confidence level



On a scale from 0 to 10, with "0" indicating "not satisfied at all". and "10" indicating "completely satisfied", how satisfied are you with the level of support that you received from charities / nonprofit organizations in seeking to serve your immediate needs after the Eaton Fire?

n=790 respondents; +/- 3.45% margin of error at the 95% confidence level

Satisfaction with LA County
agency post-Eaton Fire
information and support



Summary tables for mean Altadena resident satisfaction with charity and nonprofit support, by population group

n=variable, row%

| POPULATION GROUP | SATISFACTION WITH CHARITY AND NONPROFIT SUPPORT (MEAN) |
|---|--|
| FIRE EVACUATION ZONE (unweighted) | |
| ARROYOSECO | 6.33 |
| CALAVERAS-A | 7.88 |
| CALAVERAS-B | 7.34 |
| CALAVERAS-C | INSUFFICIENT SAMPLE |
| CANON | 8.38 |
| CASITAS | 5.91 |
| CHANEY | 7.55 |
| EASTLOMA | 8.11 |
| FARNSWORTH | 7.50 |
| GARDEN | 8.46 |
| GARFIAS | 6.50 |
| LAUREL | 8.47 |
| MEADOWS | 7.30 |
| MENDOCINO-A | 8.58 |
| MENDOCINO-B | 7.34 |
| MENDOCINO-C | INSUFFICIENT SAMPLE |
| MENDOCINO-D | 6.17 |
| MIDLOTHIAN | 5.83 |
| MILLARD | 7.75 |
| MOUNTLOWE | 8.29 |
| PALM | 8.16 |
| RUBIO | 7.06 |
| WAPELLO | 8.09 |
| WHITEPARK-A | 7.70 |
| WHITEPARK-B | 7.83 |
| WHITEPARK-C | INSUFFICIENT SAMPLE |
| DAMAGE LEVEL (CA Firescope / DINS) | |
| DESTROYED | 6.27 |
| MAJOR | 7.90 |
| MINOR | 6.42 |
| AFFECTED | 7.31 |
| NO DAMAGE | 6.67 |

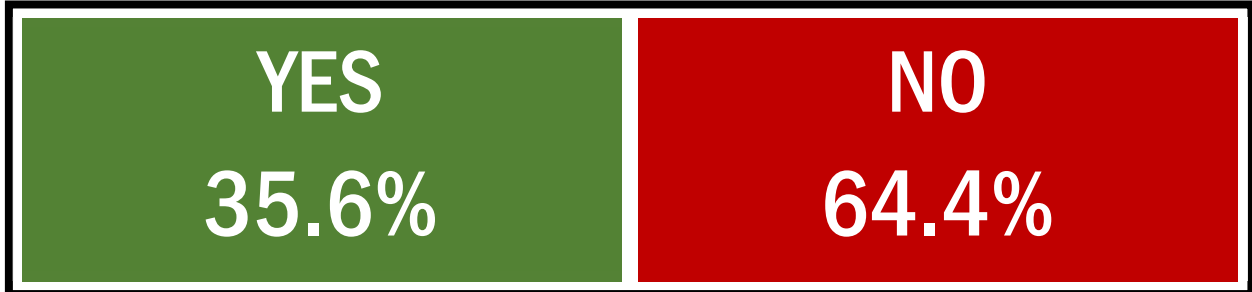
Summary tables for mean Altadena resident satisfaction with charity and nonprofit support, by population group

n=variable, row%

| POPULATION GROUP | SATISFACTION WITH CHARITY AND NONPROFIT SUPPORT (MEAN) |
|--|--|
| AGE RANGE (unweighted) | |
| 18 TO 25 YEARS | 4.25 |
| 26 TO 54 YEARS | 7.54 |
| 55 TO 64 YEARS | 7.47 |
| 65+ YEARS | 8.13 |
| GENDER IDENTITY (unweighted) | |
| FEMALE | 7.55 |
| MALE | 7.84 |
| TRANSGENDER | INSUFFICIENT SAMPLE |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | |
| ASIAN/ASIAN AMERICAN | 5.96 |
| BLACK/AFRICAN AMERICAN | 6.27 |
| HISPANIC/LATINO/LATINX | 5.86 |
| MIDDLE EASTERN | 6.58 |
| NATIVE AMERICAN/ALASKA NATIVE | 6.32 |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 6.18 |
| WHITE/EUROPEAN/CAUCASIAN | 6.33 |

Have you sought assistance by starting your own crowdfunding effort, such as GoFundMe?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Have you been successful in raising funds to assist you with any aspect of recovery with GoFundMe or similar crowdfunding efforts?

n=437 respondents, +/- 4.66% margin of error at the 95% confidence level



Summary tables for Altadena resident crowdfunding participation and success rates

n=variable, row%

| POPULATION GROUP | SOUGHT ASSISTANCE BY STARTING OWN CROWDFUNDING EFFORT ("YES") | SUCCESSFUL IN RAISING FUNDS WITH OWN CROWDFUNDING EFFORT ("YES") |
|--|---|--|
| FIRE EVACUATION ZONE (scale-weighted) | | |
| ARROYOSECO | 9.1% | 50.0% |
| CALAVERAS-A | 44.6% | 86.2% |
| CALAVERAS-B | 34.4% | 60.6% |
| CALAVERAS-C | INSUFFICIENT SAMPLE | |
| CANON | 46.7% | 85.7% |
| CASITAS | 5.7% | 20.0% |
| CHANEY | 58.1% | 72.0% |
| EASTLOMA | 32.4% | 45.5% |
| FARNSWORTH | 55.6% | 66.7% |
| GARDEN | 52.1% | 84.0% |
| GARFIAS | 7.9% | 100.0% |
| LAUREL | 61.1% | 63.6% |
| MEADOWS | 5.6% | 100.0% |
| MENDOCINO-A | 33.3% | 68.8% |
| MENDOCINO-B | 18.0% | 75.0% |
| MENDOCINO-C | INSUFFICIENT SAMPLE | |
| MENDOCINO-D | 25.0% | 66.7% |
| MIDLOTHIAN | 4.6% | 66.7% |
| MILLARD | 9.1% | 100.0% |
| MOUNTLOWE | 38.0% | 84.2% |
| PALM | 55.6% | 67.5% |
| RUBIO | 40.4% | 71.4% |
| WAPELLO | 39.7% | 85.2% |
| WHITEPARK-A | 53.9% | 63.6% |
| WHITEPARK-B | 50.9% | 44.4% |
| WHITEPARK-C | INSUFFICIENT SAMPLE | |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 55.4% | 73.6% |
| MAJOR | 20.5% | 40.0% |
| MINOR | 10.0% | 37.8% |
| AFFECTED | 2.7% | 50.0% |
| NO DAMAGE | 0.0% | 0.0% |

Summary tables for Altadena resident crowdfunding participation and success rates

n=variable, row%

| POPULATION GROUP | SOUGHT ASSISTANCE BY STARTING OWN CROWDFUNDING EFFORT ("YES") | SUCCESSFUL IN RAISING FUNDS WITH OWN CROWDFUNDING EFFORT ("YES") |
|---|---|--|
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 28.6% | 100.0% |
| 26 TO 54 YEARS | 44.0% | 70.9% |
| 55 TO 64 YEARS | 31.4% | 66.3% |
| 65+ YEARS | 21.2% | 65.5% |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 35.9% | 66.9% |
| MALE | 35.1% | 78.7% |
| TRANSGENDER | INSUFFICIENT SAMPLE | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 38.6% | 71.9% |
| BLACK/AFRICAN AMERICAN | 41.3% | 57.9% |
| HISPANIC/LATINO/LATINX | 44.7% | 57.5% |
| MIDDLE EASTERN | 32.0% | 62.5% |
| NATIVE AMERICAN/ALASKA NATIVE | 36.0% | 44.4% |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 36.4% | 50.0% |
| WHITE/EUROPEAN/CAUCASIAN | 33.4% | 76.7% |

Section 7

Evaluating the Future of Altadena

An evaluation of the needs, wants, perceptions, and expectations of the people of the unincorporated community of Altadena, California, to communicate their intentions for restoration and future direction.

Evaluating the Future of Altadena: Executive Summary

The majority of residents overwhelmingly wish to remain in and restore the unincorporated community of Altadena, California to its former state, but face significant cost anxieties, possess deep distrust in Los Angeles County agencies and leadership, and will face challenging internal debates over governance, equity, and infrastructure. Strong majorities back aggressive fire-risk reforms and the undergrounding of power lines, yet nearly half remain unsure or divided on potential cityhood for Altadena, highlighting a community eager for resilience and self-determination: but uncertain about the best path to get there.

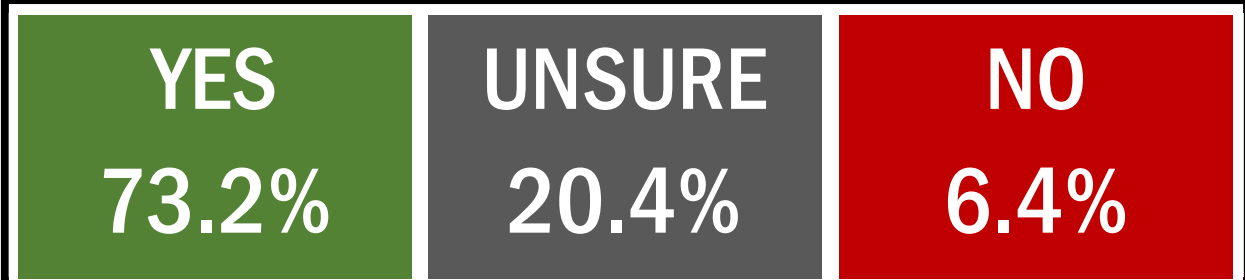
Other provisional insights:

- **A majority of residents remain strongly committed to Altadena as their once and future home;** roughly 73 percent of all respondents intend to keep living in the community, but commitment plunges to about 53 percent in Canon and rises to near unanimity (95 percent) among households whose homes were undamaged.
- **A majority of property owners aim to rebuild;** about 68 percent plan to restore their properties, peaking above 80 percent in heavily-damaged fire evacuation zones such as Garden and Chaney
- **Nearly half (47 percent) of all residents want Altadena to achieve cityhood;** 37 percent are unsure, and only 16 percent oppose Altadena from becoming incorporated or a charter city
- **Change beyond local control alarms nearly everyone in the unincorporated community of Altadena;** the community averages 8.40/10.00 out of 10/10.00
- **Trust in Los Angeles County, agencies, and elected officials is critically low;** the average trust score is just 3.80/10.00; while several fire evacuation zones / neighborhoods cluster near a significantly low mean of just 3.00/10.00
- **Support for Altadena cityhood aligns with County distrust,** suggesting that governance change is seen widely within the unincorporated community as a rational remedy for perceived neglect
- **Intent to undertake prospective legal action against parties who may be potentially responsible or accountable for the Eaton Fire is reasonably common;** about 35 percent have retained legal representation to pursue damages, a potential indicator of persistent dissatisfaction with institutional recovery channels

- **Rebuilding costs are a major worry;** owners rate their concern at 6.4, climbing above 8.5 in Garden, Farnsworth, and Wapello
- **Altadena's tenants have expressed extremely high levels of affordability concerns.** Renters mean concern is about 8.30/10.00 out of 10/10.00, with maximum mean concern levels of 10.00 reported across Canon and East Loma, underscoring fear of future rent spikes
- **Unsurprisingly, overwhelming support exists for undergrounding power lines by Southern California Edison (SCE);** 88 percent believe that Southern California Edison should start burying cables immediately, with solid majorities in every neighborhood
- **Backing for broad fire-mitigation and disaster risk reduction reforms is strong;** support scores for potential disaster and fire risk-reduction changes signal Altadena community readiness for significant safety upgrades: if both vetted and approved, especially long-time residents
- **High damage levels shape outlook and enhance the contradictory nature of sentiment;** residents from households with destroyed homes are more determined to rebuild (75 percent), less certain about staying (68 percent), and most concerned about costs (8.60/10.00)
- **Altadena's Black residents report the strongest intentions to stay, at 85 percent:** greater than any other racial/ethnic population group, with Black residents also expressing highest levels of intent to rebuild (83 percent) among owners of property
- **Key rebuilding priorities stress equity and resilience;** open-ended responses highlight fair grants, modernized utilities, affordable housing, stronger local governance, and hardened infrastructure as central community demands
- **Residents want new amenities to improve the Altadena community;** common requests include permanent community shelters, local emergency services, and transparent planning forums, all perceived as features not widely available in Altadena before the Eaton Fire
- **Support for big ideas coexists with financial fear;** residents in the fire evacuation zone of Garden exemplify this tension: 86 percent intend to rebuild despite an 8.50/10.00 cost worry and only about 42 percent backing cityhood for Altadena.
- **Even those without significant damage to property feel threatened by what is to come for Altadena;** residents of households reporting no damage identify uncontrollable change concern at 8.60/10.00 and trust in Los Angeles County below 4.50/10.00, showing that anxiety extends well beyond those who were hardest hit in the unincorporated community.

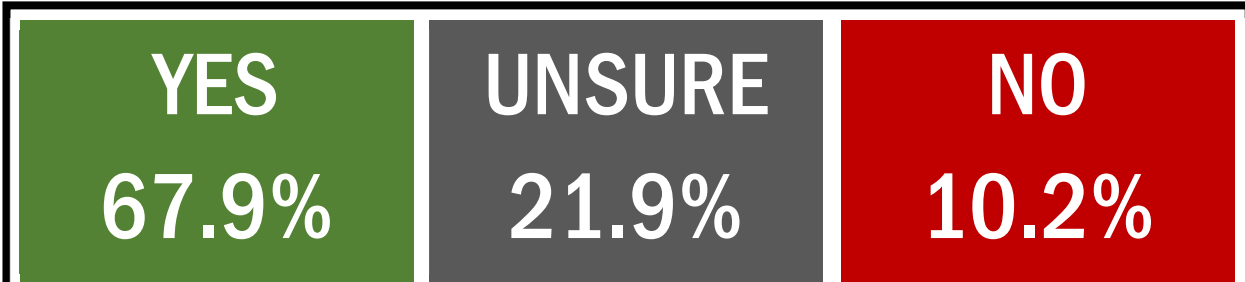
Do you intend to try / continue to personally reside in Altadena?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Do you intend to try to rebuild / restore your home (in Altadena)?

n=1,020 respondents; +/- 3.02% margin of error at the 95% confidence level, limited to property owners



On a scale from 0 to 10, with "0" indicating "not concerned at all". and "10" indicating "extremely concerned", how concerned are you with being able to afford the costs associated with rebuilding / restoring your home in Altadena?

n=1,020 respondents; +/- 3.02% margin of error at the 95% confidence level, limited to property owners, absolute Likert scale, limited to property owners



On a scale from 0 to 10, with "0" indicating "not concerned at all". and "10" indicating "extremely concerned", how concerned are you with being able to afford to rent a place to continue to reside in Altadena?

n=208 respondents, absolute Likert scale, limited to tenants



On a scale from 0 to 10, with "0" indicating "not concerned at all" and "10" indicating "extremely concerned", how concerned are you with the potential for Altadena to be changed in ways that residents like you cannot directly influence or control?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

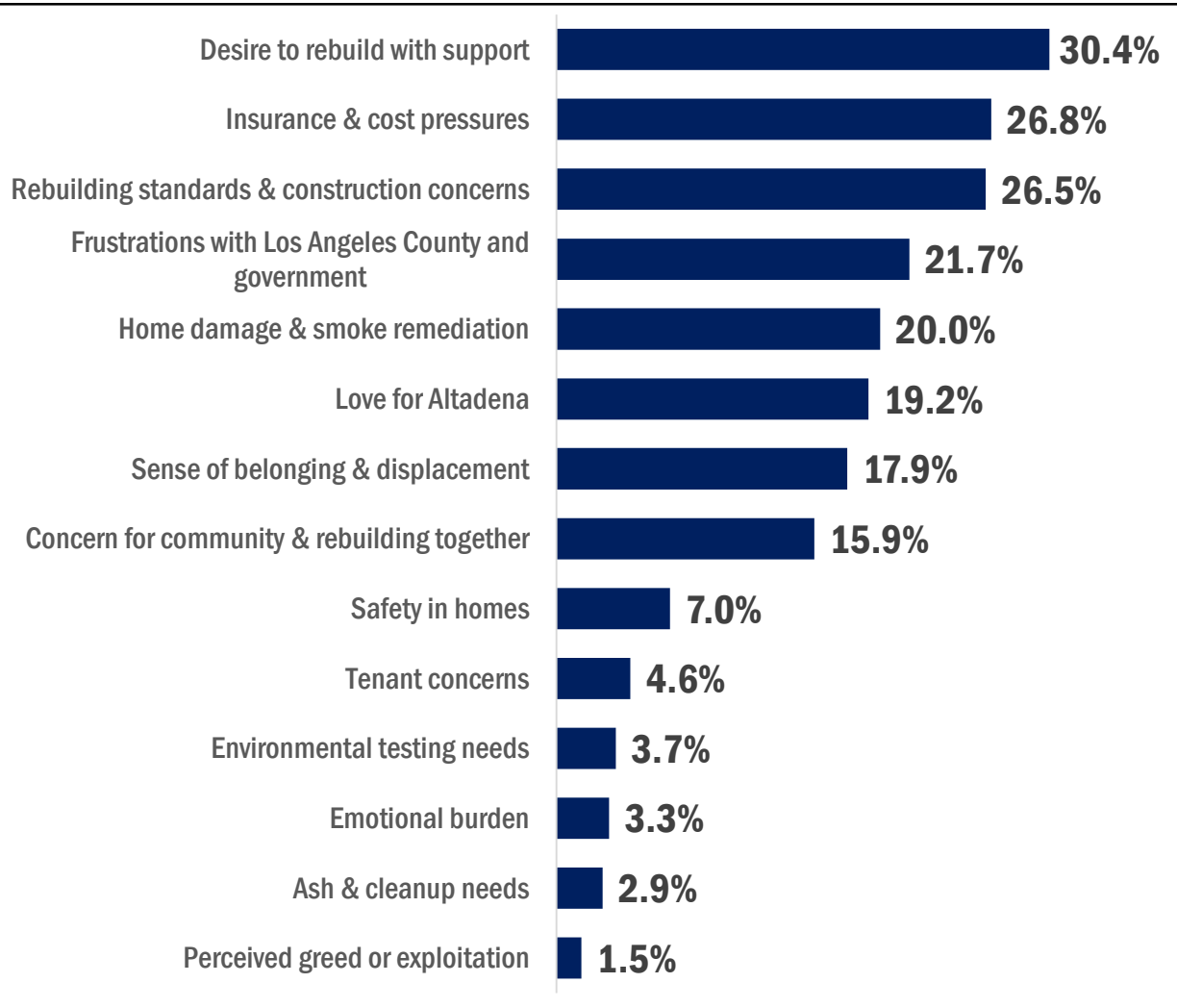
Concern for changes outside
of local influence or control
(all residents)



Do you have any comments, opinions, or anything else that you would like to share about any thoughts or intentions to rebuild or continuing to reside in Altadena?

(key themes)

n=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level. MR > 100%



Summary tables for Altadena resident future intentions and perceptions of factors, by population group

n=variable

| POPULATION GROUP | INTENT TO CONTINUE TO RESIDE IN ALTADENA ("YES") | OWNER INTENT TO REBUILD OR RESTORE PROPERTY IN ALTADENA ("YES") | OWNER CONCERN FOR REBUILD COST IN ALTADENA (MEAN) | TENANT CONCERN TO AFFORD RENT IN ALTADENA (MEAN) | CONCERNED W/ CHANGES OUTSIDE OF LOCAL CONTROL (MEAN) |
|---|--|---|---|--|--|
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 86.4% | 46.7% | 4.07 | 6.57 | 9.14 |
| CALAVERAS-A | 76.9% | 80.4% | 7.00 | 8.64 | 8.23 |
| CALAVERAS-B | 78.1% | 68.0% | 6.44 | 7.14 | 8.27 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | | |
| CANON | 53.3% | 61.5% | 6.92 | 10.00 | 7.40 |
| CASITAS | 86.2% | 45.6% | 4.97 | 8.00 | 8.51 |
| CHANEY | 65.1% | 82.9% | 7.34 | 9.50 | 8.16 |
| EASTLOMA | 73.5% | 71.0% | 7.23 | 10.00 | 8.53 |
| FARNSWORTH | 74.1% | 75.0% | 8.08 | 10.00 | 8.74 |
| GARDEN | 77.1% | 86.0% | 8.53 | 6.00 | 8.40 |
| GARFIAS | 81.6% | 59.1% | 3.41 | 6.00 | 8.66 |
| LAUREL | 61.1% | 62.5% | 8.13 | 10.00 | 7.50 |
| MEADOWS | 83.3% | 40.0% | 3.60 | 7.67 | 8.67 |
| MENDOCINO-A | 56.3% | 66.7% | 7.31 | 8.44 | 8.52 |
| MENDOCINO-B | 80.9% | 72.2% | 6.62 | 9.00 | 8.94 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | | |
| MENDOCINO-D | 75.0% | 63.6% | 7.91 | 10.00 | 9.00 |
| MIDLOTHIAN | 86.2% | 48.1% | 3.69 | 4.82 | 8.02 |
| MILLARD | 72.7% | 57.1% | 3.43 | 10.00 | 7.95 |
| MOUNTLOWE | 60.0% | 72.1% | 7.02 | 10.00 | 7.86 |
| PALM | 62.5% | 71.1% | 8.11 | 8.20 | 8.35 |
| RUBIO | 67.3% | 57.1% | 8.02 | 8.67 | 7.71 |
| WAPELLO | 66.2% | 71.0% | 8.55 | 9.00 | 8.69 |
| WHITEPARK-A | 75.5% | 75.0% | 8.35 | 8.43 | 8.75 |
| WHITEPARK-B | 73.6% | 90.5% | 7.24 | 8.82 | 8.62 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 68.2% | 75.4% | 8.57 | 8.74 | 8.34 |
| MAJOR | 69.9% | 77.6% | 7.10 | 6.87 | 7.84 |
| MINOR | 78.0% | 60.3% | 4.67 | 7.47 | 8.62 |
| AFFECTED | 93.2% | 34.5% | 2.47 | 6.11 | 8.61 |
| NO DAMAGE | 95.2% | 27.8% | 3.22 | 6.33 | 8.62 |

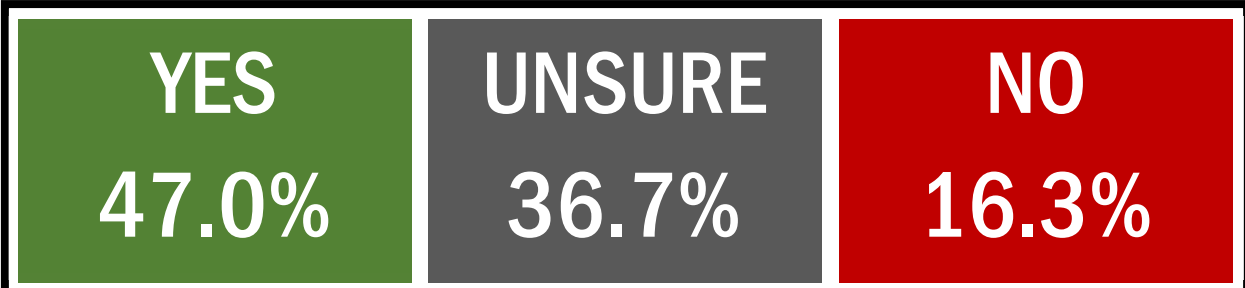
Summary tables for Altadena resident future intentions and perceptions of factors, by population group

n=variable

| POPULATION GROUP | INTENT TO CONTINUE TO RESIDE IN ALTADENA ("YES") | OWNER INTENT TO REBUILD OR RESTORE PROPERTY IN ALTADENA ("YES") | OWNER CONCERN FOR REBUILD COST IN ALTADENA (MEAN) | TENANT CONCERN TO AFFORD RENT IN ALTADENA (MEAN) | CONCERNED W/ CHANGES OUTSIDE OF LOCAL CONTROL (MEAN) |
|--|--|---|---|--|--|
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 85.7% | 100.0% | 8.20 | 4.00 | 9.43 |
| 26 TO 54 YEARS | 70.7% | 70.4% | 7.02 | 8.06 | 8.44 |
| 55 TO 64 YEARS | 75.0% | 66.7% | 7.09 | 7.36 | 8.43 |
| 65+ YEARS | 76.6% | 64.4% | 6.40 | 8.23 | 8.32 |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 72.4% | 66.1% | 7.02 | 7.87 | 8.53 |
| MALE | 76.0% | 72.8% | 6.51 | 8.14 | 8.07 |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | | |
| RACIAL/ ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ ASIAN AMERICAN | 72.3% | 66.7% | 7.54 | 8.55 | 8.42 |
| BLACK/ AFRICAN AMERICAN | 84.8% | 82.6% | 7.53 | 7.35 | 8.55 |
| HISPANIC/ LATINO/ LATINX | 79.9% | 75.4% | 7.50 | 8.35 | 8.55 |
| MIDDLE EASTERN | 64.0% | 83.3% | 7.50 | 6.29 | 8.04 |
| NATIVE AMERICAN/ ALASKA NATIVE | 84.0% | 77.8% | 8.33 | 9.00 | 9.16 |
| PACIFIC ISLANDER/ HAWAIIAN NATIVE | 90.9% | 66.7% | 7.22 | 10.00 | 8.55 |
| WHITE/ EUROPEAN/ CAUCASIAN | 71.0% | 65.2% | 6.71 | 7.99 | 8.40 |

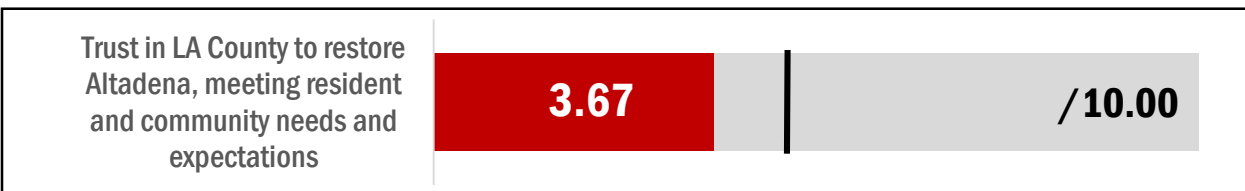
Do you believe that the Altadena community would be better served if it were to become incorporated and/or a charter city with locally elected officials and increased control over the design and delivery of its own services?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



On a scale from 0 to 10, with "0" indicating "no trust at all" and "10" indicating "absolute trust", how much trust do you have in Los Angeles County, its agencies, and its elected officials to work to restore Altadena in a way that explicitly meets the needs and expectations of the residents and community of Altadena?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level



Summary tables for Altadena resident views on cityhood and perceptions of trust in Los Angeles County to restore per resident needs and intentions, by population group

n=variable

| POPULATION GROUP | ALTADENA WOULD BE BETTER SERVED AS INCORPORATED OR CHARTER CITY ("YES") | ALTADENA WOULD BE BETTER SERVED AS INCORPORATED OR CHARTER CITY ("NO") | ALTADENA WOULD BE BETTER SERVED AS INCORPORATED OR CHARTER CITY ("UNSURE") | TRUST IN LA COUNTY TO RESTORE ALTADENA AS PER RESIDENT NEEDS AND INTENTIONS (MEAN) |
|---|---|--|--|--|
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 59.1% | 0.0% | 40.9% | 4.23 |
| CALAVERAS-A | 41.5% | 12.3% | 46.2% | 3.62 |
| CALAVERAS-B | 47.9% | 16.7% | 35.4% | 3.89 |
| CALAVERAS-C | INSUFFICIENT SAMPLE | | | |
| CANON | 20.0% | 13.3% | 66.7% | 2.67 |
| CASITAS | 49.4% | 19.5% | 31.0% | 3.33 |
| CHANEY | 48.8% | 18.6% | 32.6% | 4.30 |
| EASTLOMA | 29.4% | 23.5% | 47.1% | 3.09 |
| FARNSWORTH | 29.6% | 40.7% | 29.6% | 3.70 |
| GARDEN | 41.7% | 16.7% | 41.7% | 4.15 |
| GARFIAS | 50.0% | 7.9% | 42.1% | 3.21 |
| LAUREL | 55.6% | 11.1% | 33.3% | 3.39 |
| MEADOWS | 22.2% | 33.3% | 44.4% | 5.50 |
| MENDOCINO-A | 35.4% | 25.0% | 39.6% | 3.69 |
| MENDOCINO-B | 59.6% | 13.5% | 27.0% | 3.19 |
| MENDOCINO-C | INSUFFICIENT SAMPLE | | | |
| MENDOCINO-D | 58.3% | 16.7% | 25.0% | 3.67 |
| MIDLOTHIAN | 49.2% | 18.5% | 32.3% | 3.11 |
| MILLARD | 54.5% | 13.6% | 31.8% | 3.27 |
| MOUNTLOWE | 36.0% | 22.0% | 42.0% | 4.66 |
| PALM | 52.1% | 13.2% | 34.7% | 3.88 |
| RUBIO | 46.2% | 11.5% | 42.3% | 3.77 |
| WAPELLO | 55.9% | 13.2% | 30.9% | 3.72 |
| WHITEPARK-A | 47.1% | 13.7% | 39.2% | 3.61 |
| WHITEPARK-B | 45.3% | 17.0% | 37.7% | 3.49 |
| WHITEPARK-C | INSUFFICIENT SAMPLE | | | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | |
| DESTROYED | 47.9% | 16.1% | 36.0% | 3.67 |
| MAJOR | 42.5% | 21.9% | 35.6% | 3.64 |
| MINOR | 45.3% | 14.4% | 40.4% | 3.64 |
| AFFECTED | 50.0% | 21.6% | 28.4% | 3.66 |
| NO DAMAGE | 52.4% | 19.0% | 28.6% | 4.33 |

Summary tables for Altadena resident views on cityhood and perceptions of trust in Los Angeles County to restore per resident needs and intentions, by population group

n=variable

| POPULATION GROUP | ALTADENA WOULD BE BETTER SERVED AS INCORPORATED OR CHARTER CITY ("YES") | ALTADENA WOULD BE BETTER SERVED AS INCORPORATED OR CHARTER CITY ("NO") | ALTADENA WOULD BE BETTER SERVED AS INCORPORATED OR CHARTER CITY ("UNSURE") | TRUST IN LA COUNTY TO RESTORE ALTADENA AS PER RESIDENT NEEDS AND INTENTIONS (MEAN) |
|---|---|--|--|--|
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 42.9% | 0.0% | 57.1% | 3.14 |
| 26 TO 54 YEARS | 50.0% | 13.8% | 36.2% | 3.39 |
| 55 TO 64 YEARS | 48.1% | 15.4% | 36.5% | 3.81 |
| 65+ YEARS | 39.6% | 23.1% | 37.4% | 4.20 |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 46.3% | 14.7% | 39.0% | 3.62 |
| MALE | 50.0% | 19.2% | 30.8% | 3.83 |
| TRANSGENDER | INSUFFICIENT SAMPLE | | | |
| ADDITIONAL IDENTITIES | INSUFFICIENT SAMPLE | | | |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 42.2% | 19.3% | 38.6% | 4.12 |
| BLACK/AFRICAN AMERICAN | 43.5% | 19.6% | 37.0% | 3.79 |
| HISPANIC/LATINO/LATINX | 54.7% | 15.1% | 30.2% | 3.48 |
| MIDDLE EASTERN | 40.0% | 16.0% | 44.0% | 2.68 |
| NATIVE AMERICAN/ALASKA NATIVE | 36.0% | 16.0% | 48.0% | 3.48 |
| PACIFIC ISLANDER/HAWAIIAN NATIVE | 18.2% | 45.5% | 36.4% | 4.91 |
| WHITE/EUROPEAN/CAUCASIAN | 46.2% | 15.8% | 38.0% | 3.68 |

On a scale from 0 to 10, with "0" indicating "not supportive at all" and "10" indicating "completely supportive", how supportive are you of potential changes to Altadena that would reduce the likelihood of a significant fire from causing a similar amount of damage, if sufficiently reviewed and backed by its original residents?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

Altadena resident support
for fire prevention and
resilience changes

8.33 / 10.00

Do you believe that Southern California Edison (SCE) should immediately prioritize the underground relocation of power lines in Altadena to reduce future fire risk, whether or not the entity is found to be "legally at fault" for the Eaton Fire?

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

YES
88.4%

UNSURE
8.4%

NO
3.2%

Have you retained a lawyer or law firm to represent your interests in recovering damages against any party that may be found to be legally culpable and/or responsible for your losses and/or injuries resulting from the Eaton Fire?

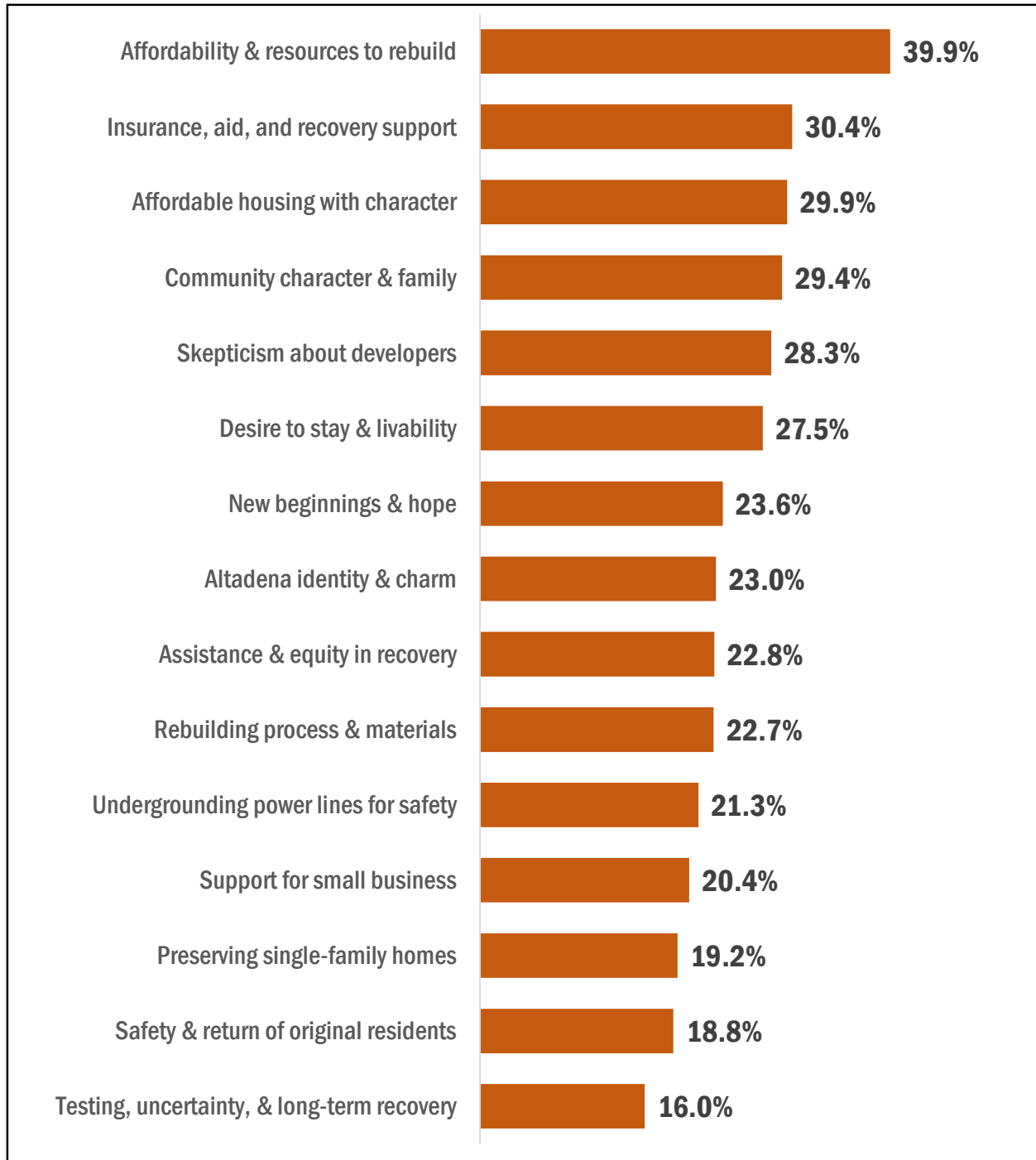
n=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level

YES
34.9%

NO
65.1%

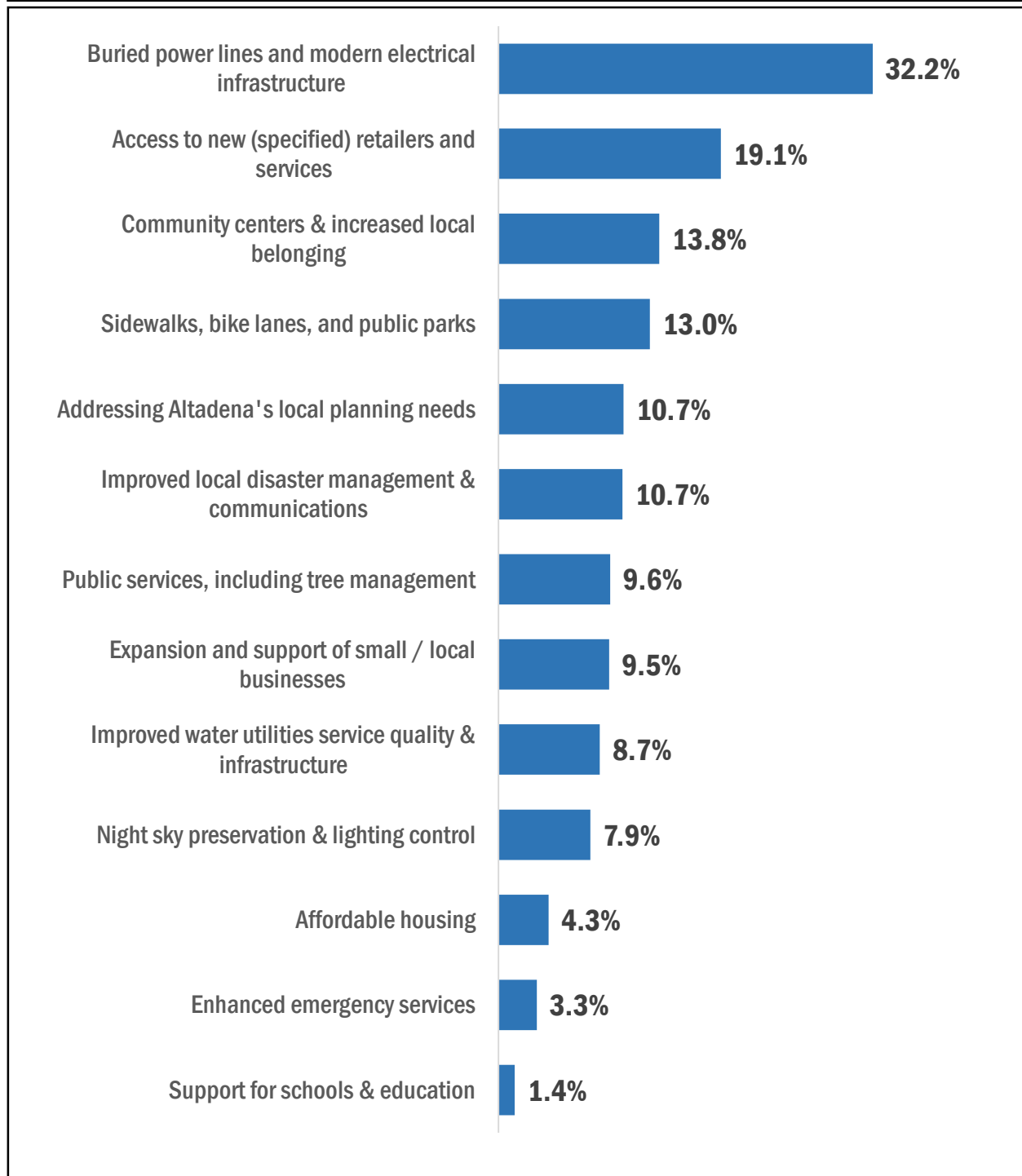
What are the most important factors to rebuild and restore the community of Altadena according to the needs, wants, and hopes of its original residents who were impacted by the Eaton Fire? (key themes)

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level. MR>100%



Is there anything the Altadena community will need that it didn't previously have that would be important to you in a thoughtfully-restored Altadena? (key themes)

N=1,228 respondents; +/- 2.75% margin of error at the 95% confidence level. MR>100%



Appendix A

Background and Methodology

The Future Organization is a boutique consulting firm specializing in the delivery of public interest research and evidence-based consulting, exclusively serving governmental and nonprofit organizations that range in scale from startups to some of our largest Southern California cities and counties. Although this has been a very costly endeavor for us, we did not feel that we could ignore the needs or losses of the people of Altadena: which far outweighed our own.

The staff of The Future Organization undertook the Altadena Resident Impact Survey & Evaluation (ARISE) as a pro bono and public interest effort with no support, sponsorship, resources, or affiliation with any external entity, between January 30, 2025 and April 21, 2025. We recognized the need for flexibility and patience in survey availability to enable enough Altadenans to be ready to participate in the survey, as well as the competing need to capture important information about their experiences of the Eaton Fire evacuation before they became more difficult to recollect.

ARISE was developed after our staff participated in the organization and distribution of immediate aid to thousands over 21 consecutive days at the Fraternal Order of the Eagles Aerie #719 in Altadena in the chaotic days of January. Our firm could no longer conduct contracted work due to evacuation and damage to our primary homes and work locations in northwest Pasadena. We were inspired and called to respond to what we heard daily from Altadenans, including anecdotal reports of external entities moving forward to assert standing without adequate Altadenan representation. We recognized the need for a party with our skills, reputation, familiarity with Altadena, and capability to act as an objective channel for the voices of the unincorporated community to be heard.

After a period of pilot testing with a cross-section of community members and leaders, we released the hosted online survey, seeking respondent consent for both commencement and completion. We collected and evaluated address data only for the purpose of Altadena residency validation and geocoding for segmentation. We guaranteed absolute respondent confidentiality and anonymity by not collecting any other identifiable information. Given the preponderance of literature on not limiting post-disaster survey research to sample frames or quotas, we elected to proceed without quotas for any Altadena resident group, as we recognized that this would be harmful and potentially traumatic for residents to be denied participation, as well as in recognition that issuing the survey under an open, natural experimental design could yield even more valuable qualitative feedback.

Hundreds of hours of extensive, cross-sectional outreach were conducted to promote maximal awareness across Altadena's diverse population groups: from online groups across social media, in-person at aid distribution locations, at online and offline community meetings, in one-on-one meetings with community advocates, phone trees, collaborative meetings of aid groups, distributing hundreds of flyers in surrounding communities, and a radio interview.

A large number of Altadena-serving nonprofit organizations were instrumental in their support for ARISE, whilst other nonprofit and governmental entities elected to deny us access to their networks or flatly refused participation in our efforts.

After collecting N=1,228 validated and completed surveys, we cross-referenced the United States Census Bureau's American Community Survey (ACS) data for 2022 as our validated, sole source of demographic data. Utilizing the ACS figure of approximately 43,000 residents of unincorporated Altadena, we derived a figure of a population over 18 years of age of approximately 34,800. We have calculated that our sample of N=1,228 returns a margin of error of +/- 2.75% at the 95% confidence level, which meets or exceeds notional American and international standards for comparable research across market, social science, and political / public policy research.

As this is a preliminary or topline report almost exclusively prepared on the content of ARISE, and although we have developed detailed sample weighting, we determined that as an exercise in trust and veracity with the members of the Altadena community that we would not deploy weighting at this time. Further, this report does not report everything that we have learned utilizing advanced analytical techniques or external data that we have collected in the evaluation of fire damage, fire evacuation zones, water suppliers, and other information from extended analysis. We believe that this enhances the ability for more people to intuitively understand the information presented herein.

We genuinely appreciate your attention in taking a moment to read our story and caring about the details that went into producing this important work. We look forward to receiving your well-considered feedback, also exploring opportunities to present our findings and insights from the voices of Altadena to community and public audiences in future convenings. We will produce the final ARISE report, including a supplemental document with the verbatim qualitative narratives and experiences when we have operational capability and time to do so in the coming months. At present, we are committed to delivering a long-delayed, in-person field research study involving people experiencing homelessness and concurrent vulnerabilities. We look forward to continuing to equitably serve people, communities, organizations, entities, and systems in Southern California and beyond that need our help.

With kind regards,

Aimery Thomas, MPA, MAIR, LSSBB
Managing Director and Lead Researcher, ARISE
arise@thefutureorg.com
<https://www.thefutureorg.com>



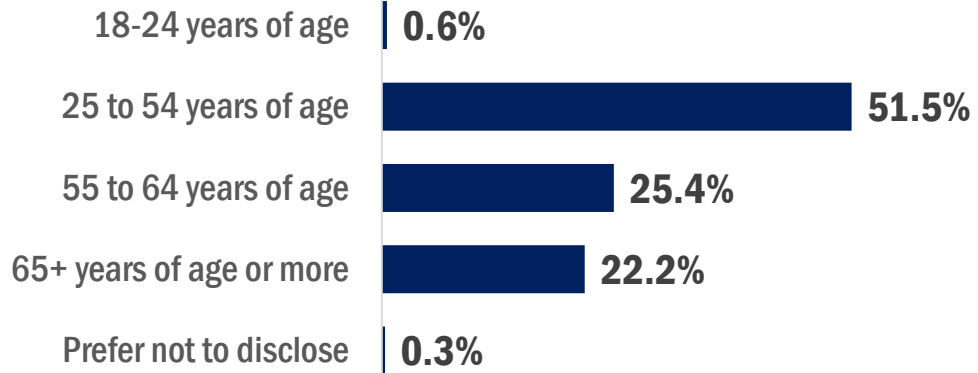
Appendix B

Demographics

Segmentation and comparison of grouped characteristics of the N=1,228 Altadena residents who participated in the Altadena Resident Impact Survey (ARIS).

Age Range

N=1,228 respondents



Summary tables for Age Range, by other population group

n=variable, column%

| POPULATION GROUP | 18 TO 25 YEARS | 26 TO 54 YEARS | 55 TO 64 YEARS | 65+ YEARS | PREFER NOT TO DISCLOSE |
|---|----------------|----------------|----------------|------------|------------------------|
| COLUMN TOTALS | 7 | 632 | 312 | 273 | 4 |
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 0.0% | 2.8% | 1.0% | 0.4% | 0.0% |
| CALAVERAS-A | 14.3% | 4.6% | 6.1% | 5.5% | 25.0% |
| CALAVERAS-B | 28.6% | 7.9% | 6.7% | 8.4% | 0.0% |
| CALAVERAS-C | 0.0% | 0.5% | 0.0% | 0.0% | 25.0% |
| CANON | 0.0% | 1.3% | 1.0% | 1.5% | 0.0% |
| CASITAS | 0.0% | 9.5% | 5.4% | 3.7% | 0.0% |
| CHANEY | 0.0% | 4.0% | 2.9% | 3.3% | 0.0% |
| EASTLOMA | 0.0% | 2.7% | 2.9% | 2.9% | 0.0% |
| FARNSWORTH | 0.0% | 2.4% | 2.6% | 1.5% | 0.0% |
| GARDEN | 0.0% | 3.8% | 2.6% | 5.9% | 0.0% |
| GARFIAS | 0.0% | 3.6% | 2.6% | 2.6% | 0.0% |
| LAUREL | 0.0% | 1.4% | 2.2% | 0.7% | 0.0% |
| MEADOWS | 0.0% | 1.7% | 1.6% | 0.7% | 0.0% |
| MENDOCINO-A | 0.0% | 2.5% | 4.5% | 6.6% | 0.0% |
| MENDOCINO-B | 0.0% | 5.9% | 10.6% | 7.0% | 0.0% |
| MENDOCINO-C | 0.0% | 0.2% | 0.3% | 1.8% | 0.0% |
| MENDOCINO-D | 0.0% | 0.6% | 1.0% | 1.8% | 0.0% |
| MIDLOTHIAN | 14.3% | 5.1% | 4.5% | 6.6% | 0.0% |
| MILLARD | 0.0% | 0.9% | 2.2% | 3.3% | 0.0% |
| MOUNTLOWE | 0.0% | 3.8% | 4.2% | 4.8% | 0.0% |
| PALM | 14.3% | 11.9% | 12.2% | 10.6% | 25.0% |
| RUBIO | 0.0% | 2.2% | 6.7% | 5.9% | 25.0% |
| WAPELLO | 14.3% | 5.2% | 5.4% | 6.2% | 0.0% |
| WHITEPARK-A | 0.0% | 9.7% | 8.0% | 5.9% | 0.0% |
| WHITEPARK-B | 14.3% | 5.9% | 2.6% | 2.6% | 0.0% |
| WHITEPARK-C | 0.0% | 0.0% | 0.3% | 0.0% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 71.4% | 54.4% | 58.3% | 57.9% | 50.0% |
| MAJOR | 0.0% | 6.5% | 4.5% | 6.6% | 0.0% |
| MINOR | 28.6% | 31.6% | 27.9% | 28.9% | 25.0% |
| AFFECTED | 0.0% | 6.2% | 6.4% | 5.1% | 25.0% |
| NO DAMAGE | 0.0% | 1.3% | 2.9% | 1.5% | 0.0% |

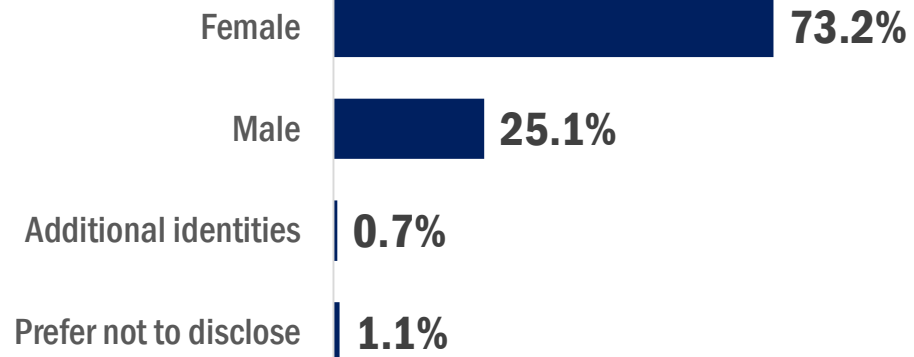
Summary tables for Age Range, by other population group

counts

| POPULATION GROUP | 18 TO 25 YEARS | 26 TO 54 YEARS | 55 TO 64 YEARS | 65+ YEARS | PREFER NOT TO DISCLOSE |
|---|----------------|----------------|----------------|------------|------------------------|
| COLUMN TOTALS | 7 | 632 | 312 | 273 | 4 |
| GENDER IDENTITY (unweighted) | | | | | |
| FEMALE | 5 | 470 | 229 | 192 | 3 |
| MALE | 2 | 146 | 80 | 80 | 0 |
| TRANSGENDER | 0 | 1 | 0 | 0 | 0 |
| ADDITIONAL IDENTITIES | 0 | 5 | 2 | 0 | 0 |
| PREFER NOT TO DISCLOSE | 0 | 10 | 1 | 1 | 1 |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 1 | 56 | 16 | 9 | 1 |
| BLACK/AFRICAN AMERICAN | 2 | 60 | 28 | 47 | 1 |
| HISPANIC/LATINO/LATINX | 2 | 109 | 49 | 18 | 1 |
| MIDDLE EASTERN | 0 | 19 | 4 | 2 | 0 |
| NATIVE AMERICAN/ALASKA NATIVE | 1 | 16 | 4 | 4 | 0 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 0 | 5 | 2 | 4 | 0 |

Gender Identity

N=1,228 respondents



Summary tables for Gender Identity, by other population group

n=variable, column%

| POPULATION GROUP | FEMALE | MALE | TRANSGENDER | ADDITIONAL IDENTITIES | PREFER NOT TO DISCLOSE |
|---|------------|------------|-------------|-----------------------|------------------------|
| COLUMN TOTALS | 899 | 308 | 1 | 7 | 13 |
| FIRE EVACUATION ZONE (unweighted) | | | | | |
| ARROYOSECO | 2.2% | 0.7% | 0.0% | 0.0% | 0.0% |
| CALAVERAS-A | 5.0% | 5.8% | 0.0% | 14.3% | 7.7% |
| CALAVERAS-B | 7.3% | 8.8% | 0.0% | 0.0% | 23.1% |
| CALAVERAS-C | 0.4% | 0.0% | 0.0% | 0.0% | 0.0% |
| CANON | 1.1% | 1.6% | 0.0% | 0.0% | 0.0% |
| CASITAS | 8.1% | 4.6% | 0.0% | 0.0% | 0.0% |
| CHANEY | 3.6% | 3.6% | 0.0% | 0.0% | 0.0% |
| EASTLOMA | 2.9% | 2.3% | 0.0% | 0.0% | 7.7% |
| FARNSWORTH | 2.2% | 2.3% | 0.0% | 0.0% | 0.0% |
| GARDEN | 3.8% | 4.2% | 0.0% | 14.3% | 0.0% |
| GARFIAS | 3.0% | 3.6% | 0.0% | 0.0% | 0.0% |
| LAUREL | 1.3% | 2.0% | 0.0% | 0.0% | 0.0% |
| MEADOWS | 1.5% | 1.6% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-A | 4.1% | 3.6% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-B | 7.6% | 6.5% | 0.0% | 0.0% | 7.7% |
| MENDOCINO-C | 0.4% | 1.0% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-D | 1.1% | 0.7% | 0.0% | 0.0% | 0.0% |
| MIDLOTHIAN | 4.5% | 7.1% | 0.0% | 0.0% | 23.1% |
| MILLARD | 1.9% | 1.6% | 0.0% | 0.0% | 0.0% |
| MOUNTLOWE | 3.5% | 5.5% | 0.0% | 14.3% | 7.7% |
| PALM | 11.8% | 12.0% | 0.0% | 14.3% | 0.0% |
| RUBIO | 4.3% | 3.3% | 100.0% | 14.3% | 7.7% |
| WAPELLO | 5.5% | 5.5% | 0.0% | 14.3% | 7.7% |
| WHITEPARK-A | 8.2% | 8.8% | 0.0% | 14.3% | 0.0% |
| WHITEPARK-B | 4.6% | 3.6% | 0.0% | 0.0% | 7.7% |
| WHITEPARK-C | 0.1% | 0.0% | 0.0% | 0.0% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | |
| DESTROYED | 55.8% | 57.8% | 100.0% | 71.4% | 38.5% |
| MAJOR | 6.0% | 5.8% | 0.0% | 14.3% | 0.0% |
| MINOR | 29.8% | 30.2% | 0.0% | 0.0% | 61.5% |
| AFFECTED | 6.6% | 4.5% | 0.0% | 14.3% | 0.0% |
| NO DAMAGE | 1.8% | 1.6% | 0.0% | 0.0% | 0.0% |

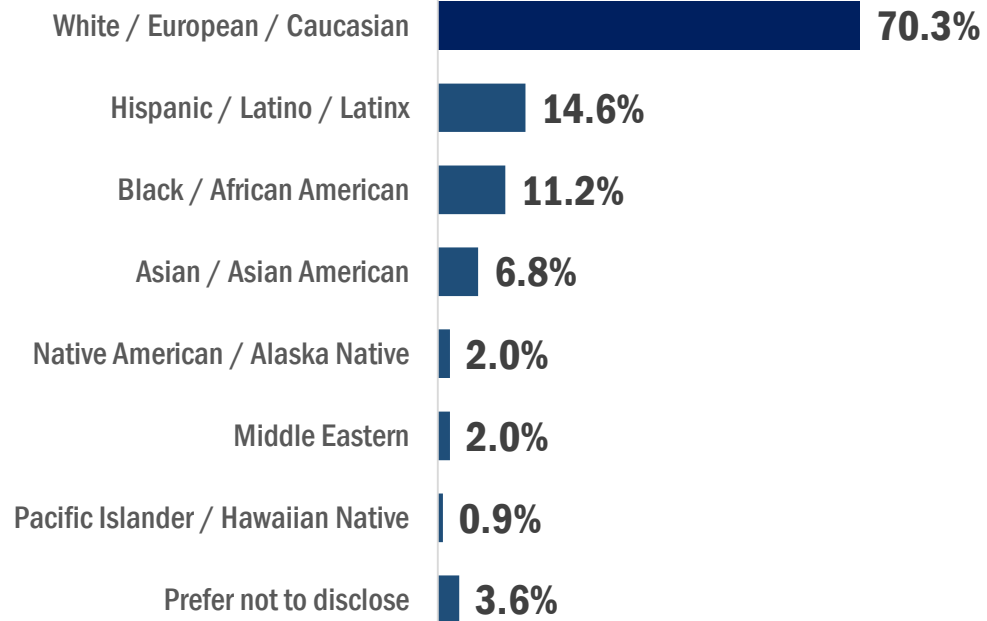
Summary tables for Gender Identity, by other population group

counts

| POPULATION GROUP | FEMALE | MALE | TRANSGENDER | ADDITIONAL IDENTITIES | PREFER NOT TO DISCLOSE |
|---|------------|------------|-------------|-----------------------|------------------------|
| COLUMN TOTALS | 899 | 308 | 1 | 7 | 13 |
| AGE RANGE (unweighted) | | | | | |
| 18 TO 25 YEARS | 5 | 2 | 0 | 0 | 0 |
| 26 TO 54 YEARS | 470 | 146 | 1 | 5 | 10 |
| 55 TO 64 YEARS | 229 | 80 | 0 | 2 | 1 |
| 65+ YEARS | 192 | 80 | 0 | 0 | 1 |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | | |
| ASIAN/ASIAN AMERICAN | 70 | 13 | 0 | 0 | 0 |
| BLACK/AFRICAN AMERICAN | 105 | 32 | 0 | 0 | 1 |
| HISPANIC/LATINO/LATINX | 133 | 44 | 0 | 2 | 0 |
| MIDDLE EASTERN | 20 | 5 | 0 | 0 | 0 |
| NATIVE AMERICAN/ALASKA NATIVE | 16 | 8 | 0 | 1 | 0 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 9 | 2 | 0 | 0 | 0 |
| WHITE/EUROPEAN/CAUCASIAN | 628 | 225 | 1 | 5 | 4 |

Racial / Ethnic Identity (MR > 100%)

N=1,228 respondents



Summary tables for Racial /Ethnic Identity (MR > 100%), by other population group

n=variable, column%

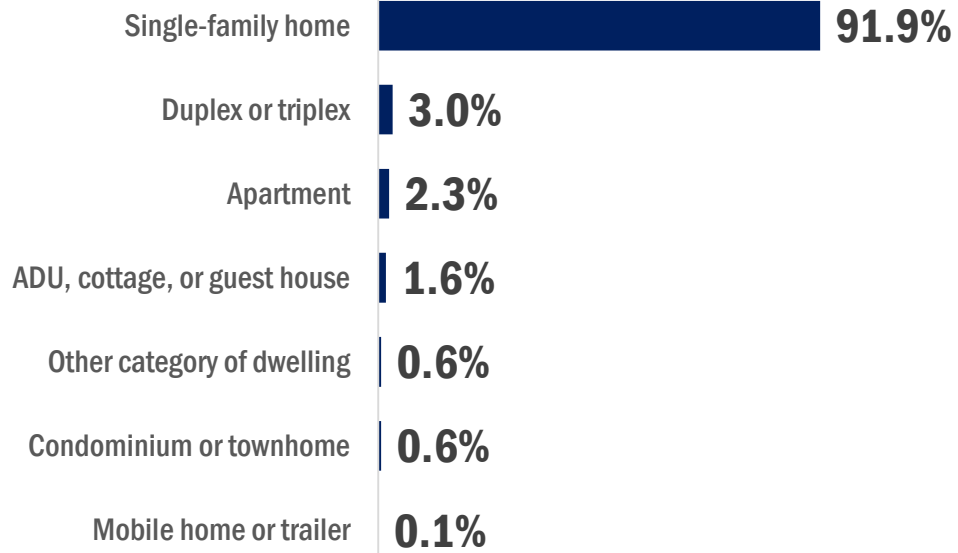
| POPULATION GROUP | ASIAN ASIAN AMERICAN | BLACK AFRICAN AMERICAN | HISPANIC LATINO LATINX | MIDDLE EASTERN | NATIVE AMERICAN ALASKA NATIVE | PACIFIC ISLANDER HAWAIIAN NATIVE | WHITE EUROPEAN CAUCASIAN | PREFER NOT TO DISCLOSE |
|---------------------------------------|----------------------------|------------------------------|------------------------------|-------------------|--|---|--------------------------------|------------------------------|
| COLUMN TOTALS | 83 | 138 | 179 | 25 | 25 | 11 | 863 | 43 |
| FIRE EVACUATION ZONE (unweighted) | | | | | | | | |
| ARROYOSECO | 3.6% | 3.6% | 1.1% | 4.0% | 0.0% | 0.0% | 1.4% | |
| CALAVERAS-A | 4.8% | 6.5% | 5.6% | 4.0% | 4.0% | 9.1% | 5.4% | |
| CALAVERAS-B | 8.4% | 8.0% | 6.7% | 4.0% | 4.0% | 9.1% | 7.8% | |
| CALAVERAS-C | 0.0% | 1.4% | 0.6% | 0.0% | 4.0% | 0.0% | 0.2% | |
| CANON | 1.2% | 2.2% | 0.6% | 0.0% | 4.0% | 0.0% | 1.0% | |
| CASITAS | 9.6% | 9.4% | 8.9% | 8.0% | 0.0% | 9.1% | 5.8% | |
| CHANEY | 2.4% | 3.6% | 2.8% | 0.0% | 8.0% | 0.0% | 4.1% | |
| EASTLOMA | 1.2% | 0.7% | 1.1% | 8.0% | 4.0% | 0.0% | 3.4% | |
| FARNSWORTH | 2.4% | 0.7% | 2.2% | 0.0% | 0.0% | 0.0% | 2.1% | |
| GARDEN | 6.0% | 6.5% | 8.4% | 0.0% | 8.0% | 0.0% | 3.1% | |
| GARFIAS | 1.2% | 1.4% | 1.7% | 12.0% | 8.0% | 0.0% | 3.5% | |
| LAUREL | 2.4% | 0.7% | 3.4% | 0.0% | 0.0% | 0.0% | 1.6% | |
| MEADOWS | 2.4% | 1.4% | 0.6% | 0.0% | 0.0% | 0.0% | 1.9% | |
| MENDOCINO-A | 4.8% | 1.4% | 3.4% | 4.0% | 4.0% | 9.1% | 4.5% | |
| MENDOCINO-B | 4.8% | 5.1% | 3.4% | 16.0% | 0.0% | 0.0% | 8.6% | |
| MENDOCINO-C | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.8% | |
| MENDOCINO-D | 0.0% | 0.0% | 1.7% | 0.0% | 0.0% | 0.0% | 1.0% | |
| MIDLOTHIAN | 3.6% | 0.0% | 1.7% | 8.0% | 4.0% | 0.0% | 5.9% | |
| MILLARD | 1.2% | 2.2% | 0.6% | 0.0% | 0.0% | 0.0% | 1.9% | |
| MOUNTLOWE | 3.6% | 4.3% | 1.7% | 8.0% | 12.0% | 0.0% | 4.3% | |
| PALM | 9.6% | 13.0% | 11.7% | 8.0% | 12.0% | 45.5% | 12.3% | |
| RUBIO | 3.6% | 2.9% | 2.2% | 8.0% | 8.0% | 0.0% | 4.3% | |
| WAPELLO | 8.4% | 4.3% | 7.8% | 4.0% | 0.0% | 0.0% | 5.0% | |
| WHITEPARK-A | 10.8% | 11.6% | 12.8% | 0.0% | 8.0% | 9.1% | 7.3% | |
| WHITEPARK-B | 3.6% | 8.7% | 8.9% | 4.0% | 8.0% | 9.1% | 2.9% | |
| WHITEPARK-C | 0.0% | 0.0% | 0.6% | 0.0% | 0.0% | 0.0% | 0.0% | |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | | | | |
| DESTROYED | 60.2% | 63.8% | 65.9% | 52.0% | 60.0% | 72.7% | 54.0% | |
| MAJOR | 4.8% | 12.3% | 3.4% | 12.0% | 12.0% | 9.1% | 5.4% | |
| MINOR | 32.5% | 18.8% | 25.7% | 24.0% | 24.0% | 18.2% | 31.7% | |
| AFFECTED | 1.2% | 4.3% | 3.9% | 12.0% | 4.0% | 0.0% | 6.6% | |
| NO DAMAGE | 1.2% | 0.7% | 1.1% | 0.0% | 0.0% | 0.0% | 2.2% | |

Summary tables for Racial /Ethnic Identity (MR > 100%), by other population group counts

| POPULATION GROUP | ASIAN ASIAN AMERICAN | BLACK AFRICAN AMERICAN | HISPANIC LATINO LATINX | MIDDLE EASTERN | NATIVE AMERICAN ALASKA NATIVE | PACIFIC ISLANDER HAWAIIAN NATIVE | WHITE EUROPEAN CAUCASIAN | PREFER NOT TO DISCLOSE |
|---------------------------------|----------------------------|------------------------------|------------------------------|-------------------|--|---|--------------------------------|------------------------------|
| COLUMN TOTALS | 83 | 138 | 179 | 25 | 25 | 11 | 863 | 43 |
| AGE RANGE (unweighted) | | | | | | | | |
| 18 TO 25 YEARS | 1 | 2 | 2 | 0 | 1 | 0 | 1 | 0 |
| 26 TO 54 YEARS | 56 | 60 | 109 | 19 | 16 | 5 | 430 | 25 |
| 55 TO 64 YEARS | 16 | 28 | 49 | 4 | 4 | 2 | 232 | 7 |
| 65+ YEARS | 9 | 47 | 18 | 2 | 4 | 4 | 199 | 11 |
| PREFER NOT TO DISCLOSE | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 |
| GENDER IDENTITY (unweighted) | | | | | | | | |
| FEMALE | 70 | 105 | 133 | 20 | 16 | 9 | 628 | 22 |
| MALE | 13 | 32 | 44 | 5 | 8 | 2 | 225 | 13 |
| TRANSGENDER | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| ADDITIONAL IDENTITIES | 0 | 0 | 2 | 0 | 1 | 0 | 6 | 0 |
| PREFER NOT TO DISCLOSE | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 8 |

Household Property Type

N=1,228 respondents



Summary tables for Household Property Type by other population group

n=variable, column%

| POPULATION GROUP | SINGLE FAMILY HOME | DUPLEX OR TRIPLEX | APARTMENT | ADU, COTTAGE, OR GUEST HOUSE | CONOMINIUM OR TOWNHOME | MOBILE HOME OR TRAILER | OTHER DWELLING CATEGORIES |
|------------------------------------|--------------------|-------------------|-----------|------------------------------|------------------------|------------------------|---------------------------|
| COLUMN TOTALS | 1,128 | 37 | 28 | 20 | 7 | 1 | 7 |
| FIRE EVACUATION ZONE (unweighted) | | | | | | | |
| ARROYOSECO | 1.5% | 10.8% | 3.6% | 0.0% | 0.0% | 0.0% | 0.0% |
| CALAVERAS-A | 4.7% | 10.8% | 3.6% | 15.0% | 42.9% | 0.0% | 14.3% |
| CALAVERAS-B | 7.3% | 21.6% | 10.7% | 0.0% | 14.3% | 0.0% | 28.6% |
| CALAVERAS-C | 0.2% | 2.7% | 3.6% | 0.0% | 0.0% | 0.0% | 0.0% |
| CANON | 1.2% | 0.0% | 3.6% | 0.0% | 0.0% | 0.0% | 0.0% |
| CASITAS | 7.3% | 2.7% | 10.7% | 5.0% | 0.0% | 0.0% | 0.0% |
| CHANEY | 3.4% | 5.4% | 0.0% | 5.0% | 0.0% | 100.0% | 14.3% |
| EASTLOMA | 2.9% | 0.0% | 0.0% | 5.0% | 0.0% | 0.0% | 0.0% |
| FARNSWORTH | 2.4% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| GARDEN | 4.1% | 5.4% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| GARFIAS | 2.5% | 8.1% | 7.1% | 10.0% | 28.6% | 0.0% | 14.3% |
| LAUREL | 1.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| MEADOWS | 1.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-A | 3.7% | 2.7% | 17.9% | 0.0% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-B | 7.8% | 0.0% | 0.0% | 5.0% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-C | 0.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-D | 1.0% | 0.0% | 0.0% | 5.0% | 0.0% | 0.0% | 0.0% |
| MIDLOTHIAN | 5.4% | 0.0% | 0.0% | 20.0% | 0.0% | 0.0% | 0.0% |
| MILLARD | 2.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| MOUNTLOWE | 3.8% | 5.4% | 14.3% | 0.0% | 14.3% | 0.0% | 0.0% |
| PALM | 11.5% | 13.5% | 17.9% | 20.0% | 0.0% | 0.0% | 0.0% |
| RUBIO | 4.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 14.3% |
| WAPELLO | 5.9% | 0.0% | 0.0% | 5.0% | 0.0% | 0.0% | 14.3% |
| WHITEPARK-A | 8.7% | 5.4% | 3.6% | 5.0% | 0.0% | 0.0% | 0.0% |
| WHITEPARK-B | 4.4% | 5.4% | 3.6% | 0.0% | 0.0% | 0.0% | 0.0% |
| WHITEPARK-C | 0.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | | | | |
| DESTROYED | 56.7% | 64.9% | 46.4% | 45.0% | 14.3% | 100.0% | 42.9% |
| MAJOR | 6.0% | 0.0% | 7.1% | 10.0% | 0.0% | 0.0% | 14.3% |
| MINOR | 29.9% | 27.0% | 25.0% | 35.0% | 85.7% | 0.0% | 28.6% |
| AFFECTED | 5.6% | 8.1% | 17.9% | 10.0% | 0.0% | 0.0% | 14.3% |

Summary tables for Household Property Type by other population group

n=variable

| POPULATION GROUP | SINGLE FAMILY HOME | DUPLEX OR TRIPLEX | APARTMENT | ADU, COTTAGE, OR GUEST HOUSE | CONOMINIUM OR TOWNHOME | MOBILE HOME OR TRAILER | OTHER DWELLING CATEGORY |
|--|--------------------|-------------------|-----------|------------------------------|------------------------|------------------------|-------------------------|
| COLUMN TOTALS | 1,128 | 37 | 28 | 20 | 7 | 1 | 7 |
| AGE RANGE (scale-weighted) | | | | | | | |
| 18 TO 25 YEARS | 6 | 0 | 0 | 1 | 0 | 0 | 0 |
| 26 TO 54 YEARS | 573 | 25 | 16 | 10 | 4 | 0 | 4 |
| 55 TO 64 YEARS | 295 | 5 | 6 | 5 | 1 | 0 | 0 |
| 65+ YEARS | 251 | 7 | 5 | 4 | 2 | 1 | 3 |
| GENDER IDENTITY (scale-weighted) | | | | | | | |
| FEMALE | 823 | 26 | 21 | 16 | 7 | 1 | 5 |
| MALE | 289 | 9 | 6 | 3 | | 0 | 1 |
| TRANSGENDER | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| ADDITIONAL IDENTITIES | 3 | 2 | 1 | 0 | 0 | 0 | 1 |
| RACIAL/ETHNIC IDENTITY (MR) (scale-weighted) | | | | | | | |
| ASIAN/ASIAN AMERICAN | 77 | 5 | 0 | 1 | 0 | 0 | 0 |
| BLACK/AFRICAN AMERICAN | 127 | 6 | 3 | 1 | 0 | 1 | 0 |
| HISPANIC/LATINO/LATINX | 158 | 10 | 7 | 3 | 1 | 0 | 0 |
| MIDDLE EASTERN | 22 | 0 | 1 | 1 | 1 | 0 | 0 |
| NATIVE AMERICAN/ALASKA NATIVE | 22 | 0 | 0 | 0 | 0 | 0 | 2 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 10 | 0 | 1 | 0 | 0 | 0 | 0 |
| WHITE/EUROPEAN/CAUCASIAN | 798 | 21 | 18 | 16 | 6 | 0 | 4 |

Home Ownership

N=1,228 respondents

Owned (or mortgaged)



83.1%

Rented (or leased)



16.9%

Summary tables for Home Ownership, by other population groups

n=variable, column%

| POPULATION GROUP | OWNED (OR MORTGAGED) | RENTED (OR LEASED) |
|---------------------------------------|-------------------------|-----------------------|
| COLUMN TOTALS | 1,020 | 208 |
| FIRE EVACUATION ZONE (scale-weighted) | | |
| ARROYOSECO | 1.5% | 3.4% |
| CALAVERAS-A | 5.0% | 6.7% |
| CALAVERAS-B | 7.4% | 10.1% |
| CALAVERAS-C | 0.2% | 1.0% |
| CANON | 1.3% | 1.0% |
| CASITAS | 6.7% | 9.1% |
| CHANEY | 3.4% | 3.9% |
| EASTLOMA | 3.0% | 1.4% |
| FARNSWORTH | 2.4% | 1.4% |
| GARDEN | 4.2% | 2.4% |
| GARFIAS | 2.2% | 7.7% |
| LAUREL | 1.6% | 1.0% |
| MEADOWS | 1.5% | 1.4% |
| MENDOCINO-A | 3.8% | 4.3% |
| MENDOCINO-B | 7.8% | 4.8% |
| MENDOCINO-C | 0.7% | 0.0% |
| MENDOCINO-D | 1.1% | 0.5% |
| MIDLOTHIAN | 5.3% | 5.3% |
| MILLARD | 2.1% | 0.5% |
| MOUNTLOWE | 4.2% | 3.4% |
| PALM | 11.2% | 14.4% |
| RUBIO | 4.8% | 1.4% |
| WAPELLO | 6.1% | 2.9% |
| WHITEPARK-A | 8.6% | 6.7% |
| WHITEPARK-B | 4.1% | 5.3% |
| WHITEPARK-C | 0.1% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 57.1% | 52.4% |
| MAJOR | 5.7% | 7.2% |
| MINOR | 30.1% | 29.8% |
| AFFECTED | 5.4% | 9.1% |
| NO DAMAGE | 1.8% | 1.4% |

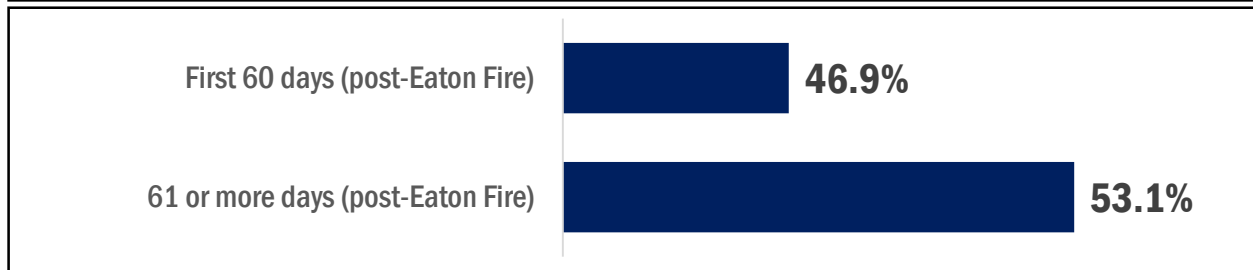
Summary tables for Home Ownership, by other population groups

n=variable, column%

| POPULATION GROUP | OWNED (OR MORTGAGED) | RENTED (OR LEASED) |
|---|-------------------------|-----------------------|
| COLUMN TOTALS | 1,020 | 208 |
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 5 | 2 |
| 26 TO 54 YEARS | 487 | 145 |
| 55 TO 64 YEARS | 279 | 33 |
| 65+ YEARS | 247 | 26 |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 746 | 153 |
| MALE | 257 | 51 |
| TRANSGENDER | 1 | 0 |
| ADDITIONAL IDENTITIES | 5 | 2 |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 72 | 11 |
| BLACK/AFRICAN AMERICAN | 115 | 23 |
| HISPANIC/LATINO/LATINX | 142 | 37 |
| MIDDLE EASTERN | 18 | 7 |
| NATIVE AMERICAN/ALASKA NATIVE | 18 | 7 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 9 | 2 |
| WHITE/EUROPEAN/CAUCASIAN | 725 | 138 |

Survey Completion Date Range

N=1,228 respondents



Summary tables for Survey Completion Date Range, by population group

n=variable, column%

| POPULATION GROUP | FIRST 60 DAYS POST-EATON FIRE | 61+ DAYS POST-EATON FIRE |
|---|----------------------------------|-----------------------------|
| COLUMN TOTALS | 652 | 576 |
| FIRE EVACUATION ZONE (unweighted) | | |
| ARROYOSECO | 1.4% | 2.2% |
| CALAVERAS-A | 5.6% | 5.1% |
| CALAVERAS-B | 9.2% | 6.6% |
| CALAVERAS-C | 0.4% | 0.3% |
| CANON | 1.0% | 1.4% |
| CASITAS | 8.0% | 6.3% |
| CHANEY | 2.8% | 4.1% |
| EASTLOMA | 2.8% | 2.8% |
| FARNSWORTH | 2.4% | 2.0% |
| GARDEN | 2.6% | 5.1% |
| GARFIAS | 4.2% | 2.2% |
| LAUREL | 1.7% | 1.2% |
| MEADOWS | 1.2% | 1.7% |
| MENDOCINO-A | 3.0% | 4.8% |
| MENDOCINO-B | 6.8% | 7.7% |
| MENDOCINO-C | 0.7% | 0.5% |
| MENDOCINO-D | 1.0% | 0.9% |
| MIDLOTHIAN | 5.0% | 5.5% |
| MILLARD | 1.9% | 1.7% |
| MOUNTLOWE | 4.5% | 3.7% |
| PALM | 12.3% | 11.2% |
| RUBIO | 4.2% | 4.3% |
| WAPELLO | 5.0% | 6.0% |
| WHITEPARK-A | 8.0% | 8.6% |
| WHITEPARK-B | 4.2% | 4.5% |
| WHITEPARK-C | 0.2% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 55.0% | 57.4% |
| MAJOR | 6.1% | 5.8% |
| MINOR | 32.1% | 28.2% |
| AFFECTED | 5.4% | 6.6% |
| NO DAMAGE | 1.4% | 2.0% |

Summary tables for Survey Completion Date Range, by population group
count

| POPULATION GROUP | FIRST 60 DAYS POST-EATON FIRE | 61+ DAYS POST-EATON FIRE |
|---|----------------------------------|-----------------------------|
| COLUMN TOTALS | 652 | 576 |
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 5 | 2 |
| 26 TO 54 YEARS | 311 | 321 |
| 55 TO 64 YEARS | 147 | 165 |
| 65+ YEARS | 111 | 162 |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 426 | 473 |
| MALE | 141 | 167 |
| TRANSGENDER | 1 | 0 |
| ADDITIONAL IDENTITIES | 4 | 3 |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 44 | 39 |
| BLACK/AFRICAN AMERICAN | 47 | 91 |
| HISPANIC/LATINO/LATINX | 72 | 107 |
| MIDDLE EASTERN | 14 | 11 |
| NATIVE AMERICAN/ALASKA NATIVE | 11 | 14 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 5 | 6 |
| WHITE/EUROPEAN/CAUCASIAN | 428 | 435 |

Summary tables for mean Household Size and mean Years of Residence in Altadena, by population group

means

| POPULATION GROUP | HOUSEHOLD SIZE AT TIME OF EATON FIRE (MEAN) | YEARS OF RESIDENCE IN ALTADENA AT TIME OF EATON FIRE (MEAN) |
|---|---|---|
| COLUMN MEANS | 2.82 | 16.5 |
| FIRE EVACUATION ZONE (unweighted) | | |
| ARROYOSECO | 3.23 | 13.6 |
| CALAVERAS-A | 2.46 | 17.1 |
| CALAVERAS-B | 2.79 | 14.0 |
| CALAVERAS-C | 4.25 | 13.0 |
| CANON | 3.20 | 18.9 |
| CASITAS | 3.17 | 13.5 |
| CHANEY | 3.05 | 18.7 |
| EASTLOMA | 2.62 | 17.2 |
| FARNSWORTH | 3.04 | 20.2 |
| GARDEN | 2.75 | 18.8 |
| GARFIAS | 2.84 | 14.9 |
| LAUREL | 3.50 | 19.8 |
| MEADOWS | 3.00 | 15.2 |
| MENDOCINO-A | 2.58 | 19.7 |
| MENDOCINO-B | 2.87 | 17.3 |
| MENDOCINO-C | 2.29 | 20.1 |
| MENDOCINO-D | 2.75 | 22.2 |
| MIDLOTHIAN | 2.86 | 16.4 |
| MILLARD | 2.36 | 14.3 |
| MOUNTLOWE | 2.54 | 19.0 |
| PALM | 2.82 | 16.2 |
| RUBIO | 2.37 | 19.6 |
| WAPELLO | 2.82 | 16.3 |
| WHITEPARK-A | 2.84 | 14.5 |
| WHITEPARK-B | 3.08 | 15.4 |
| WHITEPARK-C | 2.00 | 21.0 |
| DAMAGE LEVEL (CA Firescope / DINS) | | |
| DESTROYED | 2.86 | 17.4 |
| MAJOR | 2.79 | 16.5 |
| MINOR | 2.81 | 15.0 |
| AFFECTED | 2.77 | 15.4 |
| NO DAMAGE | 2.14 | 19.7 |

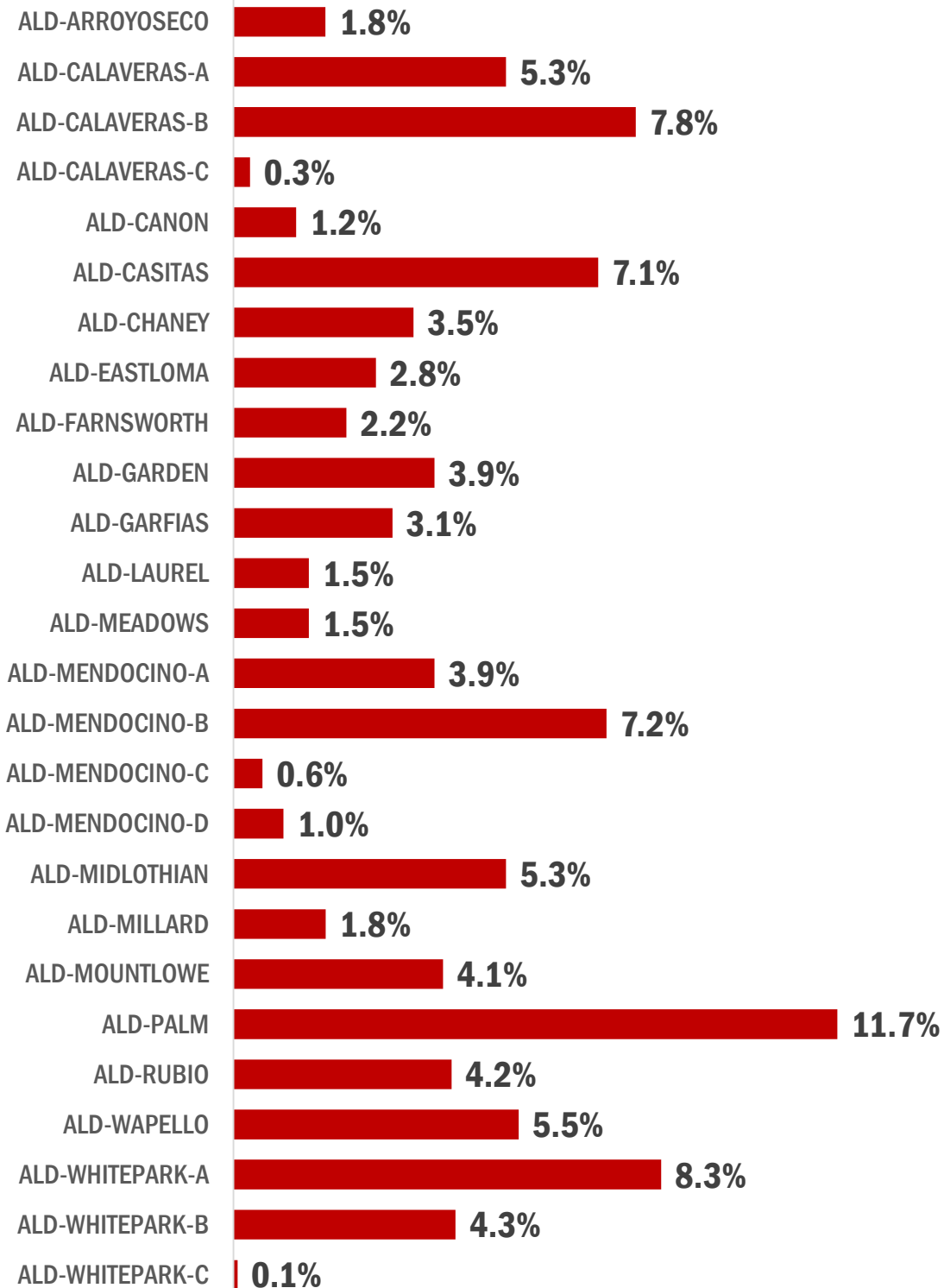
Summary tables for mean household size and mean years of residence in Altadena, by population group

n=variable, column%

| POPULATION GROUP | HOUSEHOLD SIZE AT TIME OF EATON FIRE (MEAN) | YEARS OF RESIDENCE IN ALTADENA AT TIME OF EATON FIRE (MEAN) |
|---|---|---|
| COLUMN MEANS | 2.82 | 16.5 |
| AGE RANGE (unweighted) | | |
| 18 TO 25 YEARS | 4.43 | 14.6 |
| 26 TO 54 YEARS | 3.25 | 10.3 |
| 55 TO 64 YEARS | 2.54 | 19.5 |
| 65+ YEARS | 2.11 | 27.3 |
| GENDER IDENTITY (unweighted) | | |
| FEMALE | 2.83 | 16.7 |
| MALE | 2.83 | 16.4 |
| TRANSGENDER | 3.00 | 11.0 |
| ADDITIONAL IDENTITIES | 1.88 | 12.4 |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | |
| ASIAN/ASIAN AMERICAN | 2.98 | 13.3 |
| BLACK/AFRICAN AMERICAN | 2.98 | 26.1 |
| HISPANIC/LATINO/LATINX | 3.21 | 15.7 |
| MIDDLE EASTERN | 2.76 | 12.4 |
| NATIVE AMERICAN/ALASKA NATIVE | 2.92 | 18.0 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 3.18 | 22.6 |
| WHITE/EUROPEAN/CAUCASIAN | 2.73 | 15.4 |

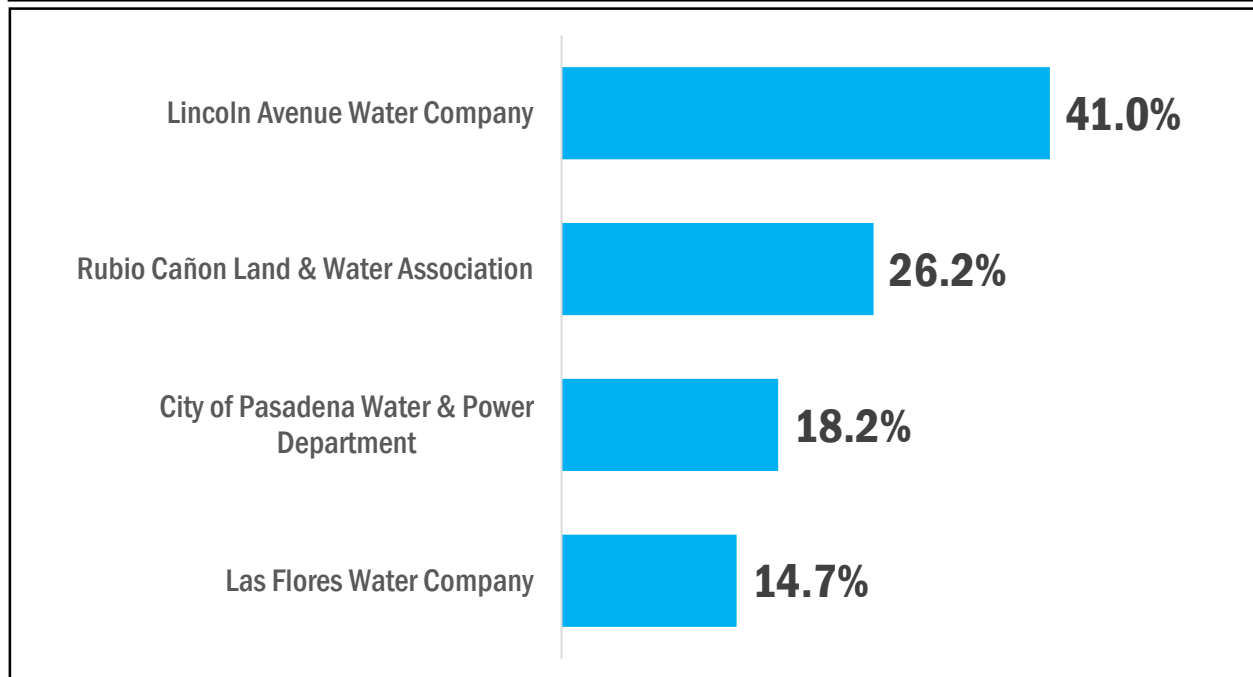
Altadena Fire Evacuation Zones (geocoded with ESRI ARC-GIS)

N=1,228 respondents



Altadena Water Suppliers (geocoded with ESRI ARC-GIS)

N=1,228 respondents; based on analysis of respondent address validation data in ESRI ARC-GIS



Summary tables for Altadena Water Supplier, by population group

n=variable,row%

| POPULATION GROUP | LINCOLN AVENUE WATER COMPANY | RUBIO CANON LAND & WATER ASSOCIATION | CITY OF PASADENA DEPT OF WATER & POWER | LAS FLORES WATER COMPANY |
|------------------------------------|------------------------------|--------------------------------------|--|--------------------------|
| COLUMN TOTALS | 503 | 322 | 223 | 180 |
| FIRE EVACUATION ZONE (unweighted) | | | | |
| ARROYOSECO | 54.5% | 0.0% | 45.5% | 0.0% |
| CALAVERAS-A | 36.9% | 63.1% | 0.0% | 0.0% |
| CALAVERAS-B | 20.8% | 79.2% | 0.0% | 0.0% |
| CALAVERAS-C | 0.0% | 0.0% | 100.0% | 0.0% |
| CANON | 100.0% | 0.0% | 0.0% | 0.0% |
| CASITAS | 50.6% | 0.0% | 49.4% | 0.0% |
| CHANEY | 100.0% | 0.0% | 0.0% | 0.0% |
| EASTLOMA | 0.0% | 85.3% | 14.7% | 0.0% |
| FARNSWORTH | 3.7% | 0.0% | 0.0% | 96.3% |
| GARDEN | 100.0% | 0.0% | 0.0% | 0.0% |
| GARFIAS | 0.0% | 0.0% | 100.0% | 0.0% |
| LAUREL | 100.0% | 0.0% | 0.0% | 0.0% |
| MEADOWS | 100.0% | 0.0% | 0.0% | 0.0% |
| MENDOCINO-A | 0.0% | 87.5% | 0.0% | 12.5% |
| MENDOCINO-B | 0.0% | 46.1% | 49.4% | 4.5% |
| MENDOCINO-C | 0.0% | 42.9% | 0.0% | 57.1% |
| MENDOCINO-D | 0.0% | 100.0% | 0.0% | 0.0% |
| MIDLOTHIAN | 0.0% | 0.0% | 100.0% | 0.0% |
| MILLARD | 100.0% | 0.0% | 0.0% | 0.0% |
| MOUNTLOWE | 0.0% | 96.0% | 0.0% | 4.0% |
| PALM | 54.2% | 9.0% | 0.0% | 36.8% |
| RUBIO | 0.0% | 32.7% | 0.0% | 67.3% |
| WAPELLO | 26.5% | 0.0% | 0.0% | 73.5% |
| WHITEPARK-A | 100.0% | 0.0% | 0.0% | 0.0% |
| WHITEPARK-B | 75.5% | 0.0% | 24.5% | 0.0% |
| WHITEPARK-C | 0.0% | 0.0% | 100.0% | 0.0% |
| DAMAGE LEVEL (CA Firescope / DINS) | | | | |
| DESTROYED | 50.7% | 24.5% | 2.9% | 22.0% |
| MAJOR | 34.2% | 35.6% | 21.9% | 8.2% |
| MINOR | 26.0% | 31.7% | 37.1% | 5.1% |
| AFFECTED | 27.0% | 12.2% | 59.5% | 1.4% |
| NO DAMAGE | 57.1% | 4.8% | 28.6% | 9.5% |

Summary tables for Altadena Water Supplier, by population group

counts

| POPULATION GROUP | LINCOLN AVENUE WATER COMPANY | RUBIO CANON LAND & WATER ASSOCIATION | CITY OF PASADENA DEPT OF WATER & POWER | LAS FLORES WATER COMPANY |
|--|------------------------------|--------------------------------------|--|--------------------------|
| COLUMN TOTALS | 503 | 322 | 223 | 180 |
| AGE RANGE (unweighted) | | | | |
| 18 TO 25 YEARS | 1 | 3 | 1 | 2 |
| 26 TO 54 YEARS | 282 | 140 | 129 | 81 |
| 55 TO 64 YEARS | 115 | 85 | 55 | 57 |
| 65+ YEARS | 104 | 93 | 37 | 39 |
| GENDER IDENTITY (unweighted) | | | | |
| FEMALE | 373 | 233 | 166 | 127 |
| MALE | 123 | 83 | 53 | 49 |
| TRANSGENDER | 0 | 0 | 0 | 1 |
| ADDITIONAL IDENTITIES | 4 | 1 | 0 | 3 |
| RACIAL/ETHNIC IDENTITY (MR) (unweighted) | | | | |
| ASIAN/ASIAN AMERICAN | 43 | 17 | 11 | 12 |
| BLACK/AFRICAN AMERICAN | 81 | 27 | 18 | 12 |
| HISPANIC/LATINO/LATINX | 95 | 30 | 27 | 27 |
| MIDDLE EASTERN | 5 | 8 | 11 | 1 |
| NATIVE AMERICAN/ALASKA NATIVE | 11 | 6 | 4 | 4 |
| PACIFIC ISLANDER/NATIVE HAWAIIAN | 6 | 2 | 1 | 2 |
| WHITE/EUROPEAN/CAUCASIAN | 327 | 254 | 158 | 124 |



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